

1. Introduction

The Citizen's Charter of Lady Hardinge Medical College (LHMC) and its associated hospitals—Smt. Sucheta Kriplani Hospital (SSKH) and Kalawati Saran Children's Hospital (KSCH)—serves as a formal declaration of their mission, vision, and commitment to delivering quality healthcare services. It outlines the rights and responsibilities of patients and sets clear expectations for service standards.

1.1. About LHMC and Associated Hospitals

Established in 1916 in New Delhi, LHMC is a premier institution under the Ministry of Health and Family Welfare, Government of India, and is affiliated with the University of Delhi. The college operates two associated hospitals:

- **Smt. Sucheta Kriplani Hospital (SSKH):** A general hospital with a sanctioned strength of 1,397 beds.
- **Kalawati Saran Children's Hospital (KSCH):** A paediatric hospital with 403 beds.

Both hospitals provide comprehensive medical care to all patients, reflecting LHMC's commitment to quality healthcare.

1.2 Organization Details

Name & Address:

Lady Hardinge Medical College & Associated Hospitals

C-604, Shaheed Bhagat Singh Marg, Connaught Place,
New Delhi 110001, India

Phone (EPBAX): 011-23363728 / 23408100

Fax: 011-23340566

E-Mail: ddalhmc2014@gmail.com registraracademic@lhmcgmail.com <http://lhmc-hosp.gov.in>

1.3 Leadership

Director:

Dr. Sarita Beri — Professor & Director (Ophthalmology), LHMC & Associated Hospitals.

Phone: 23408100

e-mail: director-lhmc@gov.in

1.4 Staffing Details

Name of post	Sanctioned	Filled	Vacant
Faculty	369	284	85
Senior Resident	396	200	196
Junior Residents	84	51	33
Nursing cadre	802	641	161

1.5 List of Officers/HODs

S. No.	Name	Designation
1.	Dr. Sarita Beri	Director, LHMC & Associated Hospitals
2.	Dr. Anju Seth	Principal
3.	Dr. L. H. Ghotekar	Medical Superintendent, SSKH
4.	Dr. Harish Pemde	Medical Superintendent, KSCH
5.	Dr. Alka Agarwal	Additional Medical Superintendent, SSKH
6.	Dr. Minati Acharjya	Additional Medical Superintendent, SSKH
7.	Dr. Banarsi	Additional Medical Superintendent, SSKH
8.	Dr. Sandeep Kumar	Additional Medical Superintendent, KSCH
9.	Dr. Vimal Arya	Additional Medical Superintendent, KSCH
10.	Dr. Anjoo Yadav	HOD Anatomy
11.	Dr. Ritu Singh	HOD Biochemistry
12.	Dr. Rajiv Bandhu	HOD Physiology
13.	Dr. Manoj B. Jais	HOD Microbiology
14.	Dr. Lalit Kumar Gupta	HOD Pharmacology
15.	Dr. Mukta Rani	HOD Forensic Medicine
16.	Dr. Kian Agarwal	HOD Pathology
17.	Dr. Anupam Prakash	HOD Medicine
18.	Dr. Manoj Andley	HOD Surgery
19.	Dr. Alok Sud	HOD Orthopaedics
20.	Dr. Ranju Singh	HOD Anaesthesia
21.	Dr. Reena Yadav	HOD Obstetrics & Gynaecology
22.	Dr. Sanjay Kumar	HOD Accident & Emergency
23.	Dr. Om Prakash	HOD Eye
24.	Dr. A. Chakravarti	HOD ENT
25.	Dr. Vibhu Mendiratta	HOD Dermatology
26.	Dr. Shiv Prasad	HOD Psychiatry
27.	Dr. Ashok Kumar	HOD Chest & Tuberculosis
28.	Dr. Ritu Majumdar	HOD PMR
29.	Dr. Balraj Dhiman	HOD PSM
30.	Dr. Shruti Patel	HOD Plastic Surgery
31.	Dr. Alvee Saluja	HOD Neurology
32.	Dr. Vikrant Kaushal	HOD Radio-oncology
33.	Dr. Pooja Abbey	HOD Radio-diagnosis
34.	Dr. Pravesh Mehra	HOD Dental
35.	Dr. Sangeeta Pahuja	HOD Blood Bank
36.	Dr. Praveen Kumar	HOD Paediatric
37.	Dr. Pratap Singh Yadav	HOD Paediatric Surgery
38.	Dr. Vikram Datta	HOD Neonatology
39.	Sh. Rajeshwar Lal	Deputy Director Administration
40.	Sh. Gaurav Agarwal	Academic Registrar
41.	Sh. Pawan Kumar	Account Officer
42.	Mrs. Kusum Lata	CNO

2. Vision Mission and Objectives

2.1 Vision

To establish LHMC as an institution of national repute in the fields of:

- Medical Education
 - Hospital Health Care & Community Outreach
 - Medical Research
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2.2 Mission

- Provide state-of-the-art medical education and training.
 - Offer tertiary-level healthcare facilities.
 - Conduct research on significant medical and public health issues.
 - Support national health policies and programs.
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2.3 Objectives

- Enhance and maintain high standards in teaching and training for undergraduate and postgraduate medical and nursing courses.
 - Improve and sustain tertiary-level healthcare services, including outpatient services, emergency services, diagnostic services, and inpatient care.
 - Conduct intramural and extramural research on medical issues relevant to the country.
 - Contribute to national health programs and policy-making on health-related issues.
 - Improve governance across various administrative sections.
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3. Services Available at LHMC & Associated Hospitals

3.1. Nature of Functions / Services Offered at Lady Hardinge Medical College (LHMC) & Associated Hospitals

Lady Hardinge Medical College (LHMC), a premier central government medical institution under the **Ministry of Health & Family Welfare, Government of India**, along with its **associated hospitals – Smt. Sucheta Kriplani Hospital (SSKH) and Kalawati Saran Children’s Hospital (KSCH)** – offers a comprehensive range of **healthcare, academic, research, and public service functions**.

A. Clinical and Patient Care Services

- 1. Outpatient Department (OPD) Services**
 - Daily OPD services in all major medical and surgical specialties.
 - Specialty and super-specialty clinics
 - Immunization and health education services.
- 2. Inpatient Department (IPD) Services**
 - Free treatment for all admitted patients in general wards.
 - Availability of private/semi-private ward facilities as per government norms.
 - Facilities for surgery, intensive care, neonatal care, and maternal services.
- 3. Emergency and Trauma Services**
 - 24x7 Accident & Emergency services at SSKH and KSCH.
 - Emergency obstetric and pediatric services.
 - Blood transfusion and resuscitation support.
- 4. Maternal and Child Health Services**
 - Comprehensive obstetric and gynaecological care at SSKH.
 - Paediatric and neonatal care, including critical care services, at KSCH.
 - High-risk pregnancy and NICU management.
- 5. Diagnostic and Laboratory Services**
 - Clinical laboratory (Biochemistry, Pathology, Microbiology).
 - Radiology services (X-ray, Ultrasound, CT, MRI).
 - Special investigations (EEG, EMG, etc.).
- 6. Pharmacy and Drug Distribution Services**
 - Free medicines dispensed to patients through hospital pharmacy counters.
 - Adherence to essential drug list and rational drug policy.
- 7. Blood Bank**

24x7 blood/blood components issue and emergency services, aligned with national/regional public health standards.

B. Academic and Teaching Functions

- 1. Undergraduate Education**
 - MBBS course affiliated with University of Delhi and regulated by National Medical Commission (NMC).
 - Hands-on training through integrated teaching, clinical rotations, and practical labs.
- 2. Postgraduate Education**

- MD/MS courses in various specialties.
- Diplomate of National Board (DNB) programs in selected departments.
- Internship and residency training.
- Super specialization courses
- 3. **Allied Health and Nursing Education**
 - BSc Nursing programs through College of Nursing.
 - Training of medical lab technologists, radiographers, and other paramedical staff.
- 4. **Continuing Medical Education (CME)**
 - Regular CME programs, workshops, seminars, and faculty development programs.

C. Research and Public Health Services

1. **Biomedical and Clinical Research**
 - Research projects approved by Institutional Ethics Committee.
 - Participation in national health programs and disease surveillance.
2. **Community Outreach & Preventive Health**
 - Health camps, school health programs, urban health center activities.
 - IEC (Information, Education & Communication) campaigns on public health topics.

D. Administrative and Public Interface Functions

1. **Citizen Services**
 - Grievance redressal mechanisms for patients and staff.
 - Public access to information under RTI Act.
 - Maintenance of Medical Records, Birth and Death Certificates (MRD services).
2. **Support Services**
 - Diet services (free meals to patients in general wards).
 - Sanitation, security, laundry, and ambulance services.
3. **Medical Boards & Legal Services**
 - Disability certification, medical examination for job and pension cases.
 - Medico-legal reporting in emergency and forensic cases.

Conclusion

The LHMC and its associated hospitals serve as a **comprehensive tertiary care, academic, and public service institution**, providing affordable and quality healthcare services along with excellence in medical education and research. The institution remains committed to the principles of equity, accessibility, and patient-centred care under the aegis of the Ministry of Health & Family Welfare, Government of India.

Details of all the services is given in following pages.

4. Accident & Emergency

4.1. Access & Entry Points

- **Main Emergency Entry:** Accessible via **Gate No. 3** on Shaheed Bhagat Singh Marg.
- **Obstetrics & Gynaecology Emergency:** Located in the old building of SSKH, accessible through **Gate Nos. 5 and 6**.
- **Pediatric Emergency:** Services are available at Kalawati Saran Children's Hospital (KSCH), with entry through **Gate No. 5**.

4.2. Operating Hours & Staffing

- **24/7 Availability:** Emergency services operate round the clock, every day of the year.
- **Medical Officers:** Casualty Medical Officers and Resident Doctors are present at all times.
- **Department Head Availability:**
 - **Weekdays:** 10:00 AM to 5:00 PM
 - **Saturdays:** 10:00 AM to 1:00 PM
- **Control Room Duty Officer:**
 - **Weekdays:** After 2:00 PM
 - **Saturdays:** After 1:00 PM
- **Specialist Doctors:** Available on call for various specialties.

4.3. Facilities & Services

- **Emergency Departments:** Equipped to handle various medical and surgical emergencies, including services in Accident & Emergency, Medicine, Surgery, Orthopaedics, and Anaesthesia, all available 24x7.
- **On-Call Specialties:** ENT, Eye, Dermatology, Psychiatry, Dental, Neurology, and others are available upon request.
- **Super-Specialties:** Services like Neurosurgery, Cardiology, Burns & Plastic Surgery, Gastroenterology, and Gastro-surgery are not available on-site.
- **Diagnostic Services:** Biochemistry, Pathology, and Microbiology labs operate 24x7.
- **Radiological Services:** X-ray, Ultrasound, CT Scan, and MRI facilities are available around the clock.
- **ECG Services:** Electrocardiogram (ECG) services are operational 24x7.

4.4. Emergency Infrastructure

The Accident and Emergency block includes:

- **30 beds** for Medicine emergency cases
- **20 beds** for Surgery and Orthopaedic emergency cases
- **8 beds** for triage
- **6 ICU/isolation beds**
- **2 Emergency operation theatres**
- **One Minor OT**
- **One Plaster room**
- **One injection Room**

- **Thirty beds reserved for Disaster Management**

4.5. Patient Admission Process

- **Immediate Attention:** All emergency cases are promptly attended to, with priority given to serious patients.
- **Documentation:** In critical situations, treatment takes precedence over paperwork like registration and medico-legal case (MLC) requirements. The decision to register a case as MLC rests with the treating doctors.
- **Referral Protocol:** Patients requiring services beyond the hospital's scope are stabilized and referred to higher centres, usually accompanied by a doctor.

4.6. Support Services

- **Mobility Aids:** Trolleys and wheelchairs are available for patient use.
 - **Ambulance Services:**
 - **In-house:** Two ambulances are available for inter and intra-hospital patient transfers.
 - **CATS Ambulance:** Available 24x7; can be reached by calling **102**.
 - **Cafeteria:** Facilities are available for patients and attendants in the Emergency Block.
 - **Note:** Hearse van services are not available.
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5. Out Patient Department Services (New OPD Block)

5.1. Entry from Gate No. 4

5.2. Timing:

	General OPD	Special Clinics
Registration Timing	8:00 am to 12:00 pm on Monday to Friday 8:00 am to 11:00 am on Saturday	1:00 pm to 2:30 pm (Monday to Friday)
Blood Collection Centre	Monday to Friday: 8:00 am to 5:00 pm Saturday: 8:00 am to 1:00 pm	

5.3. OPD Registration & Consultation Flowchart

Step 1: Patient Arrival

- Arrival: Patient arrives at the hospital's OPD building.
- Token Generation: Patient proceeds to the token generation kiosk or counter to obtain a queue number.

Step 2: Registration

- Queue Management: Based on the token number, the patient approaches the designated OPD registration counter.
- Information Verification: Registration staff verify patient details.
 - o New Patient: A Unique Health Identification (UHID) number is generated, and an OPD slip is issued.
 - o Revisit Patient: Existing UHID is retrieved, and a revisit slip is provided.

Step 3: Online Appointment Verification

- Appointment Check: Staff check if the patient has a pre-scheduled online appointment.
 - o If Yes: Patient is directed to the online appointment counter, bypassing the general registration queue.
 - o If No: Patient continues with the standard registration process.

Step 4: ABHA ID Creation (Optional)

- Assistance: The Ayushman Bharat Digital Mission (ABDM) team assists the patient in creating an Ayushman Bharat Health Account (ABHA) ID.
- Benefits: Having an ABHA ID facilitates access to various healthcare benefits under the Ayushman Bharat scheme.

Step 5: Waiting for Consultation

- **Waiting Area:** Patient waits outside the designated consultation room.
- **Queue System:** Patients are called in based on their token number or appointment time.

Step 6: Doctor Consultation

- **Medical Evaluation:** Doctor examines the patient, discusses symptoms, and provides a diagnosis.
- **Prescriptions & Investigations:**
 - o Doctor may prescribe medications.
 - o If necessary, doctor orders investigations (e.g., blood tests, radiology).

Step 7: Investigations

- **Laboratory Tests:**
 - o Patient proceeds to the laboratory for blood or other tests.
 - o No payment is required for blood investigations.
- **Radiology & Imaging:**
 - o Patient visits the radiology department for X-rays, MRIs, etc.
 - o Payment is made at the billing counter before the test.

Step 8: Payment and Follow-up

- **Billing:**
 - o Payments are made for radiology and other chargeable services.
 - o Medications and other blood investigations/tests are provided free, depending on hospital policies.
- **Follow-up Appointment:**
 - o Patient schedules a follow-up visit, if advised by the doctor.
 - o Details are recorded in the hospital system for future reference.

***OPD services for paediatrics patients are available in KSCH, Entry from Gate No. 5.**

5.4. Special Clinic of LHMC & SSKH NEW DELHI-110001

Timing: 2PM to 4PM

Location: OPD Block

Monday	Gastro, Hand & Wrist, Leprosy, Near Miss, Post Covid, Reproductive, Retina, ROP Eye, STD Suraksha, Still Birth
Tuesday	Allergy, Cardiology, Colposcopy, Hypertension, Menopausal, Peel Clinic, Pigmentation, Plastic Surgery, Psoriasis, Retina, Rheumatology
Wednesday	Colposcopy, Foetal Medicine, Gyn. Oncology, Uro-Gyn.
Thursday	Adolescent Gynae , Bronchoscopy, Eye ROP, Nephology, PNC, Retina, STD Suraksha, Diabetes, Endocrine, Adolescent
Friday	Art, Eye ROP, Glaucoma, Haematology, Infertility, Retina, Thalassemia, Cardio metabolic

6. IPD Services

6.1. IPD services available at SSKH:

• Medicine	• Chest & TB
• Surgery	• Psychiatry
• Orthopaedics	• Neurology
• Obstetrics & Gynaecology (in old SSKH building)	• Dermatology
• Dental	• Radio-oncology (in oncology Block)
• ENT	• Eye

6.2. IPD services available at KSCH

- Paediatrics
- Neonatology
- Paediatric surgery

6.3. General information for IPD

a). Treatment & Diet

- **Free medical care** is provided to all patients admitted in the **General Wards**.
- **Free meals** are also supplied to these patients throughout their stay.
- **In private ward, beds are chargeable as per the approved rates.**

b). Visitors & Attendants

- Each patient receives **one attendant/visitor pass** upon admission.
- Visits are allowed according to the hospital's official **visiting policy**.

c). Investigations & Charges

- While general consultation and basic services are free, **certain radiological tests**—such as **ultrasound, CT scan, MRI, etc.**—are billed at approved institutional rates.
- For **economically disadvantaged patients**, these charges may be **waived** if recommended by the treating doctor and approved by the **Additional Medical Superintendent** or **Senior CMO HAG-NFU**.

6.4. Nursing & Support

- Once admitted, patients should **approach the Nursing Officer** for any medical or supportive assistance required during their stay.

8. MRD Services

7.1. Role & Scope of MRD at LHMC & associated SSKH and KSCH

The MRD at LHMC & associated SSK Hospital is responsible for:

- **Maintaining and reporting** medical records.
- Handling **legal documentation** related to patients.
- Promoting the **scientific organization** of health data.

While SSKH's Citizen Charter is institution-wide, MRD falls under its scope as an essential ancillary service. Specific service commitments typically include:

- **Timely issuance** of discharge summaries, medical certificates, and patient records upon request.
- Ensuring **accuracy and confidentiality** of medical data.
- Providing **clear timelines** for record retrieval and processing.
- Establishing a **grievance mechanism** for delays, inaccuracies, or breaches of confidentiality.
- Time bound notification of all births and deaths to the Registrar's office

7.2. MRD Services

Although the detailed MRD focal points are not separately listed, the Citizen Charter provides general guidance likely including:

Service	Target Timeframe	Notes
Collection of Medical Records	Within specified days after discharge or request	Expected timeframe (e.g., 5–7 days)
Issuance of Certificates & Summaries	As per charter standards	Likely 48–72 hours
Record Corrections	Prompt internal review and amendment	Maintains integrity of patient data
Grievance Redressal	To be handled within stipulated timeframes	Directed to designated officers/CPIO

7.3. How to Access These Services

1. **Request Records:** Visit the MRD office in person or request via Director/MS/AMS SH-II.
2. **Provide Details:** Share necessary patient details, dates of admission/discharge, etc.
3. **Collect within Timeline:** As per charter schedule.
4. **File Grievances:** Approach MRD supervisor or CPIO if issues arise.

9. “Ayushman Bharat – Pradhan Mantri Jan Arogya Yojana”
(AB-PMJAY)

8.1. Introduction: AB-PMJAY was started in LHMC & SSKH Hospital from 15 October 2018. Posters have been put up at various places in hospital to aware patients about this scheme. Two AB-PMJAY kiosks have been set up, one at emergency gate number -6 and second at OPD gate number -4, Arogya Mittras are available at AB-PMJAY kiosk to assist in making of Ayushman Baharat Card, treatment under the Ayushman Bharat Scheme and to sort out patient's queries related to AB-PMJAY scheme.

8.2. Objective of the Scheme:

The objective of AB-PMJAY is to reduce catastrophic health expenditure, improve access to quality health care, reduce unmet needs and reduce out of pocket healthcare expenditures of poor and vulnerable families of the Socio-Economic Caste Census (SECC) 2011 database of the State/ UT along with the estimated existing RSBY Beneficiary Families not figuring in the SECC database.

8.3. Salient features of the scheme:

- a. AB-PMJAY is the world's largest health insurance/ assurance scheme fully financed by the government.
- b. It provides a cover of Rs. 5 lakhs per family per year for secondary and tertiary care hospitalization across public and private empanelled hospitals in India.
- c. Over 10.74 crore poor and vulnerable entitled families (approximately 50 crore beneficiaries) are eligible for these benefits.
- d. PM-JAY provides cashless access to health care services for the beneficiary at the point of service, that is, the hospital.
- e. There is no restriction on the family size, age or gender.
- f. Benefits of the scheme are portable across the country i.e. a beneficiary can visit any empanelled public or private hospital in India to avail cashless treatment.

8.4. Eligibility Criteria:

- a. Senior citizens (70 years & above)-irrespective of their income or socio-

economic status.

- b. The households included are based on the deprivation and occupational criteria of Socio-Economic Caste Census 2011 (SECC 2011) for rural and urban areas respectively. It also includes families that were covered in RSBY but are not present in the SECC 2011 database. Any individual can check his/her eligibility under AB-PMJAY scheme by visiting the website i.e., mera.pmjay.gov.in or www.pmjay.gov.in or by helpline number – 14555.

8.5 Requirement of Documents to avail the scheme:

- a. Ration Card/ PMO letter – **Mandatory.**

Any one document mentioned below:

- b. Aadhaar card
- c. Adoption Certificate
- d. Birth Certificate
- e. Certificate of Identity having photo issued by Gazetted Officer or Tehsildar on letterhead
- f. Disability ID Card/handicapped medical certificate
- g. Driving License
- h. Freedom Fighter Photo Card
- i. Kissan Photo ID
- j. Passbook
- k. Marriage Certificate issued by the Government issued by the respective State/UT Government/Administration
- l. MNREGA Job Card
- m. Other Government id with Photograph
- n. PAN Card
- o. Passport
- p. Pensioner Photo Card
- q. Voter ID Card

8.6 How to apply for AB-PMJAY

- a. Visit a hospital that offers AB-PMJAY registration.
- b. Submit information – Provide your PM letter /RSBY URN / RC Number /Mobile No. to the operator.
- c. Search & identification -The operator will search for you in the beneficiary list based on the provided details.
- d. Family identification – The operator will identify your family details through your ration card & upload scanned documents.
- e. Approval / Rejection – The application will be reviewed by the health insurance company and you will receive an approval or rejection notifications.

Important Note: - The benefits of Ayushman Bharat Yojana are available only when patient is admitted in the hospital.

8.7. Officer to be contacted:

Name & Designation:	Dr. Jyotsna Pandey	Medical Officer
Address:	Office of the Medical Superintendent – SSKH IPD Ground floor New Delhi 110001.	

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9. UDID Disability certificate

9.1. Process for UDID Disability Certificate

1. Visit the Official UDID Portal:
 - o Go to swavlambancard.gov.in
2. **Register:**
 - o Click on the “Apply for Disability Certificate & UDID” option.
 - o Fill in your personal details, disability type identity details and hospital preference.
3. **Upload Required Documents:**
 - o Recent color photograph.
 - o Identity proof (e.g., Aadhaar card, PAN card).
 - o Address proof (e.g., Aadhaar card, voter ID).
 - o Existing disability certificate (if available).
 - o Signature/thumb impression (optional).
4. Submit Application:
 - o After uploading the documents, submit the application online.
5. **Medical Assessment:**
 - o The concerned hospital contacts the applicant telephonically and fixes the date of appointment. Applicant on the date of appointment needs to attend the hospital and get himself/herself registered in the OPD of the concerned department.
 - o The doctor in-charge of the concerned speciality will examine and assess the applicant and prescribe investigations required. All the findings are recorded on the OPD slip of the patient.
 - o On the next medical board meeting day the applicant is then called and evaluated on the basis of his/her examination and investigation reports. Accordingly, a disability percentage and status of disability (permanent/temporary or progressive/ non progressive etc) is decided. Same is then uploaded on the UDID portal.
6. **Issuance of Disability Certificate and UDID Card:**
 - o Upon approval, the disability certificate and UDID card will be generated.
 - o You can download the e-UDID card from the portal and also receive a physical card via post.

7. Processing Time

Typically, the disability certificate and UDID card are issued within 1 month of first OPD visit. However, processing times may vary depending on the type of disability (single/multiple) and investigation reports.

8. Mobile Application

The UDID program has launched a mobile application for Android users, allowing applicants to download or view their disability certificate conveniently.

10. Departments

10.1. Department of Accident & Emergency

Name of Department - Emergency Medicine

Name of HOD - Dr Sanjay Kumar

Details of staff- As on 23.4.25

S. No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	2	2	0
2.	Senior Residents	10	8	2
3.	PG JR (DNB)	2	1	1
4.	Non PG JR	8	7	1

Total of Beds - 64

S. No.	Type of Beds	Number
1.	ICU	6
2.	HDU	N/A
3.	Emergency	58
4.	Day Care	N/A
5.	General Beds	N/A

Details of OPD- N/A

No. of OT tables: 2 minor OT tables

Brief Note on Scope of Services of Department:

1. Eight bedded casualty with triage, equipped with piped oxygen, central suction bedside monitoring and mechanical ventilator support.
2. 24 x7 care of animal bites including monkeys, cats, rats, dogs and snake bites. Anti- rabies vaccine (ARV), Human and equine rabies immunoglobulin and anti-snake venom available for all patients.
3. 30 bedded medicine emergency including monitors and ventilators beds.
4. 10 bedded surgical emergency.
5. 10 bedded orthopaedic emergency.
6. 6 bedded ICU - Dedicated for heat stroke and disaster red zone.
7. 24 x 7 emergency laboratory services with point of care testing (ABG, Cardiac biomarkers, pro-calcitonin, pro-BNP, D-Dimer, HbA1c)
8. 24x7 ECG, Digital x-ray, Ultrasound and CT Scan facility.
9. 24x7 emergency fracture care with plaster room.
10. 24 x7 Two fully equipped minor OTs with separate dressing room.

Brief description of national programs and schemes for the patients

1. National Rabies control programme: Anti Rabies vaccine and Anti Rabies Serum administered to all cases of animal bites as per indication.
2. National Programme for climate change
 - a. Dedicated heat stroke unit with two beds along with emergency cooling facilities.
3. National tuberculosis elimination programme
 - a. Data collection of all patients undergoing chest x-rays for purpose of screening for tuberculosis.
4. National programme for prevention and control of cancer, diabetes, cardiovascular diseases and stroke
 - a. Emergency thrombolysis for acute ischemic stroke and acute ST elevation myocardial infarction
 - b. Emergency treatment for acute complications of diabetes

Research Work: NA

Projects: NA

Any other: NA

10.2. Department of Anesthesia

Name of Department: Anaesthesia

Name of HOD: Dr. Ranju Singh

Publications:

- Kumar N, Bansal G; Jain A. A study of the relationship between Bispectral index and age-adjusted minimum alveolar concentration during the maintenance phase of general anesthesia in elective surgery. Journal of Anaesthesiology Clinical Pharmacology 2024;40(4): p 626-632,
- Parthasarathy S, Kumar N, Maurya I, Johnson E. Ultrasound guided central neural block: Practice to curriculum? Ind J Anaesth 2024; 68:849-851.
- Kumar N, Kamal M, Kohli P. Pain as a presenting symptom of hypothyroidism. J Anaesthesiol Clin Pharmacol 2024; 40:535-537.

- Raksha Kundal, Priyanka Sagar, Garima Agrawal, Manish Kumar Montgomery
tracheal tube - a boon with a challenge. Sri Lankan journal of Anaesthesiology
2024;32(2):190-193

On-going research work from department of Anaesthesia

S. No.	Name of PG	Supervisor	Co-supervisor	Title of Thesis	Remarks
1.	Dr. Sonam Sachdeva	Dr. Maitree Pandey	Dr. Nishant Kumar	Comparison between ultrasound guided serratus posterior superior intercostal plane block and serratus anterior plane block for post-operative analgesia in patients undergoing modified radical mastectomy –A randomised controlled study.	
2.	Dr. Lalit	Dr. Maitree Pandey	Dr. Nishant Kumar	A prospective observational study to compare relationship between minimally invasive and non-invasive cardiac output measurement in septic patients with or without vasopressor therapy admitted to intensive care unit.	
3.	Dr. Anurag Chaudhary	Dr. Ranju Singh	Dr. Upma Bhatia Batra Dr. Manoj Andley	A randomised controlled study to compare home readiness of patients receiving general anesthesia or thoracic segmental spinal anesthesia for laparoscopic cholecystectomy.	
4.	Dr. Munira	Dr. Anshu Gupta	Dr. Nishant Kumar	A study to compare time to post-operative recovery using propofol with either ketamine or dexmedetomidine by target control infusion in patients undergoing laparoscopic cholecystectomy.	
5.	Dr. Ravi Maurya	Dr. Nitin Hayaran	Dr. Vidhi Chandra Dr. Alok Sud	A comparative study to evaluate the analgesic efficacy of programmed intermittent bolus vs continuous infusion in pericapsular nerve group block for postoperative analgesia in patients undergoing hip surgery.	
6.	Dr. Pooja Panchal	Dr. Nishant Kumar	Dr. Maitree Pandey	Relationship of tissue Doppler imaging systolic velocity with mitral annular plane systolic excursion and left ventricular ejection fraction by modified Simpson's method using cardiac ultrasound: An observational analytical study.	
7.	Dr. Shubhangi Sudan	Dr. Garima Agrawal	Dr. Maitree Pandey Dr. Parijat Gogoi	A study to compare the effect of individualized peak end expiratory pressure on kinetics on inflammatory biomarkers in obese patients undergoing laparoscopic surgery.	
8.	Dr. Harsh Kaul	Dr. Anshu Gupta	Dr. Upma Bhatia Batra Dr. Swati Agrawal	A randomized controlled study to compare the accuracy of pre-procedural ultrasound versus conventional landmark method for locating subarachnoid space in patients undergoing cesarean delivery under spinal anaesthesia.	
9.	Dr. Rigzin Angmo Karpa	Dr. Upma Bhatia Batra	Dr. Anshu Gupta	Relationship between ultrasound estimated depths of transverse process and epidural space in lumbar region to the actual depth of epidural space in adult patients- A prospective study.	
10.	Dr. Sania	Dr. Anil Kumar	Dr. Maitree Pandey	Comparison of modified thoracoabdominal nerve block through perichondrial approach and subcostal transversus abdominis plane block for quality of post-operative analgesia in patients	

				undergoing laparoscopic cholecystectomy.	
11.	Dr. Ananya Singh	Dr. Preeti Goyal Varshney	Dr. Ranju Singh Dr. Partap Singh Yadav	Accuracy of ultrasonography to predict the size of endotracheal tube in neonates: A prospective study.	
12.	Dr. Neeraj Kumar	Dr. Vidhi Chandra	Dr. Maitree Pandey Dr. Nitin Hayaran Dr. Partap Singh Yadav	Comparison between the efficacy of ultrasound guided erector spinae plane block and thoracic epidural analgesia in paediatric patients undergoing unilateral thoracic surgery under general anaesthesia- A randomized controlled trial.	

Completed research work from department of Anaesthesia

S. No.	Name of PG	Supervisor	Co-supervisor	Title of Thesis
1	Dr. Yugansh Gupta	Dr. Maitree Pandey	Dr. Nishant Kumar	Comparison of hypotensive events in critically ill patients managed without machine learning algorithm randomised controlled trial
2	Dr. Shweta Saini	Dr. Maitree Pandey	Dr. Nishant Kumar Dr. Vidhi Chandra	Randomised controlled trial to compare time to post-operative recovery after opioid free total intravenous anaesthesia using propofol either with ketamine or dexmedetomidine in children undergoing urethroplasty
3	Dr. Nimish Agarwal	Dr. Ranju Singh	Dr. Preeti Goyal Varshney	A Randomised controlled trial to compare the efficacy of fentanyl with clonidine as an adjunct to levobupivacaine in continuous epidural infusion in children undergoing laparotomy
4	Dr. Jatin	Dr. Ranju Singh	Dr. Anshu Gupta Dr. Upma Bhatia Batra	A Randomised controlled trial to compare postoperative analgesia between ultrasound guided transversus abdominis plane and erector spinae plane block in children undergoing abdominal surgery
5	Dr. Sreelakshmi	Dr. Anshu Gupta	Dr. Nishant Kumar	A randomised controlled trial to compare sugammadex with neostigmine for recovery of muscle function by ultrasonographic assessment in patients undergoing
6	Dr. Sakshi Bhardwaj	Dr. Nitin Hayaran	Dr. Maitree Pandey Dr. Vidhi Chandra	Randomised controlled study comparing short axis and combined short median nerve hydrodissection for carpal tunnel syndrome
7	Dr. Kritika	Dr. Nishant Kumar	Dr. Maitree Pandey	Relationship between patient state index and richmond agitation sedation scale for sedation in critically ill patients

8	Dr. Vignesh A.S	Dr. Garima Agrawal	Dr. Maitree Pandey Dr. Sumit Rana	A randomized controlled trial to compare the effect of intraoperative sedation with dexmedetomidine or ketamine on postoperative delirium and expression of inflammatory markers in elderly patients undergoing hip surgeries
9	Dr. H. Swami Nathan	Dr. Anshu Gupta	Dr. Upma Bhatia Batra	A randomized controlled trial to evaluate the efficacy of serratus anterior plane block in patients undergoing laparoscopic cholecystectomy under general anaesthesia
10	Dr. Ruchir Tyagi	Dr. Upma Bhatia Batra	Dr. Anshu Gupta	A randomised controlled trial to compare the efficacy of dexmedetomidine versus dexmethasone as an adjunct to bupivacaine in ultrasound guided suprainguinal fascialia compartment block in children undergoing hip and thigh surgeries under general anaesthesia
11	Dr. Maheswari S	Dr. Anil Kumar	Dr. Maitree Pandey	An observational study to compare the resistive index in postoperative shock versus non-shock patients
12	Dr. Erram Harika	Dr. Preeti Goyal Varshney	Dr. Ranju Singh Dr. Sumit Gupta	Comparison of postoperative recovery with enhanced recovery after surgery (eas) protocol versus conventional recovery strategy in children undergoing orthopaedic lower limb surgeries: a randomized controlled trial

Departmental activities

S. No.	Faculty Member	Organizer (s)	Name, Venue & Date
1	Faculty, Department of Anaesthesia	Indian Resuscitation Council and Department of Anaesthesia	Basic Cardiopulmonary Life Support and Comprehensive cardiopulmonary life support training course at LHMC in April 2024
		ISA Delhi and Department of Anaesthesia LHMC	ISA monthly clinical meet at LHMC on 26 th July 2024
		Department of Anaesthesia	Acupuncture course in seminar room, LHMC from 1 st to 17 th August 2024
		Department of Anaesthesia LHMC	Pre conference workshop on mechanical ventilation for ISACON Delhi at LHMC on 27 th September 2024
		Department of Anaesthesia LHMC	CME on percutaneous and FOB at LHMC on 14 th September, 2024
		Department of Anaesthesia LHMC	Prima Curae workshop for under graduate students at LHMC on 06 th October, 2024
		Department of Anaesthesia LHMC	Barrier bloodlines workshop for under graduate students at LHMC on 07 th October, 2024

		MOHFW and Department of Anesthesia	Prehospital trauma assistant course, October 2024
		Department of Anaesthesia LHMC	BLS workshop for post graduate at LHMC on 25 th November, 07 th , 11 th and 14 th December, 2024
		Baxter and Department of Anaesthesia LHMC	CME at Hotel metropolitan 22.12.2024
	Prof Friedrich Puhlinger	Indian Resuscitation Council and Department of Anaesthesia	Delivered at talk on video stylet on 24.12.2024

Details of staff:

S. No.	Name of Post	Sanctioned	Filled	Vacant
1	Faculty	47	15	32
2	Senior Resident	59	10	74
3	PG JR	12	36	
4	Non- PG JR	4	Nil	4

Total No. of Beds:

S. No.	Type of Beds	Number
1	ICU	5
2	HCU	-
3	Emergency	2
4	Day	-
5	General Beds	-

Details of OPD

Morning OPD (PAC)			
S. No.	Unit and name of Unit In-charge	Room No	
1	All Faculty by rotation	7-12	6 days a week
2	Head of the department	810 - 812	6 days a week

No of OT tables: Ortho + Surgery – 5

Gynae - 2 (Main), 2 LSCS, 1 FP
 EYE - 1
 ENT - 1
 Non-operating room, ECT – 1, CT – 1

Brief Note on Scope of services of the Department:

- Department of Anesthesia and Critical Care Lady Hardinge Medical College provides anesthesia services to both elective and emergency procedures to all

surgical specialties such as gynaecology and obstetrics, general and minimalistic surgery, paediatric surgery, orthopedics, eye ENT, dental and faciomaxillary surgery and also to procedures done in peripheral locations such as electro-convulsive therapy, radiological procedures, family planning etc to both adults and pediatric patients. The department manages critically ill patients in a tertiary care ICU including COVID patients and also provides pain and palliative care services. Besides undergraduate and post graduate training the faculty and resident doctors also train the technical staff under the Prehospital Trauma technician course funded by the Ministry of Health and family Welfare. Workshops and academic events such as Basic and advanced Life support, Acupuncture, PG education updates, Fundamental Critical Care Support course and CMEs on relevant topics are part of the calendar every year. Participation in various social activities such as Swachh Bharat Adhyayan and cultural events like Splash and Anesthesia Meets hosted by the institute contribute to all round personality development for the staff.

10.3. Department of Anatomy

Name of the Department – Anatomy

Name of HOD- Dr. Anjoo Yadav

Details of the staff

S.N	Name of the post	Sanctioned	Filled	Vacant
1.	Faculty	14	14	-
2.	Senior residents	7	4	3
3.	PG JR	6	6	-
4.	Non- PG JR	Nil		-

Scopes and services of the Department –

The Department of Anatomy serves as a cornerstone of medical education, providing foundational training in human anatomy to undergraduate, postgraduate, and allied health students through a combination of cadaveric dissection, histology, embryology, and advanced imaging techniques. In addition to its teaching mandate, the department actively engages in research spanning clinical anatomy, morphological variations, medical education, and forensic anthropology. It also offers essential services such as cadaver preservation, body donation management, and support in medico-legal investigations. Through interdisciplinary collaboration and community outreach, the department continues to evolve as a vital academic and scientific hub within the institution.

National programs and scheme for the patients –

Although the Department of Anatomy does not directly provide patient care, it contributes indirectly through national and institutional programs. It plays a key role in voluntary body donation initiatives governed by state-level Human Anatomical Acts and supported by awareness campaigns like those run under NOTTO. Through Faculty Development Programs and the implementation of the NMC's Competency-Based Medical Education (CBME), anatomy education is continuously enhanced. Additionally, anatomy departments contribute to clinical skill training by facilitating cadaver-based

workshops and simulation labs under various government-supported medical education schemes.

Research work –

1. Morphometric Study Of Sulci On Superolateral Surface Of Cerebral Hemisphere Of The Human Brain
2. Morphological and Morphometric Study of Glenoid Fossa of Dry Human Scapula
3. Morphology And Morphometric Analysis Of Proximal End Of Tibia In Indian Population.
4. Assessment Of Anthropometric Indices In Type 2 Diabetes Mellitus
5. Morphometry Of Proximal End Of Femur And Its Comparison With Hip-Joint Radiographs

10.4. Department of Biochemistry

Name of Department : Biochemistry

Name of HOD : Dr. Ritu Singh, Dir. Professor

Details of staff:

S.No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	10	10	-
2.	Senior Residents	09	04	05
3.	PG JR	5	5 (as joined in 2024)	Seats to be filled every year (2 filled so far in 2025)
4.	Non- PG JR	-	-	-

Details of tests available

S.No.	Name of tests	Charge in Rs.	Days (daily or on specific day)	Remark
1.	List attached	NIL	On all days	-

Details of various labs:

S.No.	Name of Lab	Room no.	Name of I/C
1.	Clinical Biochemistry Lab, SSKH	IPD Block, 2 nd Floor, wing 4	Dr. Ekta Debnath, Professor (Routine & Emergency Lab) Dr. Parijat Gogoi, Professor (Hormone Lab)
2.	Clinical Biochemistry Lab, KSCH Emergency Lab, KSCH	2 nd Floor, KSCH, Room no. - 228	Dr. Preeti Chauhan, Professor
3.	Skill Lab Biochemistry Deptt.	2 nd floor, New Academic Block	Dr. Rajeev Goyal, Professor Dr. Mukesh Kr. Meena, Assoc. Professor
4.	Advance Molecular Lab	Biochemistry department, Old Heritage Block	Dr. Rajeev Goyal, Professor

Brief note on scope of services of the Department:

Department of Biochemistry comprises of 2 clinical Hospital Labs, 2 Round the clock Emergency Labs (24X7X365 days) and One Advance Molecular Lab services provided are:

- i. Routine Biochemistry
- ii. Hormone assay
- iii. Vitamins
- iv. Cancer Biomarkers
- v. Genetic assays for thalassemia and Duchenne Muscular Dystrophy)
- vi. Serum Electrophoresis for Proteins.

Skill Lab trains 250 students per year as per NMC guidelines.

Brief description of National program and scheme for the patients:

Currently department of Biochemistry is providing diagnostic services of Duchennis Muscular Dystrophy (DMD), Beta Thalassemia, which was initially started under NIDAN Programme (DBT).

Research Work:

- 1) Thesis of PG students of Department of Biochemistry.
- 2) Thesis of PG's of other Department who have co-supervisor in Department of Biochemistry.
- 3) ICMR- STS Projects.

Projects:

PI: Dr. Smita Tripathi

Co PI: Dr. Ghan Shyam Pangtey

Status: National

Funding Agency: ICMR

Name: Effect of common variant (rs505151) in PCSK9 gene on lipid lowering effect of statins in North Indian population.

Fund Received: Approx. 8 lakh

Any other: Test Done in Biochemistry

Routine & Emergency Lab 24X7

Parameter		
Glucose	Special tests	Fluids
○ Random	Glycated hemoglobin (HbA1C)	Protein
○ Fasting	Micro albuminuria	Glucose
○ postprandial	Sodium	SAAG
GCT* (50 gm glucose)	Potassium	
GTT* (100gm glucose)	Total calcium	Urine
○ Fasting	Ionized calcium	U. Protein (24 hours)
○ 1 hour	Phosphorus	ACR
○ 2 hour	Magnesium	Micro albumin
○ 3 hour	Lithium	Creatinine
	Urea	Sodium (24 hrs)
CSF	Creatinine	Potassium (24 hrs)
Glucose	Uric Acid	
Protein	Total Bilirubin	
	Direct Bilirubin	
Special tests	ALT/SGPT	
HDL Cholesterol	AST/SGOT	
LDL Cholesterol	ALP	
Amylase	Total protein	
Lipase	Albumin	

CRP	Total Cholesterol	
Lactate	Triglycerides	

Tests done in Hormone Lab (8am to 8pm)

Parameters	
TSH (>20yrs)	Testosterone
FT4	β hCG
FT3	AFP
FSH	PSA
LH	Insulin
Prolactin	Vitamin D
Estradiol	Vitamin B12
Progesterone	Folic Acid
Free PSA	PTH

Tests done in Advance Molecular Lab

Serum Protein Electrophoresis
Genetic Tests for various types of Thalassemia and Duchenne Muscular Dystrophy (HPLC and ARMS PCR)

10.5. Department Burn & Plastic Surgery

Name of Department – Plastic Surgery

Name of HOD - Dr Shruti Patel

Details of staff:

S. No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	02	01	01
2.	Senior Residents	NIL	NIL	NIL
3.	PG JR (DNB)	NIL	NIL	NIL
4.	Non PG JR	NIL	NIL	NIL

- **Brief Note on Scope of Services of the Department: NO.**
- **Brief description of National programs and Schemes for the patients: NO.**
- **Research Work: NO.**
- **Project: NO.**
- **Any Other: NO.**

10.6. Department of Dental

Name of Department: Dental & Oral Surgery

Name of HOD: Dr. Pravesh Mehra, Director Professor & HOD

Details of staff:

S.No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	4	4	0
2.	Senior Residents	4	2 + 2 (Ad-hoc)	2
3.	PGJR	6	5	1
4.	Non- PG JR	8	8	0

Total No. of Beds:

S. No.	Type of Beds	Number
1.	ICU	NA
2.	HOU	NA
3.	Emergency	NA
4.	Day care	04
5.	General Beds	04

Details of OPD:

Details of OPD:

Morning OPD				
S. No.	Unit and Name of Unit In-charge	Room No.	Days	
1	Dr. Pravesh Mehra, Dir. Prof. & HOD	723	Wednesday & Saturday	
2	Dr. Karthickeyan SS, Prof	723	Wednesday & Saturday	
3	Dr. Rakesh Sharma, Prof.	723	Monday & Friday	
4	Dr. Amarjeet Gambhir, Prof.	723	Tuesday & Thursday	
Afternoon OPD				
S. No.	Name of Clinic	Room No.	In-Charge	Days
1	Trauma	703		
2	TMJ Disorders	702		
3	Facial Pain	702		
4	Orthohnathic, Surgery,	701-A		

	Craniofacial Deformity			
5	Residual Deformity	701- A		
6	Oral Potentially Malignant Disorders	704		
7	Jaw Tumors/Cyst	703		
8	Oral Facial Aesthetic, Surgical Orthodontics	704		

No. of OT tables:

1 table for general Anesthesia once a week (every Tuesday).

Brief Note on Scope of Services of the Department:

The department provides basic Dental Services to the patients reporting to the OPD including extraction of teeth, restorations, Oral prophylaxis, root canal treatment, orthodontic treatment and so on. Besides, advanced Oral and Maxillofacial surgical procedures including treatment of Maxillofacial Trauma, Craniofacial deformities Pathologies, Orthognathic surgery & TMJ disorders are also performed. Additionally, the department runs 24 X 7 X 365 emergency services for patients reporting to the Hospital Emergency. It also contributes towards juvenile age estimation cases along with the department of Forensic Medicine & toxicology.

Brief description of National programs and Schemes for the patients:

The department regularly participates in organizing camps such as during the India International Trade Fair (IITF) & other occasion aiming at early diagnosis and treatment of Dental diseases and Oral cancer.

Research Work:

The department runs a Post Graduate training course in the specialty of Oral & Maxillofacial Surgery with 2 seats per year under the Delhi University with special emphasis on promoting research in Oral Health & well-being.

Projects:

The department has been designated as the National Resource Centre for Oral Health and Oral Potentially Malignant Disorders (O-PMD Hub) under the National Oral Health Program (NOHP), Ministry of Health Welfare. The centre aims to focus on the prevention, early detection and management of Oral Potentially Malignant Disorders (O-PMDs).

10.7. Department of Dermatology & STD

Name of Department: **Department of Dermatology & STD**

Name of HOD: **Dr Vibhu Mendiratta**

Details of staff:

S. No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	6	6	0
2.	Senior Residents	8	2 (Regular) 3 (Ad Hoc)	3
3.	PG JR	15	12	3
4.	Non- PG JR	0		

Total No. of Beds:

S.No	Type of Beds	Number
1.	ICU	-
2.	HCU	-
3.	Emergency	-
4.	Day care	-
5.	General Beds	20

Details of OPD

Morning OPD			
S. No.	Name of Unit In-charge	Room No.	Days
1	Dr Vibhu Mendiratta	735 756 207 (KSCH)	Tuesday, Friday Wednesday Monday
2	Dr Taru Garg	735 756 207 (KSCH)	Wednesday, Saturday Monday Tuesday
3	Dr Rashmi Sarkar	735	Monday, Thursday

		756	Tuesday	
		207 (KSCH)	Wednesday	
4	Dr Seema Rani	729	Monday, Wednesday	
		749	Thursday	
		754	Friday	
5	Dr Surabhi Sinha	749	Tuesday	
		729	Friday, Saturday	
		754	Thursday	
6	Dr Geeti Khullar	729	Tuesday, Thursday	
		749	Friday	
		754	Saturday	
Afternoon OPD				
S. No.	Name of Clinic	Room No.	In-Charge	Days
1.	Leprosy	755	All consultants (weekly rotations)	Monday
2.	Peel + OT Procedures	749,751	Dr Vibhu Mendiratta	Tuesday

No. of OT tables:

We are using patient examination couches as OT tables for procedures.

Brief Note on Scope of Services of the Department: We run special clinics for

1. Connective tissue disorders (754)
2. Hair Clinic / Acne Clinic (754)
3. Autoimmune disease (754)
4. Urticaria (754)
5. Psoriasis /Vitiligo (754)
6. Geriatric Clinic (739)
7. Patch Test Clinic (749)

Further Scope,

1. Diagnostic – by setting up fully equipped laboratory facilities exclusively for dermatology within the department, including genetics, immunology, dermatopathology and microbiology and inclusion of latest equipments like reflectance confocal microscope.
2. Subspecialities – To provide various subspecialities like pediatric dermatology, aesthetic dermatology, dermatoncology, dermatopathology, and dermatologic surgery with dedicated faculty, medical and para-medical staff and latest equipment.
3. Multidisciplinary Clinic – setting up clinics in collaboration with other specialties to provide optimum patients care services.
4. Community Dermatology – use of artificial intelligence and teledermatology to provide dermatology services to distant rural communities.
5. Precision Dermatology – use of precision medicine based on identification of target pathogenic factors in an individual patient.
6. Research – To collaborate with various research institutes national as well as international to provide more research opportunities and also promote world class research in the field of dermatology.
7. Training and education – to enable the department to become an internationally recognized state of art centre for collaboration in training, education and research.

Brief description of National programs and Schemes for the patients:

1. National Leprosy Eradication Programme – Leprosy Clinic (Monday afternoon, Daily Monday to Friday forenoon).

National AIDS Control organization (Daily STI Clinic)

- I. Provide counseling services
- II. Provide pre and post counseling for HIV testing
- III. Various testing facilities for diagnosis of STDs (VDRL, TPHA, Culture, NAAT, HIV testing, HPV typing, HSV serology etc)
- IV. Provide treatment through NACO color coded STD Kits

Research Work:

Non-Thesis Research Projects.

S. No.	Title of the project	PI

1	Study of human papilloma virus typing by polymerase chain reaction in patients with genital warts – a prospective study	Dr Vibhu Mendiratta
2	Clinico-investigative study of acquired dermal macular hyperpigmentation with and without contact sensitization	Dr Taru Garg
3	Clinico-epidemiological and patch test profile of patients suspected of allergic contact dermatitis to hair dye dermatitis	Dr Taru Garg
4.	Clinico investigation study of paediatric alopecia areata: experience from a tertiary care centre	Dr Vibhu Mendiratta
5.	Clinico-dermoscopic study of facial melanosis at a tertiary care hospital: An interventional study	Dr Rashmi Sarkar
6.	Profile of sexually transmitted infections in men having sex with men (MSM) – record based study from suraksha clinic	Dr Vibhu Mendiratta
7.	A record based observational study on efficacy and safety of atenolol in treatment of infantile hemangioma	Dr Geeti Khullar

Thesis Retrospective Research Projects.

S. No.	Title of the project	Name of the Student	Name of the Guide
1	Serum cytokine profile in children with atopic dermatitis	Dr. Anjali Birla	Dr. Vibhu Mendiratta, Dr. Seema Rani, Dr. Anita Nangia
2	Dermoscopic evaluation of 35% glycolic acid peel vs 4% retinol peel in the treatment of melasma	Dr. Taku Rini	Dr. Rashmi Sarkar, Dr. Vibhu Mendiratta, Dr. Taru Garg
3	Comparative Efficacy of Combination of Autologous Serum Therapy with Levocetirizine versus Levocetirizine alone in the Treatment of Patients with	Dr. Sampurna Dash	Dr. Taru Garg, Dr. Vibhu Mendiratta, Dr. Rashmi Sarkar
4	Comparative efficacy of combination of Fractional CO ₂ Laser with Tacrolimus 0.1% cream against Tacrolimus 0.1% cream alone in treatment of Non - Segmental Vitiligo	Dr. Anika Saini	Dr. Vibhu Mendiratta, Dr. Taru Garg
5	Combined platelet rich plasma therapy with intralesional steroid vs intralesional steroid alone in the treatment of Alopecia areata	Dr. Aditya	Dr. Vibhu Mendiratta, Dr. Rashmi Sarkar
6	Comorbidities in chronic spontaneous urticaria in children- an observational study	Dr. Harwinder Kaur	Dr. Taru Garg, Dr. Seema Rani, Dr. Prerna Kukreti, Dr. Preeti Chauhan
7	Clinico-dermoscopic study of hypomelanotic disorders in children	Dr. Surbhi Yadav	Dr. Rashmi Sarkar, Dr. Vibhu Mendiratta
8	To study serum level of cytokines interleukin- 10 and transforming growth factor- beta in adult vitiligo	Dr. Jayanti Raika	Dr. Seema Rani, Dr. Rashmi Sarkar, Dr. Priti

Projects:

- 1. Barriers and facilitators to service utilization and management of sexually transmitted infection in India: a Multicentric mixed method approach - Dr Jyoti Khandekar, Dr Vibhu Mendiratta**

10.8. Department on ENT

Name of Department: Department of Otorhinolaryngology-Head & Neck Surgery

Name of HOD: Dr. A. Chakravarti, Director Professor & Head

Details of Staff:

S.No	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	5	4	1
2.	Senior Residents	5	4	1
3.	PG JR	12 (4/yr)	12	Nil
4.	Non- PG JR	Nil	Nil	Nil

Brief Note on Scope of Services of the Department:

S. No.	OPD SERVICES		OT FACILITIES
1.	Hearing and speech language Pathology – Audiometry, ABR, OAE, Impedance, ASSR, Hearing Aid Trial, speech assessment & therapy		1. OTOLOGY Cochlear Implant, Stapes Surgery, Endoscopic ear surgery, Ossiculoplasty, Mastoid surgeries, surgeries of benign and malignant lesions of ear
2.	Diagnostic procedures -	a. Otology – Otoendoscopy, EUM	2. NOSE & PARANASAL SINUSES FESS, Septoplasty, Adenoidectomy, DCR, CSF rhinorrhea, Rhinoplasty, Optic Nerve decompression, Surgeries for benign and malignant conditions of nose, Angiofibroma
		b. Rhinology - Nasal Endoscopy	
		c. Laryngology – Fibreoptic Laryngoscopy, Stroboscopy ,etc.	
		d. Special Clinics – Otology, Rhinology and Head & Neck cancer clinic	
3.	Therapeutic Procedures / Office based Procedures	a. Otology – Suction clearance, wax removal, scarless myringoplasty, Otoendoscopic examination of middle ear, Intratympanic injection therapy, Post-operative care	3. LARYNGOLOGY AND HEAD & NECK CANCER Endoscopic and open airway surgeries, Tonsillectomy, Tracheal Resection and anastomosis and surgeries for cancers of head and neck including glottis surgery, Co2 Laser surgery, Neck dissection, Maxillectomy, Parotidectomy, Thyroidectomy, Mandibulectomy
		b. Rhinology – Office based epistaxis management, chemical cauterization, nasal packing, post-	4. PAEDIATRIC ENT Surgery for drooling child, paediatric esophagoscopy & bronchoscopy for foreign

		operative wound cleaning,	body removal, laryngotracheal stenosis management.
		c. Head & Neck services – Biopsy, TNE	5. SIALENDOSCOPY Diagnostic and therapeutic.

- **Brief description of National programs and Schemes for the patients:**
Cochlear Implants of upto 5 yrs children are done through ADIP Scheme of Ministry of Social Justice & Empowerment.
- **Research Work**/Thesis work of PG students going on in the Department
- **Projects:** NIL
- **Any Other:** NIL

10.9. Department of Forensic Medicine

Name of Department: Forensic Medicine & Toxicology
Name of HOD: Dr. Mukta Rani, Director Professor

Details of staff:

S.no.	Name of post	Sanctioned	Filled	Vacant
1.	Faculty	09	Total – 08 (06 regular and 02 contractual)	01
2.	Senior residents	04	01	03
3.	PG JR	04	04	0
4.	Non PG JR	0	0	0

Total No. of beds: Not applicable

Details of OPD: Not applicable

No. of tables: Not applicable

Brief note on scope of services of the department:

The Department of Forensic Medicine and Toxicology is involved in medico-legal autopsy, clinical forensic medicine services, teaching, training, research, and expert opinion in medico-legal cases & court-related works. In addition to teaching the undergraduate and postgraduate students, orientation and training programs are also taken for interns and Emergency trauma technician students. In order to increase the practical knowledge of the students, they are taken to the mortuary and demonstrated various cases providing hands-on experience and modern teaching modalities. The department also undertakes various research activities. It is well equipped with models, specimens, and charts to provide the best learning experience to students and enhance their creativity. The planned expansion of the Mortuary in terms of new services, programs, and infrastructure development is ongoing.

Brief description of national programs and schemes for the patients: Nil

Research Work:

1. Osama MA, Gaur K, Agarwal K, Sekar L, Singh S, Singh S. Acantholytic squamous cell carcinoma of larynx: An unusual cause of asphyxial death diagnosed on autopsy. *J Lab Physicians*. 2024;16(4):413-6.
2. Singh S, Singh R, Rani M. Household poisoning in children: Case series. *IP Int J Forensic Med Toxicol Sci* [Internet]. 2022 [cited 2024 Oct 18];7(4):148-151.
3. Singh S, Tyagi S, Rani M. Suicidal electrocution during the covid-19 pandemic: A case report. *Journal of Forensic Medicine and Toxicology*. 2023;40(1):118-20.
4. Vishal Maurya, Sunil, Shrayash Singh, Shashank Tyagi, Mukta Rani, Sunil Kumar Duchania. Calcified stylohyoid ligament; A suspected case of Eagle's syndrome. *JFMT Jan-Jun 2023*;40(1):110-112
5. Duchania SK, Singh S, Sunil. Pattern of deaths in paediatric population- An autopsy based study done at a tertiary care hospital in New Delhi. *J Forensic Leg Med*. 2023 Apr;95:102489.
6. Singh S, Duchania SK, Sunil and Rani M. Sex determination by analysis of patella measurements in New Delhi population. *International Journal of Forensic Sciences* 2023; 8(20):000300
7. Bajrang K Singh, Pawan K Maurya, Vishal S Baveja, Jitendra S Tomar and Mohit Chauhan. Asphyxiophilic death due to masochistic behaviour in a video game addict teen: A case report and reviews. *Medico Legal Journal* 2023; 0(0): 1-5
8. Sunil Kumar Duchania and Mukta Rani. The legal procedures and medico legal systems in India. *Journal Forensic Medicine* 2023;8(1):1-4
9. Duchania SK, Rani M. Correlation between ages of estimated and observed age of fusion of sternum bone. *J FORENSIC Med*. 2022; 7(3)
10. Vivek Kumar Chouksey, Mukta Rani, Yashoda Rani, Risabh kumar Singh. Correlation between suicide and organ weight. *IP International Journal of Forensic Medicine and Toxicological Sciences Jan-Mar 2021*;5(3):99-102
11. Sandip Ray, Sukhdeep Singh, Mukta Rani. Male child sexual abuse: Not as uncommon as you would think. *Indian Paediatric case reports* 2021 Feb; 1(1):73-76.
12. Ashish Tyagi, Devinder Kumar Atal, Shrabana Naik. Estimation of cadaveric stature from sternal measurements: An Autopsy Based Study. *Journal of Indian Academy of Forensic Medicine & Toxicology*.2021; 43(2): 122-125
13. Sharma AG, Singh Sukhdeep. Scald injury in children: Innocent bystander or herald of abuse. *Indian Pediatr Case Rep* 2021;1:277-80.
14. Duchania SK, Singh S, Chouksey VK, Rani M. A comparative analysis of quadrants-wise distribution of lip print pattern in both genders. *J Indian Acad Forensic Med* [Internet]. 2022 Nov [cited 2024 Oct 18];45(1):72-75.
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17. Bajrang K. Singh, Jitendra S. Tomar, Lokesh Sharma1 and M. Chauhan. Suicidal cut-throat with medico-legal masquerades: case illustration and review of the literature. *Egyptian Journal of Forensic Sciences* (2023) 13:43 (1-8).<https://doi.org/10.1186/s41935-023-00363-0>.

18. Singh BK, Maurya PK, Baveja VS, Tomar JS, Chauhan M. Asphyxiophilic death due to masochistic behaviour in a video game addict teen: A case report and reviews. *Medico-Legal Journal*. 2023;0(0)
19. Singh BK, Sharma M, Lra SP, Chauhan M. Death of a child due to venom toxicity following multiple honey bee stings: A case report. *Med Leg J*. 2024 Feb 10;258172231218862.
20. Kislov MA, Chauhan M , Prikhodko AN, Bepamyatnov RV, Natarova KV. Suicide by a construction nail fired from a pistol. *J Forensic Leg Med*. 2024 Apr 10;103:102682. doi: 10.1016/j.jflm.2024.102682. Epub ahead of print. PMID: 38657335.
21. Raj, Mohit Chauhan , VK Chhoker, M rani, Bajrang K Singh, RD Souza and J Bodwal. Brute forcing on secured shell servers emphasizing the role of cyber-forensics – a quali-quantitative study. *Med-Legal Journal* 0(0)1-6. doi: 10.1177/00258172241236269.

Project:

1. **STS (ICMR) project** (The epidemiological profile of the autopsy cases of sudden cardiac deaths at a central hospital of the Indian capital)

Any other:

Representation on Expert bodies/Committees:

I. Dr Mukta Rani

1. Member for technical guidance for establishment and operationalisation of mortuary at RHTC Hospital Najafgarh under chairmanship of DDG(P), Ministry of H&FW
2. Expert for guidance on ‘single window for post-mortem under chairmanship of DGHS, Nirman Bhawan.
3. Member for integration of MedLEaPR with CCTNS ‘Standardized Postmortem template for MLC report and providing inputs on using of MedLEaPR software (developed by NIC) for postmortem reports nationwide
4. Member to discuss the proposal for creation of 4 teaching faculty posts in Department of Forensic Medicine ABVIMS & Dr RML Hospital under chairmanship of Dr Atul Goel, DGHS at Medical education section, Nirman Bhawan.
5. Expert member for conduction of Postmortem by Medical Board in special cases as formulated by Department of Health & FW, Delhi secretariat
6. Member to discuss project proposal for Forensic Autopsy and draft policy on radiological imaging considered as evidence under the judiciary system for Govt of India for FOBOS XR held under chairmanship of DGHS at Ministry of Health & Family Welfare, Dte General of Health Services, Nirman Bhawan.
7. Member to discuss Court case in Suo Moto writ petition ‘Proper treatment of Covid-19 patients and dignified handling of dead bodies in Hospital’ held under chairmanship of Addl.DGHS at Ministry of Health & Family Welfare, Directorate General Of Health Services, Nirman Bhawan
8. Member for providing inputs for Medicolegal protocol drafted for public health facilities after extensive expert consultations by NHSRC
9. Expert member for conduction of interview for faculty post at GIMS, Greater Noida

II. Dr M.K Wahi:

1. Technical Expert for procurement of support agency for procurement of medical equipment for various departments and services for Upcoming AIIMS under PMSSY-4 & PMSSY-5.
2. Expert Committee Member of BIS
3. Expert member NOTTO
4. Expert member, NHRC
5. Expert member for conduction of Postmortem by Medical Board in special cases as formulated by Department of Health & FW, Delhi Secretariat
6. III) Dr Sukhdeep Singh
7. Expert Member of Board for providing opinion as part of investigation of special cases of CBI
8. Member of the committee of medical specialists headed by Addl. DDG & DDG (P) to monitor and supervise rescue operation at Balasore due to unfortunate accident of Coromandel express
9. Expert member for conduction of Postmortem by Medical Board in special cases as formulated by Department of Health & FW, Delhi Secretariat
10. Expert member to discuss the matters related to medicolegal aspects of rabies at National center for disease control Directorate general of health services

III. Dr Arvind Kumar

1. Expert member for updating the NHRC publication 'State of the art forensic science for better criminal justice system to National Human Rights commission and conducted spot enquiry in case of alleged murder.
2. Expert Member of Board for providing opinion as part of investigation of special cases of CBI
3. Member of the committee of medical specialist headed by Addl. DDG & DDG (P) to monitor and supervise rescue operation at Balasore due to unfortunate accident of Coromandel express
4. Expert member for conduction of Postmortem by Medical Board in special cases as formulated by Department of Health & FW, Delhi Secretariat

IV. Dr Vinod Kumar KN: -Member for technical guidance for establishment and operationalisation of mortuary at RHTC Hospital Najafgarh under chairmanship of DDG(P), Ministry of H&FW

10.10. Department of Medicine

Brief description of National programs and Schemes for the patients:

Department of Medicine provides specialty care in medicine to patients. It provides 24 hours running emergency services, OPD and in-patients facilities. Department of Medicine is running several sub speciality clinics. Department of Medicine is also providing inter departmental referral services.

Participation in national registers ie: _Department of Medicine Data reporting for Dengue, Malaria, AES, etc.

Research work:

Routinely performing research as part of PG thesis, STS projects and several Intramural research projects apart from extramural research grants.

Project:

Environment CCHE with AIIMS

Semaglutide cardiovascular outcomes study (SOUL) Novo Nordisk India Ltd. (closed)

Efficacy & Safety of cagrilinitide s/c 2.4 mg in combination with Semaglutide s/c 2.4 once weekly in participants with overweight or obesity and type 2 diabetes Novo Nordisk India Ltd.

Any other:

- 22 bedded haemodialysis unit in which Aadharshila Renal Care project has contributed 20 hemodialysis machines.
- 12 bedded Adult Thalassemia Day Care Central (TDCC) services being run catering to over 250 adult Thalassemia patients.
- UGI Endoscopy & colonoscopy services being provided.
- Facilities of 24 hour AMBP, Echo cardiography, Body composition analysis & A.G.P available.
- Running screening program for kidney Disease Detection among high risk patients coming to medicine OPD.

Details of Staff:

S. No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	29	21	08
2.	Senior Residents	28	20	08
3.	PG JR	05	56	01
4.	Non-PG JR	05	NIL	05

10.11. Department of Microbiology

Name of Department: Department of Microbiology

Name of HOD: Dr. Manoj B. Jais

Details of staff

S.No	Name of Post	Sanctioned	Filled	Vacant
1	Faculty	9	9	Nil
2	Senior Residents	8	7	01
3	PG JR	7	7	Nil

4	Non-PG JR	-	-	-
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1. Vision & Mission

- Vision: To evolve as a state-of-the-art referral and teaching centre in clinical microbiology, maintaining global benchmarks.
 - Mission: To impart top-tier education and deliver quality microbiological diagnostics aligned with international standards.
-

2. Location & Operating Hours

- Located near the main building of LHMC, accessible from the hospital central block.
 - Services available: Point of care testing for Dengue, Typhoid, Malaria are available in the Emergency 24x7
 - Routine diagnostic services operate during standard lab hours (9 AM to 4 PM)
-

3. Services Provided

- Bacteriology, Parasitology & Mycology: Microscopy, culture & sensitivity and serological tests.
 - Serology & Immunodiagnostics: Routine and disease-specific assays, including NABL accredited HIV testing centre.
 - Virology: Serological tests for antigen and antibody detection, viral markers, Molecular diagnostics
 - Mycobacteriology: Microscopy, culture and Molecular Diagnostics (CBNAAT and Truenat)
-

4. Quality & Diagnostics Standards

- All testing follows NACO/NABL/ICMR protocols, with internal quality controls and participation in external quality assurance programs.
 - Diagnostic accuracy and promptness are maintained through trained faculty, technical staff and modern infrastructure.
-

5. Turnaround Time Commitments

Test Type Emergency (IPD/OT/ER) Routine (OPD/IPD)

Bacteriology 24–48 hours for cultures 48–72 hours (speciation + antibiogram)

Serology: Same day/ 1–2 working days as per the testing protocol

HIV testing:

Urgent : within hours

Routine: same day or next day

- Delayed reporting is avoided; any delay is communicated along with reasons and expected resolution time.

6. Patient Rights & Responsibilities

Patient Rights

- Right to clear communication regarding test procedures.
- Confidential handling of records and test results.
- Permission to file complaints for delays or quality issues.
- Information about any charges (e.g., specialized tests).

Patient Responsibilities

- Provide accurate patient and sample information.
- Comply with physiological requirements (e.g., fasting, sample quantity).
- Seek clarification if instructions are unclear or results seem inconsistent.

7. Fee Policy & Exemptions

- Microbiology diagnostic services are free for patients.

8. Grievance Mechanism & Feedback

- Suggestions/complaints can be lodged via lab feedback box or hospital grievance cell.
- Acknowledgement within 2 working days, with resolution within 30 days.
- Persistent issues can be escalated to:

Microbiology HOD → Additional Medical Superintendent → Medical Superintendent --
Hospital Director.

9. Monitoring & Transparency

- Quarterly audits evaluate test accuracy, turnaround time, and quality compliance.
- Quality is reviewed periodically by participation in EQAS programmes.

10. Visibility & Access to Charter

- This charter is prominently displayed in the Microbiology section near the main diagnostic block.
- Available online under LHMC's "Citizen's Charter" link for easy public access.

Brief description of National programs and schemes for the patients

- National program for containment of antimicrobial resistance under MOHFW
- SRL and ICTC of HIV under, National AIDS Control Programme (NACO)
- Establishment of Medical College Viral Research and Diagnostic Laboratory (VRDL) under DHR, ICMR as Network of Laboratories for managing Epidemics and Natural Calamities.
- Salmonella surveillance under WHO/MOHFW
- National Rickettsial surveillance program supported by ICMR

Research work:

Publications in year 2024-2025

- a) Sarjana Shuchi, Shweta Satija, Manoj B Jais. Elizabethkingia anophelis: An uncommon cause of hospital-acquired septic meningitis and a rare cause of community-acquired meningitis in children: A case series. Asian Journal of Medical Sciences | Feb 2025 | Vol 16 | Issue 2
- b) Sarjana Shuchi, Shweta Satija, Yogita Rai Manoj B. Jias. Burden of Multidrug-Resistant, Extensively Drug-Resistant, and PandrugResistant Gram-Negative Bacteria Isolated from Various Samples from A Tertiary Care Center in New Delhi, India. International Journal of Pharmaceutical and Clinical Research 2025; 17(1); 345-348.
- c) Sarjana Shuchi , Shweta Satija, Manoj B Jais. Distribution of extensively drug-resistant Gram-negative bacteria, their antibiotic susceptibility profile, and the detection of metallo- β -lactamase production by them from a tertiary care center in New Delhi, India .Asian Journal of Medical Sciences | Apr 2025 | Vol 16 | Issue 4
- d) Kudari SM, Rani S, Mendiratta V, Sonker S, Rawat D, Xess I, et al. Medicopsis romeroi: A causative agent of subcutaneous phaeohyphomycosis in a diabetic patient. Indian J Dermatol Venereol Leprol. doi: 10.25259/IJDVL_675_2023

- e) Thekho AJ, Mendiratta V, Garg T, Kaur R, Yadav V. Role of Probiotic in Vulvovaginal Candidiasis: A Randomised Controlled Non-blinded Trial from India. *Indian J Dermatol*. 2024 Sep-Oct;69(5):422. doi: 10.4103/ijd.ijd_193_24. Epub 2024 Oct 29. PMID: 39649975; PMCID: PMC11623429.
- f) Gautam G, Satija S, Kaur R, Kumar A, Sharma D, Dhakad MS. Insight into the Burden of Antimicrobial Resistance among Bacterial Pathogens Isolated from Patients Admitted in ICUs of a Tertiary Care Hospital in India. *Can J Infect Dis Med Microbiol*. 2024 Jan 6;2024:7403044. doi: 10.1155/2024/7403044. PMID: 38223353; PMCID: PMC10787651.
- g) Kaur R, Rawat D, William A, Singh PK, Kandir NSS, Sharma A. Fungal positivity seen in tertiary care hospital during COVID-19 pandemic. *Access Microbiol*. 2025 Jan 29;7(1):000640.v5. doi: 10.1099/acmi.0.000640.v5. PMID: 39882016; PMCID: PMC11777003.
- h) Ashish William, Yogita Rai, Deepti Rawat, Sanjib Gogoi, Megh Singh Dhakad, Manoj Jais, Ravinder Kaur. [Cut-off Ct value of GeneXpert in comparison to gold standard RT-PCR for diagnosis of SARS-CoV-2: A retrospective study](https://doi.org/10.1099/acmi.0.000643.v3). *Access Microbiology*, 2023. Preprint DOI: Posted on 02 December 2024. <https://doi.org/10.1099/acmi.0.000643.v3>.
- i) William, Ashish, Rawat, Deepti; Satija, Shweta; Kaur, Ravinder. Enhancing antimicrobial management: A 5-year retrospective analysis of urinary pathogen susceptibility at a tertiary care centre from January 2018 to December 2022. *One Health Bulletin* 5(1):p 33-38, March 2025. | DOI: 10.4103/ohbl.ohbl_25_24
- j) Clinical and microbiological profile of recurrent and/or persistent cervicitis in patients attending Suraksha clinic: *Indian Journal of Dermatology* (accepted for publication)
- k) e book and hard copy of 2nd edition 2024 of textbook entitled *Essentials of Microbiology an integrated clinical case based approach* by VS Randhawa, CBS Publisher.

Projects:

1. Capacity Building and Strengthening of HAI Control to detect and prevent AMR in India under NCDC, MoHFW.
2. National program for containment of antimicrobial resistance under NCDC Delhi, MoHFW.
3. Establishment of Medical College Viral Research and Diagnostic Laboratory (VRDL) under DHR, ICMR as Network of Laboratories for managing Epidemics and Natural Calamities.

Any other:

- The department participates in Undergraduate, postgraduate, nursing, and Post Trauma Technicians Teaching programs.
- Also conduct regular training sessions for healthcare workers on Biomedical waste management, Infection control practices, Antimicrobial stewardship program, Occupational exposure and its prophylaxis and sample collection in Microbiology.

10.12. Department of Neurology**Name of Department:** Department of Neurology**Name of HOD:** Dr. Alvee Saluja (Associate Professor and Acting HOD)Details of Staff

S. No.	Name of Post	Sanctioned	Filled	Vacant
1	Faculty	3	2	1
2	Senior Residents	6	0	6
3	PG JR	NA	NA	NA
4	Non-PG JR	6	0	6

Total No. of Beds

S. No.	Type of Beds	Number
1	ICU	Nil
2	HCU	Nil
3	Emergency	Nil
4	Day care	Nil
5	General Beds	10

Details of OPD**Morning OPD (All from 9 AM onwards)**

S. No.	Unit and Name of Unit In-charge	Room No.	Days
1	General Neurology OPD	362, 353	Mon and Thu
2	Headache Clinic	362, 353	Tue
3	Movement Disorder Clinic	362, 353	Wed
4	Epilepsy Clinic	362, 353	Fri

Afternoon OPD: NA

S.No	Name of Clinic	Room no	In-charge	Days
1	NA	NA	NA	NA
2	NA	NA	NA	NA
3	NA	NA	NA	NA
4	NA	NA	NA	NA
5	NA	NA	NA	NA
6	NA	NA	NA	NA

No. of OT tables: NA**Brief Note on Scope of Services of the Department**

1. The department provides OPD and in-patient services to all patients with neurological illnesses.
2. Electrophysiological Testing – NCS/EMG/EEG are provided.
3. Referral services provided to all clinical departments free of cost.

Brief description of National Programs and Schemes for the patients

Not specifically applicable for Neurology. But patients can avail drugs & testing facilities from the hospital in accordance with PMJAY scheme as part of central govt scheme.

Research Work

1 The department of Neurology has currently 2 faculties 1 Dr. Alvee Saluja currently has >40 publications in international & national Pubmed indexed journals

2 Dr. Akhil Sahib has nearly >10 publications himself .

Projects

The department is involved in two Multicentric DHR-ICMR funded projects –

- 1 IMPETUStroke project
2. IMSRN project

10.13. Department of Oncology

Name of Department: Radiation Oncology

Name of HOD: Dr. Vikrant Kaushal

Details of Staff:

S. No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	04	04	Nil
2.	Senior Residents	06	03	03
3.	PG JR	Nil	NA	NA
4.	Non-PG JR	02	00	02

Total No. of Beds:

S. No.	Type of Beds	Number
1.	ICU	Nil
2.	HDU	Nil
3.	Emergency	Nil
4.	Day Care	Nil
5.	General Beds	24

Details of OPD:

Morning OPD				
S. No.	Unit & Name of Unit Incharge	Room No.	Days	
1	Dr. Vikrant Kaushal	103-110	Mon to Sat	
Afternoon OPD				
S. No.	Name of Clinic	Room No.	In-charge	Days
1.	Clinical Oncology	103-110	Dr. Vikrant Kaushal	Mon-Fri

No. of OT Table: Nil

Brief Notes on Scope of Service of the Department:**1. External Beam Radiation Therapy (EBRT):**

- i. One High Energy Linear Accelerator (LINAC):
 - Conformal RT, IMRT, IGRT, VMAT, Electron Beam

2. Brachytherapy (Internal Radiation Therapy):

- i. One High Dose Rate (HDR) Brachytherapy treatment unit
 - 20 channel, Iridium-192
- ii. Dedicated brachytherapy procedure room

3. Image-based radiation therapy planning

- i. One Wide bore CT-Simulator unit
- ii. Mould preparation and Immobilization
- iii. Advanced Treatment Planning System (TPS)

4. Chemotherapy/Systemic therapy:

Comprehensive cancer management planning including diagnosis, treatment and supportive care.

Brief description National programs and Schemes for the patients:

The department provides treatment under all the government schemes and national programmes implemented by the hospital.

10.14. Department of Obst. & Gynae**Details of staff**

S.No	Name of Post	Sanctioned	Filled	Vacant
1	Faculty	26*	18	08
2	Senior Residents	32*	23	09
3	PG JR	18/Year	54	Nil
4	Non-PG JR	09	00	09
5	IVF SR	02	Nil	02

*Two Faculty - On study Leave.

*One Faculty - On Maternity Leave.

*4 Senior Residents - on Maternity Leave.

Total No. of Beds

Sr No	Type of Beds	Number
1	ICU	06
2	HDU	08
3	Emergency	03
4	Day Care	Nil
5	General Beds	303

Details of OPD

Morning OPD					
Sr No	Unit and Name OF Unit In- Charge	Room No		Gynae OPD Days	ANC OPD Days
		Gynae OPD	ANC OPD		
1	(Unit –I) Dr Pikee Saxena	245	224	Monday	Wednesday
2	(Unit-II) Dr Manisha Kumar	245	224	Tuesday	Thursday
3	(Unit-III) Dr Reena	245	224	Wednesday	Friday
4	(Unit- IV) Dr Kiran Aggarwal	245	224	Thursday	Monday
5	(Unit-V) Dr Ratna Biswas	245	224	Friday	Tuesday
6	Saturday by Rotation				

Afternoon OPD (2 – 4 PM)				
Sr No	Name of Clinic	Room No	In-Charge	Days
1	Reproductive Medicine	128	Dr Aishwarya	Monday
2	Menopausal Clinic	128	Dr Kiran Aggarwal	Tuesday
3	Fetal Medicine	124	Dr Manisha	Wednesday
4	Colposcopy Clinic	207	Dr Prabha Lal/ Dr Swati Aggarwal	Wednesday
5	Oncology Clinic	131	Dr Reena/ Dr Sharda	Wednesday
6	Post Natal Clinic	266	Dr Deepika	Thursday
7	Infertility	102 & 104	Dr Pikee Saxena	Friday
8	Umeed Clinic	120	Dr Manisha/ Dr Apoorva	Monday
9	Adolescent Clinic	128	Dr Kiran Aggarwal	Thursday
10	Urogynaecology	128	Dr Anuradha	Thursday
11	Near Miss Clinic	130	Dr Aiswarya	Friday

Projects:-

- LFA Study- Multinational Project
- PE Screen- For Preeclampsia screening - ICMR- CAR Project
- Preeclampsia screening in Twin Pregnancy
- STS Projects
- Ophthalmic artery Doppler Indices and serum placental growth factor in prediction of adverse maternal outcome in preeclampsia.
- Efficacy of oral azithromycin in pregnant women living in low income neighborhood with high risk of reproductive tract infection to prevent preterm birth, Short title. Preterm birth prevention with azithromycin (PPAZI).
- Multicentre clinic study in the management of pregnancy induced cholestasis to evaluate the efficacy and safety of ursodeoxycholic acid.
- Diagnostic Accuracy of waist to high ratio for clinical diagnosis of metabolic syndrome in menopausal women.

Number of OT tables:

Gynae COT	One table daily
Gynae MOT	Monday- One Table
	Tuesday to Friday- Two Table
Saturday- Nil	

Brief Note on Scope of Service of the Department:

Apart from routine /Emergences services department is involved in imparting specialized services like-

- Prenatal Screening for Aneuploidy
- Prenatal Screening preeclampsia
- Invasive Diagnostic and therapeutic fetal procedure
- karyotyping
- Gynae endoscopic surgery
- Management of all Gynecologic cancer and palliative care

Scope of Services

- Day care beds
- Early Pregnancy Clinic
- IVF Facility
- Urogynecology

Brief description of National Programme and Schemes for the patients

- PMSMA
- JSSK & JSY
- Family Planning Services
- Anaemia Mukht Bharat
- One Stop Center
- U-Win Portal
- PPTCT
- Care Around Birth
- NIDAAN Kendra
- LAQSHYA
- Comprehensive Abortion Care
- Suraksha Clinic
- Still Birth Surveillance & Response
- Facility based Maternal Mortality Audit
- Caesarian Audit/ Hysterectomy Audit
- Antibiotics Stewardship Programme

Research Work: -

- Research work of Postgraduate students-18/ Year.

10.15. Department of Ophthalmology**Name of HOD: Dr. OM Prakash****Details of staff:**

S. No	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	7	7	0
2.	Senior Residents	9	8	1
3.	PG JR	5 per year	5 (2023 Batch)	0 (2023 Batch)
4.	Non-PG JR	1	1	1

Total No. of Beds:

Type of Beds	Number
ICU	0
HOU	0

Emergency	0
Day care	0
General Beds	34 (30 Sucheta Kriplani + 4 kalawati)

Details of OPD

Morning OPD			
S. No.	Unit and Name of Unit In-charge	Room No.	Days
1	Dr. Sarita Beri	Room No. 536 to 522	Monday and Thursday
2	Dr. Piyush Kumar R. Ramavat	Room No. 536 to 522	Tuesday and Friday
3	Dr. Om Prakash	Room No. 536 to 522	Wednesday and Saturday

S. No.	Name of Clinic	Room No.	In Charge	Days
1	Paediatric Ophthalmology	KSCH OPD	1) Dr. Zia Chaudhuri 2) Dr. Sonali Gupta	Monday to Saturday 9Am to 1Pm
2	Glaucoma Clinic	SSKH, Wing 3 & Wing 4 Eye OPD	Dr. Piyush kumar R Ramavat	Friday 1.30 Pm to 6Pm
3	Retina and Vitreoretinal Surgery Clinic, Retinopathy of prematurity (ROP)	SSKH, Room No. 542, 543, 544 Wing 3, Eye OPD	1) Dr. Sarita Beri 2) Dr. Neha C Guliani	Tuesday and Friday 10Am to 2PM
4	Squint Clinic	SSKH, Wing 3 Eye OPD	Dr. Om Prakash	Wednesday 12noon to 3PM
5	Uvea and Medical Retina	SSKH, Room No. 542, 543, 544 Wing 3 Eye OPD	1) Dr. Sarita Beri 2) Dr. Neha C Guliani	Tuesday and Friday 10Am to 2PM
6	Orbit and Oculoplastic	SSKH, Wing 3 Eye OPD	Dr. Om Prakash	Wednesday 12noon to 3PM
7	Neuro-Ophthalmology	SSKH, Wing 3 Eye OPD	Dr. Sonali Gupta	Tuesday 12noon to 3PM
8	Cornea and Ocular	SSKH, Wing	Dr. Yogita	Wednesday

	Surface	3 and Wng 4 Eye OPD	Gupta	2PM to 5PM
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No. of OT Tables: 2per Day

Brief Note on Scope of Service of the Department: -

Department provide diagnostic, therapeutic, preventive and rehabilitative services for all the ocular disorders and ocular manifestations of systemic disorders.

Retina services:-

- Diagnose and treatment of various vireo retinal disorders like diabetic retinopathy, Age related macular degeneration, retinal detachment, vasculitis, Macular hole.
- Investigations utilizing diagnostic equipment like OCT-A, OCT, FFA, fundus photography
- Retinal photocoagulation services.

Retinopathy of prematurity (ROP)

- screening and treatment of eligible babies with Retinopathy of Prematurity

Glaucoma Clinic:

- diagnosis and treatment (Medical and surgical) of all forms of glaucoma.
- Surgical treatments offered are Selective laser trabeculoplasty, laser peripheral iridotomy, trabeculectomy and glaucoma drainage valve implant services.
- Investigations utilizing Diagnostic modalities : Humphreys visual field analysis, OCT-RNEFL, Gonioscopy, Goldman applanation tonometry

Advanced Cataract Services

- diagnose and treatment of cataract in all age groups of patients
- offer advanced Intraocular lens implantation including Multifocal Lens, Toric lens and Scleral Fixation IOLs

Oculoplastic Services.:

- diagnose and treatment of various senile conditions including Ptosis, Proptosis, Eyelid masses, Eyelid Reconstruction and Lacrimal Disorders

Paediatric ophthalmic services ;

- all preventive , medical and surgical services related to pediatric ophthalmic disorders like refractive errors, strabismus, cataract, ptosis etc.

Emergency trauma services:

- diagnosis and treatment of ocular trauma
- Department provides free of cost services to all the age groups.
- Paediatric patients are seen at Kalawati hospital Ophthalmology OPD and adult patients are seen at Sucheta Kriplani hospital Ophthalmology OPD.

- **Medical, surgical and LASER management of various ocular conditions is done in the department.**

Brief description of National programs and Schemes for the patients:

Department work as per National Programme for Control of Blindness & Visual Impairment (NPCBVI).

- 1) **Department** provide free of cost comprehensive eye Care services and quality service delivery.
- 2) Department through its preventive, diagnostic and therapeutic services works in regards to reduce the backlog of blindness and visual impairment.
- 3) Department through its various awareness activities focuses on community awareness on eye care and lay stress on preventive measures. Activities carried out in this regard are World Glaucoma week celebration, Eye donation fortnight celebration and World Sight day celebration every year.
- 4) Department also focuses on increasing and expanding research for prevention of blindness and visual impairment. All the faculty members and residents from ophthalmology department are up to date with current practices in relation to ophthalmology due to keen involvement in research with publication of their work in reputed journals.
- 5) Department provide Outreach services at Kalyanpuri Urban health center OPD every Wednesday in association with PSM department.
- 6) Department distributed free Presbyopic spectacle for patients under NPCB, IDHS, New Delhi District in Ophthalmology OPD area Lady Hardinge Medical College, New Delhi on 06-01-2024.

Research Work:

Details of national and international research published by permanent faculty in last 2 years (2023-24 and 2022-23 financial years).

- 1) Buraniya SM, Ramavat PKR, Beri S. Change in Intraocular Pressure after Selective Laser Trabeculoplasty in North Indian Primary Open Angle Glaucoma patients: A prospective analytical study. J clin of Diagn Res. 2024; 18 (11): NC01-NC06.
- 2) Kaushal N, Guliani NC, Guliani BP. Profile of Macular ganglion cell-inner plexiform layer thickness in diabetics with and without retinopathy. Delhi Journal of Ophthalmology. 2024;34(1):27-31.
- 3) Ramavat PKR, Chitransha, Malik PK, Gupta DK. Are Children with Myopia More Intelligent? A Hospital Based Cross-Sectional Study. IJPCR. 2024;16(4): 507-510
- 4) Gupta Y, Devi C, Priyadarshini K, Mandal S, Tandon R, Sharma N. Pediatric keratoconus. Surv Ophthalmol. 2024 Oct 11;S0039-6257(24) 00129. Doi:10.1016/j.survophthal.2024.10.003.

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New Achievements

- Digitalisation of official files/records in Ophthalmology department.
- Microinvasive Glaucoma Surgery in terms of bent ab interno needle goniotomy started in the department.
- Department skill lab is upgraded with operating microscope with screen and video recording facility.

10.16. Department of Orthopedics

Details of Staff:

S. No	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	12	9	3
2.	Senior Residents	12	11	01
3.	PG JR	15	15	0
4.	Non-PG JR	0	0	0

Brief note on scope of services of the Department:

The Department of Orthopaedics at Lady Hardinge Medical College (LHMC) and Kalawati Saran Children's Hospital (KSCH) offers comprehensive musculoskeletal care for patients across all age groups. Services include outpatient consultations, inpatient care, and 24/7 emergency trauma management for fractures and injuries. The department specializes in elective and emergency orthopaedic surgeries, including joint replacements, spinal surgeries, arthroscopy, deformity correction, and paediatric orthopaedic procedures. At KSCH, a special focus is given to congenital and developmental musculoskeletal conditions in children. Additionally, it plays a vital role in teaching, training, and research for undergraduate and postgraduate medical students, contributing to academic excellence and advancement in orthopaedic care.

Brief description of National Programs and Schemes for the patients:

- Running CTEV clinic three days a week in KSCH. Patients are being provided free braces with association of "Cure club foot" programme.

Research Work:

1.	Dr Yogesh	Functional outcome at long follow up in patients who surgically reconstructed unseptic hip	Dr Sumit Gupta	Dr R K Kanojia (Orthopaedics) Dr Vineet Dabas (Orthopaedics) Dr Ritu Majumadar
2.	Dr Mayank Mohan	Assessment of accuracy and feasibility of 3D printed patient specific femoral jig in arthroscopic ACL reconstruction	Dr Himanshu Kataia	Dr Sumit Gupta (Orthopaedics) Dr Vikas Choudhary (Radiodiagnosis)
3.	Dr Cahndrashekha Sankar	Functional outcome at 3 month post-osteocondroplasty in stage III idiopathic avascular necrosis of hip	Dr Vivek Jangira	Dr Kulbhushan Kamboj(Orthopaedics), Dr Pooja Abbey(Radiodiagnosis)
4.	Dr Angad Abrol	Relationship of intra-articular anterior cruciate	Dr Mukesh	Dr Bhawana Satija

		ligament graft length in all inside anterior cruciate ligament reconstruction with transepicondylar distance	Kalra	
5.	Dr Shweta Agarwal	Functional outcome after talectomy in rigid, uncorrected equinovarus foot in arthrogryposis multiplex congenita	Dr Alok Sud	None

Projects:

- Comparison of Paediatric Hip Plate System with Reconstruction Plate for Proximal Femur osteosynthesis in Children. (Project Incharge: Dr Alok Sud, co-Investigator: Dr Sumit Gupta)
- Any other: organised 1st Basic Delhi Hand surgery course (31st August- 1st September)

10.17. Department of Paediatrics

Name of Department: Paediatrics

Name of HOD: Dr. Praveen kumar

Details of staff:

S. No.	Name	Sanctioned	Filled	Vacant
1	Faculty	26	25	01
2	Senior Residents	59	47	12
3	PG JR	27 Per Year	81	Nil
4	Non-PG JR	16	05	09

Total No. of Beds:

S. No.	Type of Beds	Number
1	ICU	20
2	HDU	18
3	Emergency	11
4	Day Care	07
5	Pediatric Nephrology ward	20
6	Pediatric Hematology ward	20
7	General Beds	170

Details of OPD:

Speciality (Afternoon OPD)				
S.No.	Name of Clinic	Room No.	In-charge	Days
1.	Paediatric Cardiology	107	Dr. Srikanta Basu	Tuesday

S.No.	Unit and name of unit in-charge	Room no	Days
1.	UNIT-1(A)- Dr. Harish Kuamr Pemde	105-109	Monday
2.	UNIT-1(B)- Dr. Sharmila B. Mukherjee	105-109	Thursday
3.	UNIT-2(A)- Dr.Deonat Mahto	105-109	Tuesday
4.	UNIT-2 (B) -Dr. Mukesh Dhankar	105-109	Friday
5.	UNIT-3(A)- Dr.Anju Seth	105-109	Wednesday
6.	UNIT-3(B)- Dr. Srikanta Basu	105-109	Saturday
7.	ICU Follow Up- Dr. Shalu Gupta	110/215	Thursday
8.	Pre-Transport CKD Clinic-Dr. Abhijeet Saha	110/215	Monday
9.	CKD & Bladder Clinic- Dr. Abhijeet Saha	110/215	Saturday
10.	PICU Follow Up Clinic- Dr. Abhijeet Saha	110/215	Thursday
11.	Paediatric Asthama- Dr. Shalu Gupta	110/215	Wednesday
12.	Adolescent Clinic-Dr. Harish Kumar Pemde	220	Daily
13.	After Completion of Therapy Clinic- Dr. Mukesh Dhankar	220	1 st Monday on every month
14.	Differences in Sexual Development DSD Multidisciplinary Team MDT Clinic Dr. Preeti Singh.	215	1 st Friday on every month

2.	Paediatric Nephrology	105,106,110	Dr. Abhijeet Saha	Tuesday
3.	Paediatric Endocrine	108,109	Dr. Anju Seth	Tuesday
4.	Paediatric Diabetes Clinic	108,109	Dr. Anju Seth	Thursday
5.	Paediatric Haematology	220	Dr. Mukesh Dhankar	Wednesday
6.	Paediatric Gastroenterology Herpetology and Nutrition	105-107	Dr. Praveen Kumar	Friday
7.	Paediatric Neurology	108-110	Dr. Sharmila B. Mukherjee	Friday
8.	Epilepsy Clinic	105-108	Dr. Sharmila B. Mukherjee	Wednesday
9.	Child Health Promotion Clinic Immunization	214	Dr. Swati Dublish	Daily
10.	Thalassemia	Thalassemia Day Care Centre	Dr. Mukesh Dhankar	Daily
11.	Paediatric Rheumatology and Immunology	109,110	Dr. Deonat Mahto	Wednesday
12.	Nutritional Rehabilitation Clinic NRC	SAM Ward	Dr. Praveen Kumar	Daily
13.	Paediatric Pulmonology and Paediatric Tuberculosis Clinic	105-107	Dr. Kamal Kumar Singhal	Thursday
14.	ART Clinic	ART Clinic	Dr. Anju Seth	Daily
15.	IYCF Centre	217	Dr. Soumya Tiwari	Daily

Brief Note on Scope of Services of the Department:

The Department of Paediatrics at Kalawati Saran d' premier centers for pediatric care, education, and research, affiliated with Lady College. The department offers a comprehensive range of services dedicated to the being of children.

Scope of Services

Inpatient and Critical Care: - The department has 242 beds, including specialized units such as a Pediatric Intensive Care Unit PICU a Nephrology unit with dialysis facilities, a Hematology/Oncology unit, and a dedicated ward for children with Severe Acute Malnutrition (SAM)

Outpatient and Emergency Services:-

- KSCH operates a 24/7 paediatric casualty service, managing an average daily footfall of 175-300 patients, catering to children from Delhi and neighbouring states like Haryana, Uttar Pradesh Rajasthan, and Bihar.
- The hospital also provides day-care services, including an Anti-Retroviral Therapy (ART) centre, thalassemia ward, haematology day care, and a diarrhoea treatment unit.

Specialized Clinics:

The department offers various paediatric subspecialty clinics, providing long-term, multidisciplinary. Core for chronic conditions. These clinics also serve as valuable teaching resources for medical students

Academic and Research Activities

The department is staffed by 26 faculty members and 59 senior residents, with an annual intake of 27 postgraduate students. It actively engages in research, with approximately 65-70 studies published annually, and runs several funded and non-funded projects.

Kalawati Saran Children's Hospital stands as a beacon of paediatric excellence, combining comprehensive clinical services with robust academic and research initiatives.

Brief Description of National Programs and Schemes for the patients:-

1. Various Nutritional programs of Govt. of India (Anemia Mukh Bharat, Diarrhoea Control Program, IYCF (MAA program).
2. National Immunization program
3. Centre of Excellence for
 - National Tuberculosis Elimination Program (NTEP)
 - National AIDS Control Program (NACO)
 - Management of Severe Acute Malnutrition
4. National AEFI Technical Collaborating Centre
5. Pink Footsteps: Module for prevention and treatment of anemia**of anaemia**

Research Work:

S. No.	Topic
1	Effect of insulin therapy on body composition of children with newly diagnosed type 1 diabetes mellitus
2	Assessment of adrenal function after glucocorticoid therapy for childhood onset first episode of nephritic syndrome
3	Accuracy of oral swab specimen in diagnosing pulmonary tuberculosis among children
4	Magnitude and profile of sleep disordered breathing amongst clinically at risk children and adolescents
5	Impact of counselling regarding safety measure on epilepsy related self care behaviours in adolescents with epilepsy
6	Protein energy wasting in adolescents with chronic kidney disease
7	Daily versus weekly regimen for treating vitamin D deficiency in children with chronic liver disease: A randomized controlled clinical trial
8	Clinical spectrum of functional gastrointestinal disorders in children- A prospective observational study
9	Association of serum folate and serum homocysteine level with response to methotrexate therapy in children with Juvenile idiopathic arthritis
10	Correlation of serum ferritin and interleukin 1 & 6 levels with disease activity in Juvenile Idiopathic Arthritis – A cross-sectional study
11	Frequency of home based nurturing care practices specific counselling to attain desirable parental awareness in young children with and without severe acute malnutrition: A prospective analytical cohort study
12	Impact to physical activity, screen time, sleep and diet on the nutritional and developmental status of children aged 0-5 years: A cross sectional observational study
13	Comparative efficacy of 10 mg zinc vs standard 20 mg zinc in treatment of acute diarrhea in children: A randomized controlled trial
14	Assessment haemato-biochemical parameters at admission and at the end of 4 weeks follow up in infants less than 6 months with severe acute malnutrition- A cohort study
15	Role of respiratory oxygenation (ROX) index in predicting high flow nasal cannula therapy outcomes in children
16	Assessment of diaphragmatic atrophy in mechanically ventilated paediatric patients
17	Correlation of change in B-lines on lung ultrasonography with ultrafiltration volume in children with acute kidney injury undergoing
18	Electro-clinical spectrum of children with epilepsy up to 2 year of age
19	Modified Atkins diet versus topiramate in children with epileptic spasm refractory to hormonal treatment: A randomized open label study
20	Longitudinal patterns of kidney function in HIV-infected children on Anti-retroviral therapy: An ambi directional cohort study
21	Predictors of complications in febrile neutropenia in childhood malignancy: A

	prospective cohort study
22	Assessment of tumor lysis syndrome and its determinants in childhood malignancies (0—18 yrs)
23	Chinico-etiological profile of children with hospital acquired fever
24	Enuresis in children (5-16 Yrs) with hospital acquired fever
25	Study of prevalence of hyposplenism in childhood systemic lupus erythematosu and its relationship with disease activity score
26	Assessment of adrenal function after oral prednisolone therapy in children with epileptic spasms
27	Comparative assessment of agreement of chronological age with bone age using three different methods in healthy children aged 2-16 yrs
28	Carotid intima media thickness (CIMT) and it's dterminants in HIV positive adolescents on Antiretroviral Therapy (ART)- A cross sectional analytical study
29	Diagnostic Accuracy of the Indian Academy of Pediatrics-Parents Stress Questionnaire-4 (IAP-PSQ-4) for children aged 0-5 years.
30	Spectrum of Electro-Clinical syndromes in adolescent-onset Epilepsy: A hospital based cross-sectional study
31	Pediatric continence-specific quality of life measure (PinQ): translation, reliability testing and validation of Hindi version in Indian children with baldder dysfunction
32	Self-limited Epilepsy syndromes in children as per international league against epilepsy (ILAE) 2022 classifiction: A Hospital based cross-sectional study
33	Viral etiological profile of children admitted with community acquired pneumonia in age group 2 o 24 months – An analytical study
34	Assessment of dietary adherence to gluten free diet and factors affecting adherence in adolescents with celiac disease
35	Burden of malnutrition in children with nephrotic syndrome-a cross sectional study
36	Neurocognitive functions in children aged 8-16 yrs with Juvenile Idiopathic Arthritis
37	Immunoglobulin profile in children with Acute Lymphoblastic on Maintenance Phase chemotherapy
38	Electro clinical spectrum in Developmental and epileptic encephalopathy: A hospital based cross-sectional study
39	Assessment of Home=based Nurturing care Practices in Young Infants (Under 2 months): A cross-Sectional observational stud
40	Ascitic Fluid calprotctin as a diagnostic marker for peritonitis in children undergoing peritoneal dialysis.
41	To study the role of serum albumin at admission as a prognostic marker in paediatric septic shock
42	Assessment of Nutritional status of hospitalized children: A prospective observational study
43	Clinico radiological profile of children with suspected foreign body aspiration- A prospective cross sectional observational study

44	Correlation between neutrophil lymphocyte ration with disease activity in children with systemic lupus erythematosus: A Cross-Sectional observational study
45	Assessment of metabolic dysfunction associated steatotic liver disease (MASLD) in overweight and obese adolescents
46	Prevalence of Non-alcoholic fatty liver disease in adolescents with Type 1 diabetes and its correlates
47	Assessment of phagocytic and lymphocyte function in children with acute lymphoblastic leukemia
48	Diagnostic accuracy of Reticulocyte Hemoglobin equivalent. (Ret – He) as a marker for iron deficiency anaemia.
49	Assessment of world health organization treatment decision algorithms for pediatric pulmonary tuberculosis.
50	Correlation between systemic immune inflammation index (SII) with disease activity score in children with juvenile idiopathic, arthritis,: A cross-sectional observational study
51	Assessment of dietary intake and pattern in Indian children of 5-12 years with overweight and obese cross sectional analytical study
52	Iatrogenic withdrawal syndrome (IWS) in children requiring mechanical ventilation in PICU – A Prospective observational study
53	Hypertension During induction phase of Acute Lymphoblastic Leukemia: A hospital based cross sectional study
54	Predictors of outcome among children with Acute Respiratory Distress Syndrome: Descriptive cohort study

Projects:

Ongoing funded research projects

1. A multi centric ICMR funded Research Project on "Effectiveness of a structured paediatric to adult management transition intervention to improve adherence to diabetes care and clinical outcomes among T1DM patients in India-PATHWAY Trial
2. SURE: A randomized trial of 6 months intensified anti-tuberculosis and 2 months' anti-inflammatory for HIV-infected and HIV-uninfected Asian Children with tuberculous meningitis
3. ICMR project "Improving survival in childhood acute lymphoblastic leukaemia ISCALL-implementation study"
4. Efficacy of low dose, short course prednisolone regimen for relapse of steroid sensitive nephrotic syndrome in children: A multicenter, randomized, placebo controlled trial

Ongoing non-funded research projects

1. Outcome of children with fusion anomalies of the kidney
2. Hypothyroidism in Children with Chronic Kidney Disease: An Observational Study
3. Haemodialysis in children with acute kidney injury weighing less than 15 kilograms- A tertiary care centre experience
4. Micronutrient deficiency in childhood cancer survivors
5. Frequency and determinants of PCOS in adolescents with Type 1 Diabetes Mellitus

Ongoing projects other than research projects

1. National Centre of Excellence for SAM Management
2. Micronutrient deficiency in childhood cancer survivors

10.18. Department of Pathology

NAME OF THE DEPARTMENT: PATHOLOGY

NAME OF HOD: DR KIRAN AGARWAL

DETAILS OF STAFF:

S. NO	NAME OF POST	SANCTIONED	FILLED	VACANT
1.	FACULTY	16	13 (REGULAR)+ 01(ADHOC)	02
2.	SENIOR RESIDENTS	16	12	04
3.	PG JR	30	30	00
4.	NON- PG JR	00	00	00

BRIEF NOTE ON SCOPE OF SERVICES OF THE DEPARTMENT:

1. Mission and Scope

The Pathology department pledges to deliver accurate, timely, and ethical laboratory diagnostics—supporting clinicians and safeguarding patient well-being—aligned with hospital-wide quality standards.

2. Location & Accessibility

- Located within the Main building, and IPD diagnostic block of LHMC & SSKH.
- Accessible during lab hours; emergency services fully functional 24×7 in support of clinical services.

3. Services Offered

1.Clinical Pathology & Haematology: CBC, hemoglobin, ESR, reticulocyte count, absolute eosinophil count, peripheral smears, bone marrow aspiration, bone marrow biopsy, PT, APTT, TT, D-Dimer, fibrinogen, Factor VIII, Factor IX, Protein C, Protein S, APLA, LA, vWF, HPLC, G6PD, OFT, Sickling test, flow cytometry, Ferritin, iron profile, Semen analysis, body fluid analysis, RT-PCR

2..Histopathology : Reporting of tissue biopsies, small and large tissue specimens, frozen section reporting

3.Cytopathology: FNAC, PAP smears, LBC smears, body fluid analysis

3.Special Investigations: Immunohistochemistry, tumor markers, homocysteine, molecular diagnostics (e.g., PCR), immunofluorescence, FISH Technique

Note: Emergency tests for critically ill patients are processed immediately, any time. Routine panels are handled during normal laboratory hours.

4. Quality & Turnaround Times

- Emergency reports: Issued within 1–2 hours of sample receipt
- Routine test reports: Delivered by next working day
- Histopathology/Cytopathology: Reports ready within 3–5 working days
- Use of automated analyzers and adherence to quality standards ensures accuracy and reproducibility

5. Patient Rights & Responsibilities

Rights:

- Receive proper explanation before sampling and assurance of confidentiality
- Be informed of delays or errors in test results

Responsibilities:

- Provide accurate patient information (name, ID, sample details)
- Follow sample collection instructions (fasting, timing)
- Report any incomplete or unclear reports immediately to lab staff

6. Fee Structure & Waivers

- All tests are conducted free of cost.

7. Grievance Redressal & Feedback

- Complaints accepted via grievance cells, email, or feedback boxes
- Acknowledgement issued within 2 working days, resolution within 30 working days

- Feedback data is reviewed quarterly for service improvement

8. Performance Monitoring & Accountability

- Lab performance is audited bi-annually, assessing turnaround times, quality control, and adherence to protocols
- Key performance indicators—including sample volume, error rates, and report release times—are recorded

BRIEF DESCRIPTION OF NATIONAL PROGRAMS AND SCHEMES FOR THE PATIENTS: No ongoing national program and scheme

RESEARCH WORKS:

S.No.	PG Student	Topic (Submitted in February 2024)	Supervisor	Co-Supervisor
1.	Dr. Gunjan Batra	Study of serum erythroferone levels in children with beta thalassemia	Dr. Sunita Sharma	Dr.Mukesh Dhankar
2.	Dr. Lakshmilekiya	study of immunohistochemical expression of programme death ligand-1 and its association with CD44 in epithelial ovarian neoplasms	Dr. Kiran Agarwal	Dr.Reena Yadav
3.	Dr. Ankita Pandey	Immunological evaluation of children having recurrent respiratory tract infection	Dr.Shailaja Shukla	Dr. Kamal singhal
4.	Dr.Abu Suraih	An immunohistochemical study of molecular profile in endometrial carcinoma	Dr. Anita Nangia	Dr. Sharda Patra
5.	Dr. Neha	Expression of CD 304 in pediatric b-cell acute lymphoblastic leukemia and its role in measurable residual disease (mrd) monitoring	Dr.P.Lalita Jyotsna	Dr.Mukesh Dhankar,Dr.Shailaja Shukla
6.	Dr. Pratima	Study of levels of urinary CD 80, upAr and podocyturia in steroid sensitive versus steroid resistant nephrotic syndrome	Dr. Priti	Dr. Anita Nangia,Dr. Abhijeet saha

S.No.	PG Student	Topic (Submitted in November 2024)	Supervisor	Co supervisor
1.	Dr. Mukul Choudhary	Study of antiphospholipid antibodies and serum calprotectin in juvenile idiopathic arthritis patients	Dr. Sunita Sharma	Dr. Anu Maheshwari, Dr. Anita Nangia
A. 2.	Dr. Shobhaka nt Suman	Study of serum Cystatin-C and urinary Neutrophil Gelatinase Associated Lipocalin as early markers of renal injury in type -2 diabetes mellitus patients	Dr. Sunita Sharma	Dr. L.H. Ghotekar, Dr. Ritu Singh, Dr. Anita Nangia
2.	Dr. Pragati Rawat	Study of immunohistochemical expression of PD-1 and PD-L1 in tumor cells and tumor infiltrating lymphocytes in epithelial ovarian neoplasms	Dr. Kiran Agarwal	Dr. Reena Yadav

1.	Dr. Kumar Gaurav	Study of immunohistochemical expression of Epithelial Mesenchymal Transition markers Snail, Slug and Twist in breast cancer	Dr. Shilpi Agarwal	Dr. Manoj andley
1.	Dr. Ankit Goswami	Study of PD-1 and PD-L1 expression in lymphomas	Dr. Shailaja Shukla	Dr. Anup mohta, Dr. Mukesh dhankar, Dr. Anita Nangia

2.	Dr. R. Suvetha	Expression of p53 and PTEN in endometrial cancer by IHC and FISH	Dr. Anita Nangia	Dr. Kiran Agarwal, Dr. Sharda Patra
3.	Dr. Pratiksha Sharma	Study of endothelial adhesion molecules in transfusion dependent beta thalassemia major patients	Dr. Sangeeta Pahuja	Dr. Mukesh Dhankar, Dr. Sunita Sharma, Dr. Anita Nangia
4.	Dr. Aditi Negi	Study of immunohistochemical expression of CD133 in invasive breast carcinoma	Dr. Smita Singh	Dr. Kiran Agarwal, Dr. Anita Nangia, Dr. Manoj Andley
5	Dr. Swati Sharma	Peripheral Blood Lymphocyte subset analysis in children with Idiopathic Nephrotic Syndrome	Dr. P. Lalita Jyotsna	Dr. Shailaja Shukla
2. 00	Sugandha Summan	Immunological profiling in steroid resistant nephrotic syndrome	Dr. Priti	Dr. Abhijeet saha, Dr. Kiran Agarwal, Dr. Anita Nangia

PROJECTS: 1. “Validation of blood bag delivered by drones compared to the conventional method of transportation’ ICMR funded project

2. “Improving Survival in Childhood Acute Lymphoblastic Leukemia in India (ISCALL): ICiCle Implementation Study” ICMR funded project

3. “Plasma exosomal e-NOS mRNA and its protein expression in pre-eclampsia: a potential biomarker and prognostic marker” ICMR funded project

4. “Assessing the influence of smoking and alcohol on semen parameters in male partners of infertile couples” STS Project

5. “Chemometric analysis of haemogram inflammatory indices and its prognostic role in breast cancer” STS Project

ANY OTHER: NA

10.19. Department of PMR**Name of Department: PHYSICAL MEDICINE & REHABILITATION****Name of HOD: Dr. Ritu Majumdar****Details of Staff:**

S. No.	Name of Posts	Sanctioned	Filled	Vacant
1.	Faculty	4	4	Nil
2.	Senior Residents	3	3	Nil
3.	PG, JR	6	6	Ni
4.	Non PG, JR	---	---	---

Total No. of Beds:

S. No.	Type of Beds	Numbers
1.	ICU	
2.	HDU	
3.	Emergency	
4.	Day Care	
5.	General Beds	5 beds in KSCH 15 (allotted in old Psychiatry ward, SSKH) - At present under Renovation.

Details of OPD:

Morning OPD				
S. No.	Unit and Name of Unit In-charge	Room No.	Days	
1.	Pediatric Rehabilitation Medicine in Kalawati Saran Children's Hospital Dr. Ritu Majumdar, Director-Professor & HOD, Physical Medicine & Rehabilitation	119,120(KSCH)	Monday to Saturday	
2.	Adult Rehabilitation Medicine OPD, SSKH Dr. Sonal Chauhan, Professor, Physical Medicine & Rehabilitation	1,2,3 Ground Floor, Wing-1 New Building	Monday to Saturday	
Afternoon OPD				
S. No.	Name of Clinic	Room No.	In-charge/ Co-Incharge	Days
1.	Neurorehabilitation	120(KSCH)	Dr. Ritu Majumdar/ Dr. Shikha B. Bhardwaj	Monday

2.	Pain Intervention clinic	120,121(KSCH)	Dr. Sonal Chauhan / Dr. Maan Singh	Wednesday
3.	Aids & Appliances check out	PMR workshop 32,Ground floor, KSCH	Dr. Shikha B. Bhardwaj / Dr. Ravi K. Preenja	Wednesday
4.	Disability board	119, 120(KSCH)	Dr. Ritu Majumdar/ Dr. Sonal Chuhan / Dr. Shikha B. Bharwaj / Dr. Ravi K. Preenja / Dr. Maan Singh	Thursday
5.	Autism Intervention Clinic	113(KSCH)	Dr. Ritu Majumdar/ Dr. Shikha B. Bhardwaj	Friday

No. of OT tables: NIL

Brief note on scope of services of the Department:

Dept. of Physical Medicine & Rehabilitation is providing medical rehabilitation to pediatric & Adults age group with physical impairments & disabilities both in Kalawati Saran Children's Hospital & Smt.S.K.Hospital respectively

All patients are directly seen in the O.P.D by PMR Physicians, Senior residents & post graduate students & referred cases from different departments for medical consultation.

The allied health care services includes Physiotherapy, occupational therapy, Speech therapy, Cl.Psychology & Orthotic workshop services.

P.M.R. department in KSCH provides services for medical rehabilitation to pediatric cases with developmental disorders, neurological, musculoskeletal conditions like cerebral palsy, intellectual disability, autism, meningitis, encephalitis, neuropathies. Rickets, muscular dystrophy, CTEV, congenital deformities and various speech and language impairments.

In SSKH, Adult cases with varied orthopedic and neurological conditions like spondylitis, Different types of arthritis, acute & chronic pain, trauma rehabilitation (fractures, nerve injuries, soft tissue injuries, spinal cord injuries) and other musculoskeletal problems. Neuropathies, stroke, parkinsonism and motor neuron disease etc. are given rehabilitation.

At present there is a 5 bedded ward in KSCH & 15 bedded ward(under renovation) to admit adult & pediatric cases has been allotted in SSKH for in patient rehabilitation, which would increase services of the dept.& help in improving the overall quality of life of persons with physical impairments & disabilities.

Other services include:

Regular Disability certificate (Unique disability ID) is provided by the dept. to persons with locomotor disabilities.

Electrodiagnostic studies: NCV/EMG for pediatric & Adult cases

Diagnostic & Interventional Ultrasound services for various musculoskeletal conditions in selected patients

Platelet rich plasma therapy for musculoskeletal conditions

Disability certification for NEET qualifying U.G./P.G. students with locomotor Disability

Brief Description of National programs and scheme for the patients: Nil

Research work:

At present 4 Research of Post Graduate students is undergoing & 2 research of Post graduates were submitted in Delhi University in October 2024.

This year 2 Research work of Faculty got published in National Journal & 1 research work in International journal

This year, 3 Faculty wrote 1 chapter each in IAPMR Textbook

Projects : At present no project is undergoing in the dept.

Any others

Every year for the awareness & education of persons with disabilities & their caregivers, the following days are organized:

World Autism Awareness Day- 2nd April

World Cerebral Palsy Day- 6th October

International day for persons with disabilities- 3rd December

10.20. Department of Pharmacology

Name of Department.: **Department of Pharmacology**

Name of HOD: **Dr. Lalit Kumar Gupta**

Details of Staff:

S.No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	11	11	00
2.	Senior Residents	07	06	01
3.	PG JR	09	09	00
4.	Non-PG JR	Nil	N/A	N/A

Brief Note on Scope of Services of the Department:

The department conducts pharmacovigilance and drug utilization studies in SSK and KSC hospitals. Results of such studies have been instrumental in preparing hospital drug formulary, promote generic use of drugs and rational use of the medicines and patient safety. The department is actively involved in teaching Pharmacology to Undergraduate (UG) and Postgraduate medical students, Bsc. Nursing and Pre trauma technician (PTT) Students. The Department develops and practices innovative methods of teaching and learning and implemented new competency based curriculum by National Medical Council in letter and spirit.

National programmes and schemes for the patients:

Report adverse drug reactions in the patients under Pharmacovigilance Program of India, IPC, MoHFW – In top 5 institutes in reporting adverse drug reactions in India

Materiovigilance Program of India, IPC, MoHFW.

Developed system of take back of unused medicines from the public to reduce the harmful ecological impact of these medicines

Research work:

- 1.Association of Serum Metallic Ion Levels in Patients with Total Joint Arthroplasties with Their Adverse Effects: A Comparative Cross Sectional Study
2. Association of Genetic Polymorphism of ApoA1, PCSK9 & ApoE with Response to Statin Therapy in Dyslipidemic Patients
3. Effect of Anti-Epileptic Drugs On Serum S100B in Persons with Epilepsy
4. Proportion of Risk Stratified Patients with Dyslipidemia On Dyslipidemia Achieving Their Low Density Lipoprotein Target: A Prospective Observational Study
5. Serum Levels of Homocysteine in Acne Vulgaris Patients Receiving Oral Isotretinoin Therapy: A Prospective Observational Study
6. Serum Eosinophil Derived Neurotoxin Levels in Patients of Bronchial Asthma

Projects: Nil

Any Other:

Faculty and residents of the department have generated several systematic reviews and meta-analysis on current issues/ questions in last few years.

10.21. Department of PSM (Community Medicine)

Name or Department: Community Medicine

Name of HOD: Dr. Balraj Dhiman

Details of Staff:

S.No	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	13	10 (Regular)+2 (Contractual)	1
2.	Senior Residents	6	6	0
3.	PG JR	9	9	0
4.	Non-PG JR	0	0	0

Brief Note on Scope of Services of the Department:

Promotive, Preventive and Curative services are provided through Urban Health Training Centre located in Kalyanpuri and Primary Health Centre located in Palam. Alongside intern training and UG teaching services are taken up by the department.

Brief description of National programs and Schemes for the patients:

The department takes part in various national health programs by conducting health education activities in various health centers as well as in OPDs to generate awareness among people.

Research Work:

1. Kumar N, Rasania S K, Acharya AS, Rasheed N. A cross-sectional study of musculoskeletal disorder and their environmental determinants among cycle rickshaw pullers of Delhi: A geographical information system-based analysis. Indian J Community Fam Med. 2022;8:148-55.
2. Singh K, Acharya AS, Rasania SK, Khandekar J, Vaz RP. Health-related quality of life and its association with depression in type-2 diabetes mellitus patients: A cross-sectional study from Delhi. Indian Journal of Medical Specialities. 2022 Oct 1;13(4):241.
3. Chandra S, Khandekar J, Rasania SK, Dinesh K. Effect of electronic media on adolescents' psychosocial health. 2022 Journal of Mental Health and Human Behaviour 0.4103/jmhbb.jmhbb_253_21
4. Lall DP Goel MK, Rasania SK. A study of clinical and treatment profile of tuberculosis patients attending DOTS centre at Primary Health Centre. Indian Journal of Research. June 2022; 11(6): 21-3.
5. Lall DP, Dhiman B, Goel MK, Laskar AR, Rasania SK. Barriers in treatment seeking related to surgical conditions in India: A viewpoint. Indian Journal of Applied Research. July 2022; 12(7): 17-39.

6. Seth N, Ray Laskar A, Rasania SK, Yadav K. Depression Anxiety and Stress among Undergraduate Medical Students during the COVID-19 Pandemic Healthline J. April-June22; 13(2): 178-182
7. Singh M, Yadav K, Goswami S, Parashar M, Gupta E, Goel S, Malhotra S. Predictors of adherence to prescribed antihypertensive medications among Hypertensive (15-49 years) in India: A secondary data analysis of National Family Health Survey-4. 2022. Journal of Family Medicine and Primary Care 11(9):5807
8. Ray Laskar A, Behera S, Poddar AS, Rasania SK, Saha SS. COVID-19 Vaccine Hesitancy, Delays and Barriers among Educated Middle-class of Population in Delhi, NCR Region India. Current Overview on Disease and Health, BP International Publications; 2022 Chapter 1;Vol 7:1-9
9. Rashid N. Statistical tools. In: Agrawal S, Warman S. A Handbook of Social Obstetrics & Gynaecology, New Delhi: Evangel Publishing;2023
10. Vaz RP, Acharya AS, Rasania SK. Prevalence of chronic obstructive pulmonary disease among auto rickshaw drivers of East Delhi: A cross-sectional study. Indian J Public Health. 2023 Jan-Mar;67(1):8-14.
11. Prabhakar T, Goel MK, Acharya AS. Health-Seeking Behavior and its Determinants for Different Noncommunicable Diseases in Elderly. Indian J of Community Med 2023;48(1):161-166 | DOI: 10.4103/ijcm.ijcm_106_22
12. Rao S, Khandekar J, Ray Laskar A. Breast Self Examination: A boon to lesser educated women of marginalized community. Indian J. Com and Family Med. 2023 ; 9(2): 164-168.
13. Ray Laskar A, Saini A, Kumar N, Kumar H, Singh DP. Suspected Waterborne Disease Outbreak Investigation in JNU in response to a Media Scanning Alert. Worldwide J. Multidisciplinary Research and Development. 2023 ; 9(7):1-2
14. Sangma RVN, Rasania SK, Vijayan SM, Mishra P, Chawale SV. Routine Childhood Immunization: Its health, developmental, economic and social benefits. Indian J Comm Health. 2023;35(4):392-396.
15. Sharma N, Mamta, Mathur M, Rasania SK, Dwivedi S, Singh M, Gupta S. Periodontitis and Other Risk Factor for Coronary Artery Disease among Adults: A Case Control Study in Delhi, India. Dent Oral Biol Craniofacial Res.2023; 4(2): 2-7
16. Singh A, Ray TK. Awareness of Non-Communicable Diseases & their Risk Factors among Young Adult Women in Delhi. The Indian Practitioner. 2023 1;76(8):18.

17. Yadav K, Behera S, Singh M, Parashar M, Goel S, Jaiswal N, Gupta A. Trend of risk factors for cardiovascular diseases among young and middle-aged Indians: Insights from a nationally representative survey. *Int J Cardiol Cardiovasc Risk Prev.* 2023 4;19-20.
18. Chauhan S, M Parashar, Khandekar J, Singh M. Health education: A vital tool in changing environmental hygiene knowledge, attitudes and practices among food handlers in a tertiary care hospital of Delhi. *Clinical Epidemiology and Global Health*, 2024;28:101629.
19. Kumari R, Ray TK, Ray Laskar A, Majumdar R. Psychosocial Burden in Parents Having Intellectually Disabled Children: A Hospital-based Study *Indian Journal of Community Medicine*:10.4103/ijcm. 358_23, June 24, 2024. | DOI: 10.4103/ijcm.ijcm_358_23.
20. Pandey P, Acharya AS, Ray Laskar A Magnitude and pattern of multimorbidity among adult patients attending a primary care setting in Delhi, India. *Int J Community Med Public Health.* 2024 Apr;11(4):1543-1549.
21. Soni S, Garg T, Acharya AS, Sarkar R. Clinical spectrum of dermatological disorders at an urban health center in East Delhi. *Indian J Community Med* 2024;49:649-53.
22. Rao S, Khandekar J, Ray Laskar A. Breast Self-Examination intervention package: A boon to lesser educated women of a marginalized community. *Indian Journal of Community and Family Medicine* 2024; 9(2):164-168.
23. Ray Laskar A, L. Preethi, Khandekar J. Will Digitalisation of Routine Immunisation Prove to be a Boon or Bane? *International Journal of Preventive, Curative & Community Medicine* 2024; 10(1&2): 22-25
24. Chauhan S, Parashar M, Khandekar J, Singh M. Effectiveness of health education package on hand hygiene knowledge, attitude, and practices among food handlers in a tertiary care hospital in Delhi. *Journal of Education and Health Promotion* 2024; 13 (1), 308.
25. Parashar M, Tara T, Singh G. Effectiveness of Awareness Training on Birth Preparedness and Complication Readiness among Community Health Workers of New Delhi, India. *Indian Journal of Community Medicine.* 2024; 9(5):13-718.
26. Bhandari, A., Rasania, S. K., Verma, S., Gupta, K., & Dangayach, N. (2024). A study to determine various factors associated with high-risk pregnancies. *International*

Journal of Reproduction, Contraception, Obstetrics and Gynecology, 13(9), 2330–2334. <https://doi.org/10.18203/2320-1770.ijrcog20242477>

27. Sangma RVN, Rasanias SK. Prevalence of diarrhea among under-5 children and health-seeking behavior of mothers in a resettlement colony of Delhi, India: A community-based cross-sectional study. Indian J Community Med 2024;49(1).
28. Gautam R, Alvi, Yasir I, Farzana, KumarN, Pathak R, Agarwalla R Panda M Gupta E; Parashar M; Dayal, Rashmi Prakash. An interventional study to assess the impact of behaviour modification therapy on motivation level for tobacco cessation among adult tobacco users in a resettlement colony of South Delhi. Journal of Education and Health Promotion 13(1):199, May 2024. | DOI: 10.4103/jehp.jehp_4_24
29. Abbas H, Rasheed N, Mani UA, Kumar M. Internet addiction among MBBS students at a New Delhi Medical college: Prevalence and determinants of a silent pandemic. J Family Med Prim Care 2024;13:730-5.
30. Reflections on World Diabetes Day (WDD) 2024 published in The Indian Practitioner website by Dr. Mamta Parashar on Nov 2024. <https://theindianpractitioner.com/world-diabetes-day-november-14th/>.

Projects:

Name of Investigators	Project In charge	Title of the Project Scheme	Name of the Funding Agency	Budget in Rs.
Research Projects with funding				
Dr. Jyoti Khandekar, Dr. Manish Goel & Dr. Mamta	Dr. Jyoti Khandekar (PI)	Multicentric ICMR Task Force study " project titled "Barriers and Facilitators to service utilization and management of Sexually Transmitted	ICMR Headquarter	INR 44,59,183/-

		Infections in India: A Multicentric Mixed Method approach		
Dr Jyoti & Dr Nazish Rasheed(co- PI)	Dr Atul Kotwal(PI)	“Association of Iodine status with thyroid function among the adult population residing in Delhi: A cross-sectional study “	1.Central Bureau of Health Intelligence, DGHS 2.National Health Systems Resource Centre	For study site LHMC- 20,49,380
Dr. Jyoti & Dr. Gurmeet Kaur	Dr. Jyoti Khandekar (PI)	Impact of integration of a 3D intervention model among undernourished children (6-59 months) of an urban resettlement colony of Delhi	Non funded	-
Dr Gurmeet Kaur/Dr Jyoti Khandekar/ Dr.Anita S Acharya, Dr Garima Singh, Dr. Subham, Dr. Radhikaa Sharma	Dr Gurmeet Kaur	An Insight of Millet Consumption In an Urban Resettlement Colony of Delhi- A Mixed Method Study	Non Funded	-

Any Other: - NA

10.22. Department of Psychiatry

Name of the Department: Psychiatry

Name of HOD : Dr. Shiv Prasad

Details of Staff:

S.No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	08	08	0
2.	Senior Residents	06	06	
3.	PG JR	30	30	
4.	Non PG-JR	03	03	

Total no. of Beds:

S. No.	Type of Beds	Number
1.	ICU	NA
2.	HCU	NA
3.	Emergency	NA
4.	Day care	NA
5.	General Beds	NA

Details of OPD

Morning OPD			
S.No.	Unit and Name of the In-charge	Room no.	Days
1.	Unit I- Dinesh Kataria	321	Monday, Wednesday, Friday
2.	Dr. Shiv Prasad	333	Monday, Wednesday, Friday
3.	Dr. Sajjadur Rehman	327	Monday, Wednesday, Friday
4.	Dr. Bhavuk Garg	339	Monday, Wednesday, Friday
5.	Unit II Dr. Om Sai Ramesh V.	342	Tuesday, Thursday, Saturday
6.	Dr. Prerna Kukreti	324	Tuesday, Thursday, Saturday
7.	Dr. Sumit Rana	330	Tuesday, Thursday, Saturday
8.	Dr. Nitin Raut B.	336	Tuesday, Thursday, Saturday

S.No.	Name of Clinic	Room no.	In-charge	Days
1.	Geriatric Clinic (Memory Clinic, Neuro-Psychiatry Clinic for Elderly, Clinic for Senile Disorders)	321	Unit -I Dr. Dinesh Kataria (Director Professor)	Monday, Wednesday, Friday
2.	Geriatric Clinic (Memory Clinic, Neuro-Psychiatry Clinic for Elderly, Clinic for Senile Disorders)	333	Dr. Shiv Prasad (In-charge) (Professor & HOD)	Monday, Wednesday, Friday
3.	De-addiction Clinic	327	Dr. Sajjadur Rehman (Specialist)	Monday, Wednesday, Friday
4.	Psycho-Motor Clinic	339	Dr. Bhavuk Garg (Associate Professor)	Monday, Wednesday, Friday
5.	Child & Adolescent Psychiatric Clinic	342	Unit- II Dr. Om Sai Ramesh V. (In-charge) (Professor)	Tuesday, Thursday, Saturday
6.	Women Mental Health Clinic	324	Dr. Perna Kukreti (Professor)	Tuesday, Thursday, Saturday
7.	Psycho-sexual Clinic	330	Dr. Sumit Rana (Professor)	Tuesday, Thursday, Saturday
8.	De-addiction Clinic	336	Dr. Nitin Raut B. (Specialist)	Tuesday, Thursday, Saturday

- No. of OT Tables: NIL
- Brief note on Scope of Services of the Department: NIL
- Brief description programs and Schemes for the patients: NIL
- Project: NIL
- Any Other: NIL

Research work: -

S. No.	NAME OF THE STUDENT	NAME OF SUPERVISOR	NAME (S) OF CO-SUPERVISOR	TITLE OF THESIS
1.	DR. ABHISHEK	DR. SHIV PRASAD ,	DR. RITU SINGH PROFESSOR AND	METABOLIC SYNDROME IN PATIENTS OF ANXIETY DISORDERS

	SHARMA	PROFESSOR & HEAD	HEAD, & DR. SUMIT RANA PROFESSOR	
2.	DR. RAGUL KALAIMATHI K.	DR. OM SAI RAMESH V. PROFESSOR	DR ANJU SETH DIRECTOR PROFESSOR & HEAD & DR SUMIT RANA PROFESSOR	PSYCHIATRIC COMORBIDITIES AND QUALITY OF LIFE IN ADOLESCENTS WITH HIV
3.	DR. SHRUTI GUPTA	DR. OM SAI RAMESH V. PROFESSOR	DR. PRERNA KUKRETI, PROFESSOR	RELATIONSHIP OF SCREEN TIME AND FAMILY ENVIRONMENT WITH THE SEVERITY OF CHILDHOOD ATTENTION DEFICIT HYPERACTIVITY DISORDER.
4.	DR. MADHANA NAIDU.A	DR. SUMIT RANA PROFESSOR	DR. OM SAI RAMESH V, PROFESSOR DR. SHIV PRASAD, PROFESSOR & HEAD	RELATION OF PERCEIVED PARENTAL STYLE AND SEVERITY OF MAJOR DEPRESSIVE DISORDER IN ADULTS
5.	DR. SALONI RAJ	DR. SHIV PRASAD, PROFESSOR & HEAD	DR. REENA YADAV DIRECTOR PROFESSOR AND HEAD, DR. VISWAS CHHAPOLA PROFESSOR, DR. PRERNA KUKRETI, PROFESSOR	DEVELOPMENT AND VALIDATION OF HINDI VERSION OF PREGNANCY SPECIFIC ANXIETY TOOL
6.	DR. RANDHIR KUMAR	DR. DINESH KATARIA DIRECTOR & PROFESSOR	DR. SHIV PRASAD, PROFESSOR AND HEAD & DR L.H. GHOTEKAR DIRECTOR PROFESSOR AND HEAD ,	DEPRESSION AND ANXIETY DISORDER IN IDIOPATHIC PARKINSON'S DISEASE
7.	DR. SUDIPTA RANI	DR. PRERNA KUKRETI, PROFESSOR	DR. OM SAI RAMESH V, DR. SWATI AGARWAL PROFESSOR & DR. SWATI DUBLISH PROFESSOR	“COMPARATIVE STUDY OF INFANT FACIAL EMOTION PROCESSING AND MOTHER-INFANT RELATIONSHIP IN MOTHERS WITH AND WITHOUT MENTAL ILLNESS”

10.23. Department of Pulmonary Medicine**Name of Department:** TB & CD/Respiratory Medicine**Name of HOD:** Dr. Ashok Kumar Singh**Details of staff:**

S.No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	03	03	0
2.	Senior Residents	03	03	0
3.	PG JR	0	0	0
4.	Non-PG JR	06	02	04

Brief Note on Scope of Services of the Department:

1. O.P.D. Services.
2. pulmonary Function Test.
3. Bronchoscope Procedure: BAL.
4. IPD Services: depending on number of JRs made available to the department.
5. Inter department referrals Services.

Brief description of National programs and schemes for the patients:

- RNTCP & NTEP

Research work:

- 05 PGs of other department co-guided by the faculties of the department.

Projects: None**Any Other:** None**10.24. Department of Physiology**

Name of Department: Physiology

Name of HOD: Dr. Rajiv Bandhu

<u>Details of Staff:</u>				
Sr. No.	Name of Post	Sanctioned	Filled	Vacant
1	Faculty	13	12	1
2	Senior Resident	7	6	1
3	PG JR	15	11	4
4	Non- PG JR	Nil	--	--

Brief Note on Scope of Services of the Department:

The department is involved in the teaching activities of MBBS, MD, Nursing & PTT students. In addition, the department is also involved in patients care and various research

programs which includes recording of Neurophysiological Tests including P300, Autonomic Function Test (AFT), Nerve conduction Velocity (NCV), Pulmonary Function Tests (PFT), The studies involved the patients of systemic sclerosis, chronic kidney disease, Parkinsonism, Patients with obsessive compulsive Disorder, GERD, Diabetes Mellitus,

The Department is involved in an ICMR Project titled 'Effect of Indian Music and Rhythmic Auditory Stimulation on Motor and Non-Motor Symptoms of Parkinson's Disease "and Project on 'Effect of acute exercise on cognition in young of different fitness levels' and CBME related Project "Perception of stakeholder regarding facilitators and barriers in the implementation of Continuous Quality Improvement (CQI) measures in CBME"

Department has established and successfully running YOGA AND NATUROPATHY OPD AND LIFESTYLE INTERVENTION CENTRE in collaboration with CCRYN (Central Council for Research in Yoga and Naturopathy, Janakpuri), Department of Ayush under Ministry of Health and Family Welfare.

The Department in collaboration with the Yoga & Lifestyle intervention Centre is successfully organizing & celebrating International Yoga Day on 21st June Each year.

Brief Description of National Programs and Schemes for the Patients: Nil

Thesis **Research Works:**

Sr. No.	Title of the Project	Name of the Student	Name of the Guide
1	Autonomic functions and pulmonary functions in systemic sclerosis	Dr. Raza Amir 3 rd Year PG	Guide: Dr. Rajiv Bandhu CoGuide: Dr. Sujata Gautam Dr. Ghanshyam Pangtey
2	Assessment of Pulmonary functions and nt-pro BNP Levels in patients with Chronic kidney disease	Dr. Swati Parashar 3 rd Year PG	Guide: Dr. Sujata Gautam Co Guide:Dr. Sandeep Singh Chauhan Dr. L.H Gotekar
3	Effect of Yoga therapy on pulmonary function test in Parkinson's disease	Dr. Avinav Sahoo 3 rd Year PG	Guide: Dr. Sunita Mondal Co Guide: Dr. Rajiv Bandhu Dr. Sanjay kumar
4	A study of Relation of Various Physical fitness Parameters and Autonomic Function status in Normal Healthy Adults	Dr. H. Pangshei 3 rd Year PG	Guide: Dr. Madhulika Monga Co Guide: Dr. Sunita Mondal
5	Relation of Body Mass Index with Nerve conduction Parameters Across The Carpal	Dr. Radhika 3 rd Year PG	Guide: Dr. Anita Pawar Co Guide: Dr. Gaurav Swami
6	Evaluation of cognitive Functions in Patients with Systemic Sclerosis	Dr. Ayush Rupesh Bang 2 nd Year PG	Guide: Dr. Anita Pawar Co-Guide: Dr. Rajiv Bandhu Dr. Vibhu Mendiratta Dr. Ghanshyam Pangtey
7	P300 Wave of Event Related Potentials and	Dr. Mahesh Babu kata	Guide: Dr. Sandeep singh Chouhan

	Inflammatory Markers (hs-CRP) in patients with obsessive compulsive Disorder	2 nd Year PG	Co Guide: Dr. Rajiv Bandhu Dr. Shiv Prasad Dr. Preeti Chouhan
8	Autonomic Function Test in GERD	Dr. Poorvi Pratap singh 2 nd Year PG	Guide: Dr. Rajiv Bandhu Co Guide: Dr. Anita Pawar Dr. Shubh laxmi
9	Insulin Resistance and Autonomic Functions in Apparently Healthy First Degree Relatives of type 2 Diabets Mellitus	Dr. Prince 2 nd Year PG	Guide: Dr. Sunita Mondal Co Guide: Dr. Ramesh Aggarwal Dr. Smita Tripathi
10	Assessment of Glycaemic Control and AFT Following Semi Structured Educational Sessions on Lifestyle Modification in patients with Type 2 DM	Dr. Ameer Khan 2 nd Year PG	Guide: Dr. Sujata Gautam Co Guide: Dr. Madhulika Monga Dr. LH Ghotekar Dr. Saroj Chaudhary

Project:

S No.	Title of the Project	PI/Co-PI
1.	ICMR (STS) Project: Effect of Indian Music and Rhythmic Auditory Stimulation on Motor and Non-Motor symptoms of Parkinson's Disease	PI-Sneha Choudhary (MBBS Student) Co-PI- Dr. Sunita Mondal Dr. Madhulika Monga Dr. Alvee Saluja
2.	Perception of stakeholders regarding facilitors and barriers in the implementation of continuous Quality Improvement (CQI) measures in CBME	PI: Dr. Madhulika Monga Co PI: Dr. Anil Gurtoo, Dr. Anup Mohta, Dr. Sunita Mondal, Dr. Ritu singh
3.	Effect of acute exercise on cognitions in young adults of different fitness levels	PI: Dr. Madhulika Monga Co PI: Dr. Sunita Mondal, Dr. L.H Ghotekar

10.25. Department of Radiology

Name of Department: Radio-diagnosis

Name of HOD: Dr.R.S.Solanki

Details of staff:

S. No.	Name of Post	Sanctioned	Filled	Vacant
1.	Faculty	15	09	06
2.	Senior Residents	28	21	07
3.	PG JR	24	24	0
4.	Non- PG JR	-	-	-

Details of tests available

S. No.	Name of Tests	Charge in Rs.		Days (daily or on specific days)	Remark
		OPD	IPD		
1.	X –rays	No charge	No charge	Daily	
2.	Special investigations - including barium studies, HSG (Hysterosalpingography) and others	150	75	Daily	
3.	Ultrasound	150	75	Daily	
4.	Doppler	250	125	Daily	
5.	CT scan, Head Whole Body	1000 2000	500 1000	Daily	
6.	MRI	2000	1500	Daily	

Brief Note on Scope of Services of the Department:

-The Department of Radiodiagnosis at Lady Hardinge Medical College offers extensive academic and clinical services. We provide a full range of imaging services, including X-rays, ultrasound (USG), computed tomography (CT), and magnetic resonance imaging (MRI), ensuring comprehensive diagnostic capabilities. The department is committed to advancing both clinical practice and academic pursuits.

Clinically, our department delivers high-quality imaging services that are crucial for accurate diagnosis and effective treatment planning across various medical conditions. With state-of-the-art equipment and expert radiologists, we ensure precise and timely imaging, meeting the diverse needs of our patients.

Academically, we are devoted to the education and training of medical students and residents. Our regular departmental seminars, case discussions, interesting film sessions, and journal clubs significantly enhance the learning experience. These activities foster critical thinking, continuous learning, and keeping abreast of the latest advancements in radiology.

By integrating academic rigor with clinical practice, our department not only excels

in patient care but also in shaping the next generation of radiologists. This comprehensive approach firmly establishes the Department of Radiodiagnosis at Lady Hardinge Medical College as a leading center of excellence in radiology.

Brief description of National programs and Schemes for the patients:

-Public awareness programme was held on 08th march 2024.

-Contribution of Institute in national health programmes by the Department/ Institute. Imaging investigation for pregnant ladies are done free of cost as per the Janani Shishu Suraksha Karyakram.

Research Work: - Nil

10.26. Department of Surgery

Details of Staff:

1.	Faculty	30	19	11
2.	Senior Residents	28	23	05
3.	PG JR	14	14	
4.	Non-PG JR	05	01	04

Total No. of Beds:

S. No.	Type of Beds	Number
01.	General Beds	210
02.	HDU	30

Details of OPD: -

Morning OPD			
Days	Unit	Unit and Name of Unit In- Charge	Room No.
Wednesday (Main OPD)	S1	Dr. Romesh Lal M. 9958080595 Dr. Pawan Kumar M. 8826475476	601 to 612 632 to 644
Saturday (Follow Up)		Dr. Saurabh Borgharia M. 9810203804	

Tuesday (Main OPD)	S2	Dr. Anup Mohta M. 9810478187 Dr. Lalit Aggarwal M. 9999787093	601 to 612 632 to 644
Friday (Follow Up)		Dr. Shadan Ali M. 8527356558	
Monday (Main OPD)	S3/S8	Dr. Manoj Andley M.9810115285 Dr. Sudipta Saha M. 9953507156	601 to 612 632 to 644
Thursday (Follow Up)		Dr. Ranvir Singh M.9582702655	
Friday (Main OPD)	S4	Dr. Ashok Kumar M. 8800878271 Dr. Azaz Akhtar Siddiqui M. 7838324101	601 to 612 632 to 644
Tuesday (Follow Up)		Dr. Nikhil Talwar M. 9868392727 Dr. Sukriti Rastogi M. 9818609320	
Saturday (Main OPD)	S5	Dr. Nain Singh M. 9868884459 Dr. Ashish Arsia M. 9810283361	601 to 612 632 to 644
Thursday (Follow Up)		Dr. Rahul Pusuluri M. 9868429400 Dr. Sanjay Kumar M. 9871544377 Dr. Sonali Mittal M. 9971525885	
Thursday (Main OPD)	S6/S7	Dr. Priya Hazrah M. 9873506336 Dr. Gyan Saurabh M. 9873298420	601 to 612 632 to 644
Monday (Follow Up)		Dr. Kusum Meena M. 9868000080 Dr. Krishan Kr. Kanhaiya M. 9968221624	

Afternoon OPD				
S. No.	Name of Clinic	Room No.	In charge	Days
1.	Breast Clinic	602, 605	Dr. Manoj Andley	Thursday

No. of OT Tables: ----- 14 Tables per week.

Brief note on Scope of services of the Department: -

- All advanced Laparoscopic surgeries is being done.
- Holmium laser surgeries for ureteric stones & prostate started.
- Cancer Surgeries for all GI cancers, Breast cancers, urological cancers are routinely being done.
- Urodynamic & Uroflometry being done regularly.
- 24Hrs. ambulatory esophageal pH manometry being done regularly
- Research work: Thesis being done. (2nd Year)

Research Work and Projects : -

Research Work:-Thesis being done 2nd year

**PROTOCOL SUBMITTED BY THE POSTGRADUATE (MD/MS) STUDENTS DURING
THE YEAR 2024 (SESSION 2023-2026)**

Name of PG	Supervisor	Co-Supervisor	Thesis Title
Dr. Varun Singh Rautela M. 8586887319	Dr. Priya Hazrah Professor	Dr. Romesh Lal Dr. Manoj Andley Dr. Anita Nangia.	Effect of Neoadjuvant Chemotherapy in Alteration on of PDL1 Expression In Breast Cancer.
Dr. Rahul Shah M. 8407845388	Dr. Nain Singh Professor	Dr. Sudipta Saha Dr. Shadan Ali Dr. Azaz Akhtar Siddiqui	An Observational Study to evaluate per- operative serum c- reactive protein and serum bilirubin levels as markers of appendicular perforation in acute appendicitis.
Dr. Akhilesh Kumar M. 9958605503	Dr. Lalit Agarwal Professor	Dr. Manoj Andley Dr. Rahul Pusuluri Dr. Shadan Ali	Comparative Study On seroma formation after Laparoscopic Intraperitoneal Onlay Mesh (IPOM) Plus Ventral Transabdominal Preperitoneal Mesh (vTAPP) Hernioplasty for Ventral Hernia Repair.
Dr. Neeraj Kumar Kanw M. 6260709898	Dr. Sudipta Saha Professor	Dr. Manoj Andley Dr. Gyan Saurabh Dr. Rajeev Goyal	Effect of Laparoscopic sleeve gastrectomy on level of Glucagon like peptide (GLP-1) in patients with morbid obesity.
Dr. Palash Keshari M. 9340916059	Dr. Shadan Ali Professor	Dr. Lalit Aggarwal Dr. Azaz Akhtar Dr. Pawan Kumar Rattu	A randomized control trial study of early post-operative pain following elective laparoscopic mesh repair of midline ventral hernias by laparoscopic enhanced-view totally extra peritoneal (e-TEP) and laparoscopic abdominal retro muscular (TA-RM) Approach.
Dr. Manav Bansal M. 8826443664	Dr. Saurabh Borgharia Professor	Dr. Manoj Andley Dr. Gyan Saurabh Dr. Sudipta Saha	Comparison of surgical site infections between prophylactic negative pressure wound therapy (pNPWT) versus standard dressing on closed midline incisions in contaminated and dirty abdominal surgeries: A Randomized control trial.
Dr. Shubhrika Singhal M. 9808374707	Dr. Kusum Meena Professor	Dr. Manoj Andley Dr. Nain Singh Dr. Gyan Saurabh	A randomized control Study of Clinical outcomes early versus delayed laparoscopic cholecystectomy in patients with Acute Calculous Cholecystitis.
Dr. Vignesh .K M. 9487527034	Dr. Rahul Pusuluri Professor	Dr. Manoj Andley Dr. Lalit Aggarwal Dr. Pawan Kumar Rattu	Randomized control trial comparing short term outcomes of hybrid approach versus total laparoscopic approach for abdominal incisional Hernia repair.

Dr. Digvijay Singh M. 7895229897	Dr. Pawan Kumar Rattu Professor	Dr. Manoj Andley Dr. Ashish Arsia Dr. Shadan Ali Dr. Rahul Pusuluri	A comparative study of quality of life following elective mesh repair of inguinal hernias by laparoscopic (TAPP) vs open approach – A Randomized control trial.
Dr. Nicita Khattar M. 9811996276	Dr. Ashok Kumar Dir. Prof.	Dr. Manoj Andley Dr. Azaz Akhtar Siddiqui Dr. Preeti Chauhan	Correlation of thrombopoietin level with the severity of acute biliary pancreatitis.
Dr. Aayush Ranjan M. 9582103803	Dr. Gyan Saurabh Professor	Dr. Manoj Andley Dr. Sudipta Saha Dr. Shubha Laxmi	Evaluation of Non Acid Gastroesophageal reflux in morbidity obese patients undergoing one anastomosis gastric bypass using 24 Hour Multichannel Intraluminal Impedance pH Manometry.
Dr. Amneet Kaur M. 7986611519	Dr. Ashish Arsia Professor	Dr. Manoj Andley Dr. Gyan Saurabh Dr. Lalit Aggarwal	Comparative study of K- Wire retractor and nathanson retractor for liver retraction in laparoscopic bariatric surgery.

10.26. Blood Bank

1. **Location:** 2nd Floor New IPD Block
2. **HOD:** Dr. Sangeeta Pahuja
3. **Operating Hours & Access**
 - 24x7 blood/blood components issue and emergency services, aligned with national/regional public health standards.
 - Easily accessible location, prominently signposted within the hospital.
4. Licensed for all the Components
2. **Services Offered**
 - Component Separation: Red cells, platelets, Fresh Frozen plasma. Cryoprecipitate, etc.
 - Transfusion transmissible Infectious disease testing, as per National regulatory requirements
 - Immunohaematology testing
 - Compatibility Testing: Blood grouping, antibody screening, cross-matching.
 - Emergency Blood Issue: Priority service for trauma, surgery, and MLC cases.
 - Blood issues in special circumstances, e.g, AIHA, Intrauterine transfusions, etc.
 - Apheresis procedures, including SDPs, therapeutic plasmapheresis , etc.
 - Safe Transfusion Practices: Strict adherence to quality and safety protocols.
 - Counselling: Client counselling for donors and recipients regarding procedures and risks.
 - 24x7 Emergency Contact number: 7982025431
3. **Eligibility & Quality**
 - Regulatory Compliance: Conformity to NABH / DGHS/ CDSCO guidelines.
 - Screening: Stringent checks for TTIs (HIV, HBV, HCV, etc.).
 - Staff Qualifications: Supervised by qualified personnel, headed by the Professor & Head of 'Immunohaematology & Blood Transfusion' (Dr. Sangeeta Pahuja).
4. **Client Rights & Obligations**
 - Timely Service: Prompt blood release per approved turnaround times.

- Transparency: Clear, All facilities are provided Free of Charge.
- Grievance Redressal: Contact points for complaints or feedback clearly listed.
- Records & Confidentiality: Secure and confidential maintenance of donor/recipient records.
- Consent Protocols: Written consent obtained before each blood donation and every transfusion.

5. Accountability & Feedback

- Performance Reporting: Regular display of service metrics (e.g., units issued, processing time, stock levels).
- Grievance Escalation: Defined procedure, with visible signage and timelines for complaint resolution as per Hospital Policy
- Charter Accessibility: Display at blood bank premises and on the hospital website, ensuring easy citizenian access.

10.27 Department of Neonatology

10.28 Department of Paediatric Surgery

10.26 Paediatric Nephrology

11. Norms / Standards for Functions and Service Delivery at LHMC & Associated Hospitals

Lady Hardinge Medical College (LHMC), along with **Smt. Sucheta Kriplani Hospital (SSKH)** and **Kalawati Saran Children's Hospital (KSCH)**, adheres to prescribed **norms, standards, and service benchmarks** as laid down by the **Ministry of Health & Family Welfare (MoHFW)**, **National Medical Commission (NMC)**, and **relevant regulatory authorities** to ensure efficient delivery of health services, education, and administration.

11.1. Outpatient Department (OPD) Services

Parameter	Norm/Standard
OPD Timing	8:00 AM to 4:00 PM (Monday to Friday), 8:00 am to 1:00 pm on Saturday
Registration Time	Up to 12:00 PM (11:00 am on Saturday)
Average Patient Waiting Time	< 2 hours (target)
Specialist Consultation	Available as per schedule on notice board/website

11.2. Inpatient Department (IPD) Services

Parameter	Norm/Standard
Admission Time	24x7 in Emergency; elective during working hours
Ward Admission Ratio	Based on clinical need and bed availability
Treatment Cost	Free of cost in general wards (as per Govt. of India policy) <ul style="list-style-type: none"> Few radiological investigations have some charges as per approved rates In private wards Beds are chargeable as per approved rates
Patient-to-Nurse Ratio	As per Indian Nursing Council norms (1:3 in general ward, 1:1 in ICU) * Subjected to availability of staff

11.3. Emergency Services

Parameter	Norm/Standard	
Availability	24 hours a day, 7 days a week	
First Aid & Triage Time	Within 10 minutes of arrival	
Emergency Response Time	Immediate attention for life-threatening conditions	
Duty Roster	At least one casualty medical officer round-the-clock, with the Residents. One Control room duty officer round the clock	

11.4. Diagnostic and Laboratory Services

Service	Norm/Standard
Turnaround Time (Routine Lab)	Within 24 hours
<ul style="list-style-type: none"> Imaging Services (X-ray) 	<ul style="list-style-type: none"> Same-day for OPD/IPD patients, emergency within 1 hour Charges: Free of cost
<ul style="list-style-type: none"> Ultrasound 	<ul style="list-style-type: none"> For USG, within 2-3 days for IPD patients Same day for Emergency cases on recommendation of treating doctor For routine/ OPD patients- 6-8 weeks (Preferences are given to pregnant woman, Senior Citizens and patients with disabilities) Charges: Rs. 150 for OPD and Rs. 75 for indoor patients (for USG) and for Doppler Rs. 250 for OPD patients and Rs125 for IPD patients
<ul style="list-style-type: none"> CT Scan 	<ul style="list-style-type: none"> For Emergency Cases same day For IPD patients within one week For OPD/Routine patients 6-8 weeks (Preferences are given to pregnant woman, Senior Citizens and patients with disabilities) Charges: CT Head, Rs. 1000 for OPD and Rs. 500 for IPD patients. CT Whole Body, Rs. 2000 for OPD and Rs. 1000 for IPD patients.

	MRI <ul style="list-style-type: none"> • For Emergency patients: Same day • For IPD Patients: Within one week • For OPD patients: 6-8 months • Charges: OPD patients Rs. 2000 and for IPD patients Rs. 1500
Laboratory Accreditation	NABL guidelines followed (where applicable) working towards NABL Accreditation

11.5. Pharmacy Services

Parameter	Norm/Standard	
Availability of Medicines	Free medicines as per Essential Drug List (EDL)	
Dispensing Time	Within 30-45 minutes from valid prescription	
Pharmacy Timing	8:00 AM to 4:00 PM (Routine in OPD); 24x7 for Emergency	

11.6. Education and Training (Academic Standards)

Parameter	Norma/standards
MBBS& PG Intake	As Approved by NMC
Teaching hours and clinical rotations	As per NMC Norms
Faculty-to- student ratio	As per statutory requirement of NMC
Infrastructure and equipment	Must meet minimum standards laid by NMC

11.7. Nursing Care

Parameter	Norm/Standard	
Patient-to-Nurse Ratio	1:3 (general), 1:1 (ICU/NICU)	
Nursing Rounds	Every shift (3 times daily)	
Complaint Resolution	Within 24 hours/As per Grievance redressal guidelines	

11.8. Cleanliness, Sanitation, and Infection Control

Parameter	Norm/Standard
Cleaning Frequency (Wards)	3 times per day or as required
Biomedical Waste Management	As per Bio-Medical Waste (Management) Rules, 2016
Infection Control Protocols	As per Hospital Infection Control Committee SOPs

11.9. Grievance Redressal

Parameter	Norm/Standard
Grievance Box Availability	In OPD, MRD, Nursing Stations
Redressal Time	As per Grievance redressal mechanism/Norms
Nodal Officer	Appointed by Director

11.10. Right to Information (RTI) & Transparency

- RTI Act, 2005 is applicable.
- Institutional Public Information Officer (PIO) designated.
- Section 4(1)(b) disclosures (Suo Motu Disclosure) maintained on LHMC website.

Conclusion

The services at LHMC & Associated Hospitals are delivered in accordance with **government-mandated norms, time-bound delivery standards, and patient rights frameworks**. Continuous monitoring and periodic reviews are undertaken to improve patient satisfaction and institutional accountability.

12. Patients' Rights and Responsibilities

12.1 Patient's Rights

1. Right to respectful and considerate care:

This includes being treated with dignity, courtesy, and sensitivity by all healthcare professionals.

2. Right to information:

Patients have the right to receive clear and complete information about their health status, diagnosis, treatment options, and expected outcomes.

3. Right to informed consent:

Patients have the right to participate in decisions about their care and must be given sufficient information to make informed choices.

4. Right to refuse treatment:

Patients have the right to refuse treatment, even if it is recommended by their healthcare provider, but must understand the consequences of their decision.

5. Right to privacy and confidentiality:

Patients have the right to have their privacy and confidentiality respected.

6. Right to access their medical records:

Patients have the right to access and obtain copies of their medical records.

7. Right to complain and seek redressal:

Patients have the right to raise concerns and seek resolution for any issues with their care.

8. Right to seek second opinion

Patients have the right to seek a second opinion from another healthcare professional if they have doubts about their diagnosis or treatment plan

12.2 Patient's Responsibilities

1. Providing accurate and complete information:

Patients are responsible for providing accurate and complete information about their health history, allergies, and current medications to their healthcare providers.

2. Following treatment plans:

Patients are expected to follow the treatment plans recommended by their healthcare providers, but also have the right to discuss concerns and ask questions.

3. Respecting healthcare professionals and fellow patients:

Patients are expected to treat all healthcare professionals and fellow patients with respect and dignity.

4. Complying with hospital policies:

Patients are expected to comply with hospital rules and regulations, such as visiting hours, smoking policies, and noise levels.

5. Taking care of personal belongings:

Patients are responsible for taking care of their belongings and reporting any loss or damage.

6. Promptly paying bills:

Patients are responsible for promptly paying their bills and understanding the financial aspects of their care. (For Certain radiological investigations)

7. Cooperating with the healthcare team:

Patients are expected to cooperate with the healthcare team during examinations, tests, and treatments.

13. Grievance Redressal System

13.1 Process

Grievances/feedback/suggestions can be submitted through the following modes:

- **Grievance/Feedback Boxes:** Installed at strategic locations (OPD, IPD, Emergency, and Reception).
- **Grievance Redressal Desk:** Located at the help desk/reception of OPD and A&E block for walk-in complaints.
- **Email:**director-lhmc@gov.in
- **Online Portal:** Visit CPGRAMS (Centralized Public Grievance Redress And Monitoring System) Website: <https://www.pgportal.gov.in> → Register yourself as a user → Register your grievance
- **Written Application:** Addressed to the Director/Medical Superintendent/Additional Medical Superintendent/HOD of concerned department.

13.2 Time Frame

Nature of Complaint	Timeframe
Minor issues (e.g., cleanliness, delay, behaviour)	Within 7 working days
Administrative issues (e.g., billing, appointment scheduling)	Within 7-14 working days
Serious/technical issues (e.g., medical negligence, legal issues)	Within 14–21 working days or referred to higher authority
CPGRAM (online portal)	Within 18 days (all type of complaints)

14. RTI

14.1 To file a Right to Information (RTI) application with **Lady Hardinge Medical College (LHMC)** and **Smt. Sucheta Kriplani Hospital (SSKH)** in New Delhi, you can choose between online and offline methods.

14.2 Online RTI Filing

Both LHMC and SSKH are central government institutions under the Ministry of Health & Family Welfare. You can file your RTI application through the official RTI Online portal: <https://rtionline.gov.in/>.

Steps:

1. **Visit the RTI Online Portal:** Go to <https://rtionline.gov.in/>.
2. **Click on “Submit Request”:** This will take you to the RTI request form.
3. **Accept the Guidelines:** Read and accept the guidelines to proceed.
4. **Fill in Applicant Details:** Provide your name, address, contact information, and other required details.
5. **Select the Public Authority:** Choose “Lady Hardinge Medical College & Associated Hospitals” or Kalawati Saran Children Hospital from the list of public authorities.
6. **Compose Your Query:** Clearly state the information you are seeking under the RTI Act. Be specific to facilitate a prompt response.
7. **Pay the Application Fee:** The standard fee is ₹10, payable via internet banking, debit/credit card, or UPI.
8. **Submit the Application:** After payment, submit your application. You will receive an acknowledgment with a registration number for tracking.

For detailed guidelines, you can refer to the RTI Online portal's guidelines page: <https://rtionline.gov.in/guidelines.php?request=>

14.3 Offline RTI Filing

Steps:

1. **Draft the Application:** Write a formal application addressed to the Central Public Information Officer (CPIO) or Nodal Officer RTI of LHMC. You can write the application in Hindi or English. Begin with the heading “Application under RTI Act 2005.”
2. **Include Necessary Details:**
 - Your full name and contact information.
 - Specific details of the information you seek.
 - A declaration that you are an Indian citizen.
3. **Attach the Application Fee:** Include a ₹10 Indian Postal Order (IPO) or Demand Draft (DD) payable to the “Accounts Officer, Lady Hardinge Medical College.”
4. **Send the Application:** Mail your application to the following address:

Additional Medical Superintendent-SH-III,
LHMC & Associated Hospitals,
Connaught Place, New Delhi-110001.

5. Application for information under RTI act 2005 are received in the room no. 3 (R&I Section) Administrative block on all working days (10:00 am to 3 pm and Saturday (10:00 am to 12 Noon)

15. Internal Complaint Committee (ICC)

15.1 PURPOSE:

TO ADDRESS SEXUAL HARASSMENT AT THE WORKPLACE AS REQUIRED BY THE SEXUAL HARASSMENT OF WOMEN AT WORKPLACE (PREVENTION, PROHIBITION AND REDRESSAL) ACT, 2013 (POSH ACT) LADY HARDINGE MEDICAL COLLEGE, NEW DELHI
DGHS, MINISTRY OF HEALTH AND FAMILY WELFARE, GOVT OF INDIA

15.2 ARE YOU BEING SEXUALLY HARASSED?

- If you are a female student / employee / patient experiencing sexual harassment at work place / college/ hospital
- ↓
- Can file a complaint of sexual harassment within three months of incident (period may extend to another three months in grave circumstances)
- ↓
- **Lodge a complaint: -**
To Director, LHMC or Internal complaints committee for harassment including sexual harassment of women at workplace

15.3 WHAT CONSTITUTES SEXUAL HARASSEMENT?

- Physical contact and advances; or
- A demand or request for sexual favours; or
- Making sexually coloured remarks; or
- Showing pornography; or
- Any other unwelcome physical, verbal or non-verbal conduct of sexual nature

15.4 MEMBERS OF INTERNAL COMPLAINTS COMMITTEE (POSH ACT, 2013) LADY HARDINGE MEDICAL COLLEGE, NEW DELHI

Ms. Kiran Singh Legal Advisor MARG (External Member)	Dr. Mohit Chauhan Assistant Professor Department of Forensic Medicine & Toxicology (Member)	Dr. Kavita Gaur Assistant Professor Department of Pathology (Member)
Dr. Prena Kukreti Professor Department of Psychiatry (Member)	Dr. Anuradha Singh Professor Department of Obst. & Gynae (Member)	Dr. Sheetal Joshi Professor Department of Anatomy (Member Secretary)
Dr. Manoj Andley Director Professor & HOD Department of Surgery (Member)	Dr. Sunita Sharma Director Professor Department of Pathology (Member)	Dr. Sunita Mondal Principal Department of Physiology (Chairperson)

15.5 शिकायत दर्ज करने के लिए : icclhmc@gmail.com

www.shebox.wcd.gov.in

16. Corruption free India

- Do not pay bribe, it is an offence.
- If any employee of this institution or any other person asks for bribe to get employment in this institution through outsourced agencies or for any other work done from this institution, you can complain to the Director, Dy. Director (Admn), Vigilance officer or Director (A&V) Dte. GHS.

Dr. Sarita Beri
Director
LHMC &
Associated
Hospitals,
New Delhi-110001
Ph- 011-23408105

Sh. Rajeshwar Lal
Dy. Director (Admn)
LHMC & SSK
Hospital,
New Delhi-110001
Ph- 011-23408107

Dr. Sharda Patra
Vigilance Officer
LHMC & SSK
Hospitals
New Delhi-110001
Ph- 011-23408124

Sh. Atul Kumar
Singh
Director (Admn. &
Vigilance)
Dte GHS
448-A, Nirman
Bhavan, New Delhi
Ph. 011-23062940

17. Anti-Ragging Committee

S. No.	Name	Designation
1.	Dr. Anju Seth, Principal	Chairperson
2.	Dr. Sujata Gautam, Director Professor, Physiology	Co-chairperson
3.	Dr. Anita Pawar, Director Professor, Physiology	Member
4.	Dr. Smita Tripathi, Director Professor, Biochemistry	Member
5.	Dr. Sudipta Saha, Director Professor, Surgery	Member
6.	Dr. Ritika Sud, Professor, Medicine	Member
7.	Dr. Anjoo Yadav, Professor and HOD, Anatomy	Member
8.	Dr. Sanjeeb Gogai, Professor, Microbiology	Member
9.	Dr. Lalita Jyotsna Prakhya, Professor, Pathology	Member
10.	Dr. Nazish Rasheed, Associate Professor, Community Medicine	Member
11.	Sh. Amit Kumar, SHO, Police station Mandir Marg	External Member
12.	Sh. Gaurav Agarwal, Assistant Registrar, Academic.	Member secretary

To register a complaint with the Anti-Ragging Committee at Lady Hardinge Medical College (LHMC), you can either contact the committee directly through their contact information available on the college website or through the NMC's Anti-Ragging Cell. You can also report ragging incidents through the UGC Anti-Ragging Helpline. Additionally, any individual, not just the victim, can report ragging incidents.

Here's a more detailed breakdown:

17.1. Identify the Appropriate Channel:**I. Principal LHMC:**

Personally at Principal's office or through e-mail

II. LHMC's Anti-Ragging Committee:

Locate the contact details for the committee on the **LHMC website**.

III. NMC Anti-Ragging Cell:

The **National Medical Commission (NMC)** has an Anti-Ragging Cell that also handles complaints. You can reach them at antiragging@nmc.org.in.

IV. UGC Anti-Ragging Helpline:

This is a national helpline for reporting ragging. Their contact details can be found on the UGC website.

17.2. Gather Information:

Before reporting, collect as much information as possible about the incident, including:

- I. Date and time of the incident.
- II. Names of the individuals involved (if known).
- III. Specific details about what happened.
- IV. Names of any witnesses.

17.3. File the Complaint:

Email:

You can email your complaint to the of the Principal LHMC

Phone:

You may also be able to report the incident by calling the helpline or contacting the committee directly at phone No: as below

In Person:

If possible, you can also visit the Principal office in person to file a complaint.

17.4. Follow Up:

Make sure to keep a record of your complaint and any communication you have with the committee.

Be prepared to provide additional information or cooperate with the investigation if needed.

17.5. Important Considerations:

Ragging is a serious offense and strict action will be taken against those found guilty.

It's crucial to report any incidents of ragging, even if you are not directly involved.

The anti-ragging affidavit and undertaking are important documents to ensure you are aware of the consequences of ragging.

17.6. Important Contact Numbers:

Principal LHMC
LHMC & Associated Hospitals
Shaheed Bhagat Singh Marg,
New Delhi-110001.
Ph: 011-23408103
principal-lhmc@lhmc-hosp.gov.in

University Grant Commission (UGC)
Bahadur Shah Zafar Marg
New Delhi 110 002
P: 91 11 2360 4446; 2360 4200
E: contact.ugc@nic.in

UGC Anti-Ragging Cell (ARC)
NET Bureau, South Campus of Delhi
University, Benito Jhuarez Marg, New Delhi
110 021
P: 91 11 2411 2087
E: raggingcell@yahoo.in

Monitoring Agency
Centre for Youth (C4Y)
New Delhi 110 068
P: 91 11 4161 9005
E: antiragging@c4yindia.org

National Anti-Ragging Helpline
New Delhi 110 007
P: 1800 180 5522 (24x7 Toll Free Number)
E: helpline@antiragging.in

18. Expectations from the Citizens / Patients & Visitors

As LHMC & Associated Hospitals strive to provide quality healthcare services to all, we seek the **cooperation of citizens** to ensure efficient, respectful, and patient-friendly service delivery. Patients, attendants, and visitors are expected to:

18.1 Respect Hospital Rules & Protocols

- Follow the registration, consultation, and admission procedures diligently.
 - Cooperate with security staff and hospital administration in maintaining order.
 - Use hospital resources responsibly without causing damage or misuse.
-

18.2 Be Punctual and Responsible

- Arrive on time for appointments, diagnostic tests, and scheduled procedures.
 - Inform in case of delays or inability to attend.
-

18.3 Maintain Cleanliness & Hygiene

- Do not litter within the hospital premises.
 - Use dustbins and bio-medical waste bins appropriately.
 - Avoid spitting, smoking, or consuming tobacco inside hospital premises
-

18.4 Treat Staff with Courtesy

- Behave respectfully with doctors, nurses, support staff, and other patients.
 - Avoid any form of verbal or physical abuse; such acts are punishable under law.
-

18.5 Provide Accurate Medical Information

- Share complete and truthful details of your medical history, allergies, or ongoing treatments.
 - Carry previous medical records during visits for better diagnosis and continuity of care.
-

18.6 Adhere to Visiting Hours and Guidelines

- Follow designated visiting hours and policies, especially in ICUs and Wards.
- Limit the number of visitors per patient to avoid overcrowding.

- Avoid bringing children unless necessary.
-

18.7 Settle Hospital Dues Promptly

- Cooperate in timely payment for services not covered under free or subsidized care.
 - Collect receipts for all payments made.
-

18.8 Understand Rights and Responsibilities

- Read and understand the **Patient's Rights & Responsibilities** as displayed in hospital premises and online.
 - Participate actively in decisions about your treatment when required.
-

18.9 Provide Feedback and Suggestions

- Help improve services by providing constructive feedback.
 - Use the suggestion/complaint boxes or contact the Public Grievance Cell/PRO.
-

18.10 Do Not Engage in Unethical Practices

- Avoid offering bribes, tips, or inducements to staff.
- Report any instances of corruption or malpractice to the authorities.

19. Information and Facilitation Facilities at LHMC & Associated Hospitals

19.1 Central Information Desk

- **Location:** Near the main entrance of LHMC and at key hospital entry points (such as OPD Block, Casualty).
 - **Function:**
 - Provide general directions and information about departments, doctors, OPD timings, etc.
 - Help in locating diagnostic facilities, wards, and administrative offices.
 - Support for differently-abled and elderly patients.
-

19.2 Public Relations Office (PRO)

Dr. Karthik S. Raman, Senior Medical Officer

- **Location:** Ground floor, Emergency Block and Room no. 5 MS Office GF IPD Block
 - **Timings:** 10:00 AM – 5:00 PM (Monday to Friday).
 - **Role:**
 - Assists patients and attendants with queries and grievances.
 - Provides information on hospital services, admission procedures, and visiting hours.
 - Liaison for media and public inquiries under supervision of MS
-

19.3 Help Desks at OPD Departments

- Available at ground Floor of OPD
 - **Services Offered:**
 - Appointment booking support.
 - Distribution of patient slips and registration guidance.
 - Assistance to elderly and physically challenged patients.
-

19.4 Website & Online Services

- **Official Website:** <http://lhmc-hosp.gov.in>
 - **Services Available:**
 - General information about the institution.
 - Doctor availability and departmental details.
 - RTI-related information, Citizen's Charter, recruitment notices.
 - Downloadable forms, guidelines, and circulars.
-

19.5 Patient Information Boards & Signage

- **Placed at:** All entry points, corridors, and major departments.
- **Includes:**
 - Maps and directions.
 - Timings of various departments.
 - Rights and responsibilities of patients.

19.6 Citizen's Charter Display

- **Location:** Near the main entrance, PRO office, and website.
- **Content:**
 - Details of services offered.
 - Standard timelines for delivery.
 - Grievance redressal mechanisms.

19.7 Grievance Redressal System

- **Grievance Cell:** Under the supervision of Nodal Officer (Grievances).
- **Mechanism:**
 - Public Grievances via Centralized Public Grievance Redress And Monitoring System (CPGRAMS).
 - Complaint/Suggestion boxes in OPD and waiting areas.
 - Email and walk-in grievance support.

19.8 Support Services

- **Wheelchairs, Stretchers, Escorts:** Available at entry points and OPD reception.
- **Free Ambulance Services:** For referred patients and emergencies.
- **Language Assistance:** Basic multilingual support for Hindi and English; PRO helps in case of language barriers.

20. Feedback and Continuous Improvement Mechanism

20.1. Objective:

To establish a transparent, responsive, and patient-centered system for receiving feedback from citizens, analyzing it systematically, and using the insights to drive continual improvement in healthcare services.

20.2. Channels for Receiving Feedback

Patients, attendants, staff, and stakeholders can submit feedback, complaints, or suggestions through the following modes:

- **Suggestion/Complaint Boxes:** Installed at strategic locations across OPDs, IPDs, and administrative offices.
- **Public Grievance Nodal Officer:** In-person or written submissions to the AMS SH III.
- **Centralized Public Grievance Redress and Monitoring System (CPGRAMS):** For online grievances (<https://pgportal.gov.in>) and online through link <https://lhmc-hosp.gov.in/feedback.php?lang=1>
- **Feedback Registers:** Maintained in every department, especially in OPD and emergency areas with the Sister In-Charge of concerned department.
- **PRO Office:** Verbal and written feedback can be submitted here during working hours.
- **Email & Helpline:** Institutional email and helpline numbers for quick assistance (to be notified on official website and displays).
- **Mera Aspatal:** An initiative by the Ministry of Health & Family Welfare, Mera Aspatal is an **ICT-based, multilingual platform** designed to gather **patient feedback** on services at public and empaneled private healthcare facilities

20.3. Grievance Handling Process

Step	Activity	Responsible Authority
Step 1	Receipt of complaint/suggestion/feedback	PRO/Reception/Department Head
Step 2	Acknowledgment to complainant (if applicable)	Grievance Nodal Officer
Step 3	Forwarding to concerned department for action	Grievance Nodal Officer
Step 4	Resolution/Action within 7–21 working days	Departmental Head/Nodal Officer
Step 5	Communication of action taken to complainant	Grievance Nodal Officer/PRO
Step 6	Escalation (if unresolved) to MS/Director	Grievance Nodal Officer

20.4. Feedback Analysis & Service Review

- Monthly review of all feedback and complaints by the Public Grievance Redressal Committee.
- Categorization of issues (infrastructure, behaviour, delays, hygiene, etc.).
- Identification of trends, chronic issues, and areas of concern.
- **Quarterly meetings** chaired by Director to evaluate improvements.

20.5. Mechanism for Continuous Improvement

- **Corrective & Preventive Action (CAPA)** plans developed for recurring issues.
 - Incorporation of feedback outcomes in:
 - Departmental SOP updates.
 - Staff training and sensitization programs.
 - Budget proposals (for infrastructure/equipment needs).
 - **Performance indicators** linked to patient satisfaction incorporated in departmental assessments.
-

20.6. Citizen Participation & Transparency

- Periodic **Patient Satisfaction Surveys** conducted anonymously.
 - Feedback summary and actions taken to be published on the hospital website and displayed publicly.
 - Stakeholder meetings with patient representatives in selected departments.
-

20.7. Accountability and Oversight

- Overall supervision by the **Medical Superintendent**.
- **Designated Nodal Officer (Public Grievances)** for regular monitoring and reporting.
- Inclusion in institutional annual review and quality audit reports.

- **Appendix A:** List of departments and key personnel.

Appendix A

List of Departments and Key Personnel with incumbency position

S. No	Name of the specialty	Sanctioned posts	Filled posts	Name and designation of the doctor	Appointment made – regular basis/ contractual basis	DOJ
1.	Anaesthesia M-3 F-14	50	18	1. Dr. Ranju Singh, Dir. Professor & HOD	Regular	
				2. Dr. Anshu Gupta, Dir. Prof.	Regular	
				3. Dr. Nitin Hayaran, Dir. Prof.	Regular	
				4. Dr. Nishant Kumar, Dir. Prof.	Regular	
				5. Dr. Upma Bhatia Batra, Prof.	Regular	
				6. Dr. Anshu Gupta, Prof.	Regular	
				7. Dr. Garima Agarwal, Prof.	Regular	
				8. Dr. Anil Kumar, Prof.	Regular	
				9. Dr. Vidhi Chandra, Prof.	Regular	16.10.17
				10. Dr. Preeti Goyal Varshney, Prof.	Regular	09.11.17
				11. Dr. Renu Chauhan, Asstt. Prof.	Regular	25.02.23
				12. Dr. Anupama Tomar, Asstt. Prof.	Regular	24.02.23
				13. Dr. Sashmita Das, Asstt. Prof.	Regular	01.03.23
				14. Dr. Archana, Asstt. Prof.	Regular	11.06.25
				15. Dr. Brinda Valecha	On contract	03.07.24
				16. Dr. Shivangi Ganjoo, Asstt. Prof.	On contract	15.03.24
				17. Dr. Diya Aggrawal, Asstt. Prof.	On contract	11.02.25
				18. Dr. Keerty Sharma, Asstt. Prof.	On contract	03.02.25
2.	Anatomy F-12 M-2	14	14	1. Dr. Sneha Agarwal, Dir. Prof	Regular	
				2. Dr. Kulwinder Kaur, Dir. Prof	Regular	
				3. Dr. Praveen Kumar Dass, Prof.	Regular	12.08.14
				4. Dr. Sheetal Balakrishna Kadam, Prof.	Regular	30.09.14
				5. Dr. Minakshi Verma, Prof.	Regular	03.11.14
				6. Dr. Anjoo Yadav, Prof. & HOD	Regular	29.12.14
				7. Dr. Prashant Kumar, Prof.	Regular	22.07.15

				8. Dr. Pooja Jain, Assoc. Prof.	Regular	25.04.18
				9. Dr. Ranjeeta Hansdak, Assoc. Prof.	Regular	04.05.18
				10. Dr. Shilpa Bathla, Assoc. Prof.	Regular	08.06.18
				11. Dr. Urvashi Singh, Assoc. Prof.	Regular	15.06.18
				12. Dr. Shilpi Garg, Assistant Prof.	Regular	23.11.22
				13. Dr. Shabnam, Asstt. Prof.	Regular	25.11.22
				14. Dr. Deepshikha Singh, Asstt. Prof.	Regular	16.01.23
3.	Bio-chemistry	10	10	1. Dr. Ritu Singh, Dir. Prof. & HOD	Regular	
	F-8			2. Dr. Ekta Debnath, Dir. Prof.	Regular	
	M-2			3. Dr. Smita Tripathi, Dir. Prof.	Regular	
				4. Dr. Parijat Gogio, Prof.	Regular	26.11.14
				5. Dr. Preeti Chauhan, Prof.	Regular	31.12.14
				6. Dr. Rajeev Goyal, Assoc. Prof.	Regular	08.11.17
				7. Dr. Mukesh Kumar Meena, Assoc. Prof.	Regular	25.01.18
				8. Dr. Saroj Choudhary, Asstt. Prof.	Regular	14.02.22
				9. Dr. Shilpa Kumar, Asstt. Prof.	Regular	19.04.22
				10. Dr. Seema Patel, Asstt. Prof.	Regular	04.07.23
4.	E. N. T.	5	04	1. Dr. Sunil Kumar, Dir. Prof.	Regular	
	M-3			2. Dr. Arunabha Chakarvarty, Dir.Prof. & HOD	Regular	
	F-1			3. Dr. Pallika Kumar, Asstt. Prof.	Regular	
				4. Dr. Raman Sharma, Asstt. Prof.	Regular	
5.	Medicine	31	28	1. Dr. Madhur Yadav, Dir. Prof.	Regular	
	F-11			2. Dr. Neeta Bhardwaj, Dir. Prof.	regular	
	M-15			3. Dr. Anupam Prakash, Dir. Prof. & HOD	Regular	
				4. Dr. Ghan Shyam Pangtey, Dir. Prof.	Regular	
				5. Dr. Moti Lal, Dir. Prof.	Regular	
				6. Dr. Sameer Gulati, Prof.	Regular	
				7. Dr. Ritika Sud, Prof.	Regular	
				8. Dr. Ramesh Aggarwal, Prof.	Regular	

				9. Dr. Vivek Suman, Prof.	Regular	
				10. Dr. Shubha Laxmi Margekar, Prof.	Regular	12.11.13
				11. Dr. Sanjay Singh, Prof.	Regular	16.11.13
				12. Dr. Priya Bansal, Prof.	Regular (PH)	09.12.13
				13. Dr. Amit Kumar Sharma, Prof.	Regular	12.02.14
				14. Dr. Sheikh Yasir Islam, Prof.	Regular	01.11.15
				15. Dr. Shiv Raj Meena, Assoc. Prof.	Regular	14.12.15
				16. Dr. Niharika Agarwal, Asstt. Prof.	Regular	22.06.22
				17. Dr. Saumya Sagar, Asstt. Prof.	Regular	27.06.22
				18. Dr. Aanchal Arora, Asstt. Prof.	Regular	01.08.22
				19. Dr. Kuldeep Singh, Asstt. Prof.	Regular	03.08.22
				20. Dr. Monika Yadav, Asstt. Prof.	Regular	20.01.23
				21. Dr. Princi Jain, Assoc. Prof.	Regular	18.04.23
				22. Dr. Atul Jonwal, Asstt. Prof.	Regular	24.07.24
				23. Dr. Prashashti Gupta, Asstt. Prof.	Regular	02.01.24
				24. Dr. Rashmi Rajput, Asstt. Prof.	Regular	03.06.25
				25. Dr. Rosmy Jose, Asstt. Prof.	Regular	11.06.25
				26. Dr. Heli, Asstt. Prof.	Regular	12.06.25
				27. Dr. Akhilesh Kr. PH, Asstt. Prof.	On contract	08.01.25
				28. Dr. M. Sonika Devi, Asstt. Prof.	On contract	03.01.25
6	Neurology M-2 F	3	2	1. Dr. Alvee Saluja, Assoc. Prof.	Regular	
				2. Dr. Akhil Sahib, Asstt. Prof.	Regular	
7.	TB & CD M-2 F-1	3	3	1. Dr. Ashok Kumar Singh, Dir. Prof & HOD	Regular	
				2. Dr. Pushpendra Kumar Verma, Prof.	Regular	01.09.17
				3. Dr. Sharon Sareeta Fernandes, Asstt Prof.	Regular	14.07.21
8.	Forensic Medicine	9	6	1. Dr. M. K Wahi, Dir. Prof.	Regular	
				2. Dr. Mukta Rani, Dir. Prof. & HOD	Regular	

	F-1 M-5			3. Dr. Arvind Kumar, Dir. Prof.	Regular	
				4. Dr. Sukhdeep Singh, Dir. Prof.	Regular	
				5. Dr. Vinod Kumar KN, Asstt. Prof.	Regular	
				6. Dr. Mohit Chauhan, Asstt. Prof.	Regular	
9.	Microbiology F—6 M—4	9	10	1. Dr. Ravinder Kaur, Dir. Prof.	Regular	
				2. Dr. B. L. Sherwal, Dir. Prof.	Regular	
				3. Dr. V. S. Randhawa, Dir. Prof.	Regular	
				4. Dr. Manoj B. Jais, Dir. Prof. & HOD	Regular	
				5. Dr. Yogita Rai, Prof.	Regular	
				6. Dr. Manoj Kumar, Prof.	Regular	31.01.15
				7. Dr. Deepti Rawat, Prof.	Regular	01.04.15
				8. Dr. Shweta Satija, Prof.	Regular	01.11.17
				9. Dr. Sanjib Gogoi, Prof.	Regular	17.10.17
				10. Dr. Preeti Thakur, Asstt. Pof.	Regular	12.12.22
9.	Obst. & Gynae F—22	26	22	1. Dr. Reena, Dir. Professor& HOD	Regular	
				2. Dr. Ratna Biswas, Dir. Professor	Regular	
				3. Dr. Kiran Agarwal, Dir. Prof.	Regular	
				4. Dr. Manisha Kumar, Dir. Prof.	Regular	
				5. Dr. Pikee Saxena, Dir. Prof.	Regular	
				6. Dr. Sharda Patra, Dir. Prof.	Regular	
				7. Dr. Prabha Lal, Dir. Prof.	Regular	
				8. Dr. Swati Agarwal, Prof.	Regular	01.02.14
				9. Dr. Muntaha, Prof.	Regular	01.02.14
				10. Dr. Anuradha Singh, Prof.	Regular	01.02.14
				11. Dr. Meenakshi, Prof.	Regular	01.02.14
				12. Dr. Vidhi Chaudhary, Prof.	Regular	07.02.14
				13. Dr. Shilpi Nain, Prof.	Regular	01.08.14
				14. Dr. Nishtha Jaiswal, Prof.	Regular	16.11.15
				15. Dr. Deepika Meena, Prof.	Regular	30.11.15

				16. Dr. Aishwarya Kapur, Assoc. Prof.	Regular	01.05.18
				17. Dr. Kanika Chopra, Assoc. Prof.	Regular	01.10.19
				18. Dr. Apoorva Kulshreshtha, Asstt. Prof.	Regular	03.07.23
				19. Dr. Divya Gaur, Asstt. Prof.	On contract	28.03.24
				20. Dr. Mansi Kumar, Asstt. Prof.	On contract	08.04.24
				21. Dr. Shivangni Sinha, Asstt. Prof.	On contract	25.04.24
				22. Dr. Neha Sharma, Asstt. Prof.	On contract	17.01.25
	IVF	2	1	Urology		
			1	Obst & Gynae		
10	Ophthalmology F—4 M—2	7	4	1. Dr. Om Prakash, Dir. Prof. & HOD	Regular	
				2. Dr. Piyush Kumar R. Ramavat, Assoc. Prof.	Regular	05.07.18
				3. Dr. Neha Chawala, Asstt. Prof.	Regular	15.05.23
				4. Dr. Sonali Gupta, Asstt. Prof.	Regular	13.10.23
11	Orthopedics-Surgery M—9	12	9	1. Dr. Mukesh Kalra, Dir. Prof.	Regular	
				2. Dr. Alok Sud, Dir. Prof. & HOD	Regular	
				3. Dr. Vivek Janghira, Prof.	Regular	14.08.12
				4. Dr. Sanjay Meena, Prof.	Regular	17.09.16
				5. Dr. Vineet Dabas, Prof.	Regular	18.09.20
				6. Dr. Shameem Ahmad, Prof.	Regular	06.03.17
				7. Dr. Sumit Gupta, Prof.	Regular	14.06.17
				8. Dr. Amit Sharma., Asstt. Prof.	Regular	
				9. Dr. Lokesh Raghav, Asstt. Prof.	On contract	15.03.24
12	Pharmacology F—1 M—9	11	11	1. Dr. H. S. Rehan, Dir. Prof.	Regular	
				2. Dr. Lalit Kr. Gupta, Dir. Prof. & HOD	Regular	
				3. Dr. Ravinder Kumar Sah, Prof.	Regular	04.07.14
				4. Dr. Krishna, Prof.	Regular	08.07.14
				5. Dr. Indranil Banerjee, Prof.	Regular	04.09.14
				6. Dr. Rakhamaji Dattarao Chandane, Prof.	Regular	25.09.14

				7. Dr. Tarun Arora, Prof.	Regular	24.11.17
				8. Dr. Umesh Devappa, Prof.	Regular	20.12.17
				9. Dr. Rudhra Prabhakar Kadali, Assoc. Prof.	Regular	20.02.18
				10. Dr. Sumit Kumar Kulhare, Assoc. Prof.	Regular	24.10.18
				11. Dr. Bhangae Chetan Suresh, Asstt. Prof.	Regular	06.05.25
13	Pediatrics F—15 M—9	26	22	1. Dr. Praveen Kumar, Dir. Prof.	Regular	
				2. Dr. Deonath Mahto, Dir. Prof.	Regular	
				3. Dr. Sharmila Banerjee Mukherjee, Dir. Prof.	Regular	
				4. Dr. Srikanta Basu, Dir. Prof.	Regular	
				5. Dr. Shalu Gupta, Dir. Prof.	Regular	
				6. Dr. Abhijeet Saha, Dir. Professor	Regular	
				7. Dr. Suvasini Sharma, Prof.	Regular	01.03.14
				8. Dr. Soumya Tiwari, Prof.	Regular	01.03.14
				9. Dr. Swati Dublish, Prof.	Regular	01.03.14
				10. Dr. Kamal Kumar Singhal, Prof.	Regular	19.03.14
				11. Dr. Mukesh Dhankar, Prof.	Regular	27.03.14
				12. Dr. Viswas Chhapola, Prof.	Regular	29.03.14
				13. Dr. Piali Mandal, Prof.	Regular	12.06.14
				14. Dr. Anu Maheshwari, Prof.	Regular	
				15. Dr. Preeti Singh, Prof.	Regular	22.12.16
				16. Dr. Ankita Goel Sharma, Prof.	Regular	30.12.16
				17. Dr. Dipti Kumar, Prof.	Regular	20.01.17
				18. Dr. Ravitanaya Sodani, Assoc. Prof.	Regular	16.03.20
				19. Dr. Suchitra Sehgal, Prof.	Regular	25.03.20
				20. Dr. Sayoni Roy Chowdhury	On contract	18.01.24
				21. Dr. Dolly Madan, Asstt. Prf.	On contract	11.03.24
				22. Dr. Savneet Kaur, Asstt. Prof.	On contract	11.03.24
14	Neonatology	10	05	1. Dr. Sushma Nangia, Dir. Prof.	Regular	

	M – 1 F - 1			2. Dr. Vikram Dutta, Dir. Prof. & HOD	Regular	09.02.24
				3. Dr. Pratima Anand, Asstt. Prof.	Regular	
				4. Dr. Vishnu Mohan M., Asstt. Prof.	Regular	02.06.25
				5. Dr. Srishti Goel, Asstt. Prof.	Regular	12.06.25
	Pediatric Nephrology F-3	03	03	1. Dr. Rachita Singh Dhul, Asstt. Prof.	Regular	27.04.22
				2. Dr. Prajal Agarwal, Asstt. Prof.	Regular	24.01.25
				3. Dr. Anjali Tomar, Asstt. Prof.	On contract	13.01.25
15	Pathology F-16 M-0	16	13	1. Dr. Kiran Agarwal, Dir. Prof. & HOD	Regular	
				2. Dr. Shilpi Agarwal, Dir. Prof.	Regular	
				3. Dr. Shalija Shukla, Dir. Prof.	Regular	
				4. Dr. Smita Singh, Prof.	Regular	
				5. Dr. Vandana Puri, Prof.	Regular	17.02.16
				6. Dr. Priti, Prof	Regular	11.03.15
				7. Dr. Lalita Jyotsna Prakhya, Prof.	Regular	03.12.15
				8. Dr. Jenna B. Bhattacharya, Asstt. Prof.	Regular	17.11.17
				9. Dr. Shivali Sehgal, Asstt.Prof.	Regular	25.02.23
				10. Dr. Jyoti Garg	Regular	16.03.23
				11. Dr. Deeksha Singh, Asstt. Prof.	Regular	17.03.23
				12. Dr. Geetika Sharma, Asstt.Prof.	Regular	10.03.23
				13. Dr. Neha Suman,, Asstt. Prof.	On contract	14.03.24
16	Blood Bank F—3	03	03	1. Dr. Sangeeta Pahuja Sindhwani, Prof. & HOD	Regular	
				2. Dr. Vasudha Nassa, Asstt. Prof.	On contract	
				3. Dr. Shinjini Choudhury, Asstt. Prof.	On contract	16.01.25
17	Physiology F—6 M—7	13	11	1. Dr. Rajiv Bandhu, Dir. Prof. & HOD	Regular	
				2. Dr. Sujata Gautam, Dir. Prof.	Regular	
				3. Dr. Neeraj Verma, Dir Prof.	Regular	
				4. Dr. Sandeep Singh Chauhan, Dir. Prof.	Regular	
				5. Dr. Krishna Kishore Thiruveedhula,	Regular	

				Dir. Prof.		
				6. Dr. Anita Pawar, Dir. Prof.	Regular	
				7. Dr. Madhulika Monga, Dir. Prof.	Regular	
				8. Dr. Mary Vibha Lakra, Dir. Prof.	Regular	
				9. Dr. Pankaj Kr. Kerhari, Prof.	Regular	31.07.17
				10. Dr. Dharmendra Kumar Basu, Prof.	Regular	30.08.17
				11. Dr. Puneet Kumar, Prof.	Regular	28.01.20
18	PSM F—8 M—4	13	12	1. Dr. S. K. Rasania, Dir. Prof.	Regular	
				2. Dr. Jyoti Khandekar, Dir. Prof. & HOD	Regular	
				3. Dr. Balraj Dhiman, Dir. Prof.	Regular	
				4. Dr. Anita S. Acharya, Dir. Prof.	Regular	
				5. Dr. Tapas Kr. Ray, Dir. Prof.	Regular	
				6. Dr. Manish Kumar Goel, Dir. Prof.	Regular	
				7. Dr. Mamta, Assoc. Prof.	Regular	18.08.18
				8. Dr. Nazish Rasheed, Assoc. Prof.	Regular	25.08.18
				9. Dr. Ananya Ray Laskar, Assoc. Prof.	Regular	16.10.18
				10. Dr. Gurmeet Kaur, Asstt. Prof.	Regular	25.07.23
				11. Dr. Kriti Vaish, Asstt. Prof.	On contract	
				12. Dr. Kirti Yadav, Asstt. Prof.	On contract	19.12.23
19	Psychiatry F—1 M—5	6	6	1. Dr. Dinesh Kr. Kataria, Dir. Prof.	Regular	
				2. Dr. Shiv Prasad, Prof. & HOD	Regular	12.02.14
				3. Dr. Om Sai Ramesh V., Prof.	Regular	11.04.14
				4. Dr. Sumit Rana, Prof.	Regular	16.08.16
				5. Dr. Perna Kukreti, Prof.	Regular	
				6. Dr. Bhavuk Garg, Prof.	Regular	17.12.18
20	Radio-diagnosis F-4	15	9	1. Dr. R. S. Solanki, Dir. Prof. & HOD	Regular	
				2. Dr. Pooja Abbey, Dir. Prof.	Regular	
				3. Dr. Shaili Tomer, Prof.	Regular	
				4. Dr. Bhawna Satija, Prof.	Regular	

	M-5			5. Dr. Vikas Chaudhary, Prof.	Regular	
				6. Dr. Nishat Amina, Assoc. Prof.	Regular	
				7. Dr. Samrin Haq, Asstt. Prof.	Regular	26.09.17
				8. Dr. Vikas Yadav, Asstt. Prof.	Regular	
				9. Dr. Anushka, Asstt. Prof.	On contract	21.03.24
21	Radiotherapy M—2 F-2	4	4	1. Dr. Vikrant Kaushal, Prof.	Regular	07.06.18
				2 Dr. Sovan Sarang Dhar, Asstt. Prof.	Regular	13.07.22
				3. Dr. Jyoti Singh, Asstt. Prof.	Regular	21.08.23
				4. Dr. Wineeta Melgandi, Asstt. Prof.	Regular	
22	Pediatric-Surgery F-1 M-4	6	6	1. Dr. Y.K.Sarin, Dir. Prof.	Regular	17.04.20
				2. Dr. S. Roy Choudhary, Dir. Prof.	Regular	
				3. Dr. Partap Singh Yadav, Prof. & HOD	Regular	
				4. Dr. Priya Singh, Asstt. Prof.	On contract	16.01.25
				5. Dr. Meghna Kinjalk	On contract	07.02.25
23	Surgery F-4 M-19	30	23	1. Dr. Romesh Lal, Dir. Prof.	Regular	
				2. Dr. Anup Mohta, Dir. Prof.	Regular	01.10.18
				3. Dr. Manoj Andley, Dir. Prof. ..& HOD	Regular	
				4. Dr. Ashok Kumar, Dir. Prof.	Regular	
				5. Dr. Nain Singh, Dir. Prof.	Regular	
				6. Dr. Gyan Saurabh, Dir. Prof.	Regular	
				7. Dr. Ashish Kumar Arsia, Dir. Prof.	Regular	
				8. Dr. Kusum Meena, Dir. Prof.	Regular	
				9. Dr. Rahul Pusuluri, Dir. Prof.	Regular	
				10. Dr. Pawan Kumar Rattu, Dir. Prof.	Regular	
				11. Dr. Sudipta Saha, Dir. Prof.	Regular	
				12. Dr. Azaz Akhtar Siddiqui, Dir. Prof.	Regular	
				13. Dr. Sadan Ali, Dir. Prof.	Regular	
				14. Dr. Priya Hazrah, Prof.	Regular	

				15. Dr. Sanjay Kumar, Prof.	Regular (PH)	21.07.12
				16. Dr. Lalit Aggarwal, Prof.	Regular	30.07.12
				17. Dr. Nikhil Talwar, Prof.	Regular	01.05.14
				18. Dr. Saurabh Borgharia, Prof.	Regular	
				19. Dr. Ranvir Singh, Asstt. Prof.	Regular	
				20. Dr. Krishan Kr. Kanhaya, Asstt. Prof.	Regular	21.06.25
				21. Dr. Sonali Mittal, Asstt. Prof.	Regular	21.06.25
				22. Dr. Upender Kumar,	On contract	07.01.25
				23. Dr. Manju, Asstt. Prof.	On contract	06.01.25
24	Skin & VD F-5 M-0	6	5	1. Dr. Vibhu Mehndiratta, Dir. Prof. & HOD	Regular	
				2. Dr. Taru Garg, Dir. Prof.	Regular	
				3. Dr. Rashmi Sarkar, Dir. Prof.	Regular	
				4. Dr. Seema Rani, Prof.	Regular	
				5. Dr. Surabhi Sinha, Asstt. Prof.	Regular	04.03.23
25	Dentistry M-4	4	4	1. Dr. Pravesh Nath Mehra, SAG & HOD	Regular	
				2. Dr. Rakesh Kumar Sharma, Prof. Oral Surgery	Regular	
				3. Dr. Karthickeyan Sivanath Somalinga, Prof. of Orthodontist	Regular	
				4. Dr. Amarjeet Gambhir, Prof.	Regular	30.04.16
26	Rehabilitation F-3 M-1	4	4	1. Dr. Ritu Majumdar, Dir. Prof. & HOD	Regular	
				2. Dr. Sonal Chauhan, Prof.	Regular	06.03.14
				3. Dr. Shikha Bhatnagar, Prof.	Regular	
				4. Dr. Ravi Kumar Preenja, Prof.	Regular	08.11.16
27	Plastic Surgery F-1	2	1	1. Dr. Shruti Patel, Prof.	Regular	28.03.17
28	Neuro Surgery	2	0			
	Total	355	274			

Other Gr. A & B (Gazetted)

	Total Sanction	Filled
1. Dr. Sarita Beri, Director	1	1
2. Dr. Anju Seth, Principal	1	1
3. Dr. L. H. Ghotekar, Med. Supdt.	1	1
4. Dr. Harish Kumar Pemde, Med. Supdt	1	1
<u>Addl. Med. Supdt</u>	3	3
5. Dr. Minati S. Acharya, Addl. MS		
6. Dr. Alka Agarwal, Addl. MS		
7. Dr. Banarsi, Addl. MS		

<u>GDMOs</u>	5	4
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1. Dr. Jyotsana Pandey, MO
2. Dr. Sumita Ghosh, Sr. CMO
3. Dr. Kartik K. Raman

<u>Specialist (Psychiatry)</u>	2	2
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1. Dr. Sajjadur Rehman, Gr. II
2. Dr. Nitin Balkrinshna Raut, Gr. II

Medical Physicist	2	1
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1. Ms. Navneet Kaur

Administrative Group 'A' posts

1. Ms. Rajeshwal Lal, DDA	1	1
2. Sh. Sammi J. Tigga, DLWC	1	1
3. Sh. H. P. Pandey, LIO	1	1
4. Sh. Pawan Kumar, Accounts Officer	2	1
5. Sh. Gain Singh Thakaran, Sr. Admn. Officer	1	1

Tutor

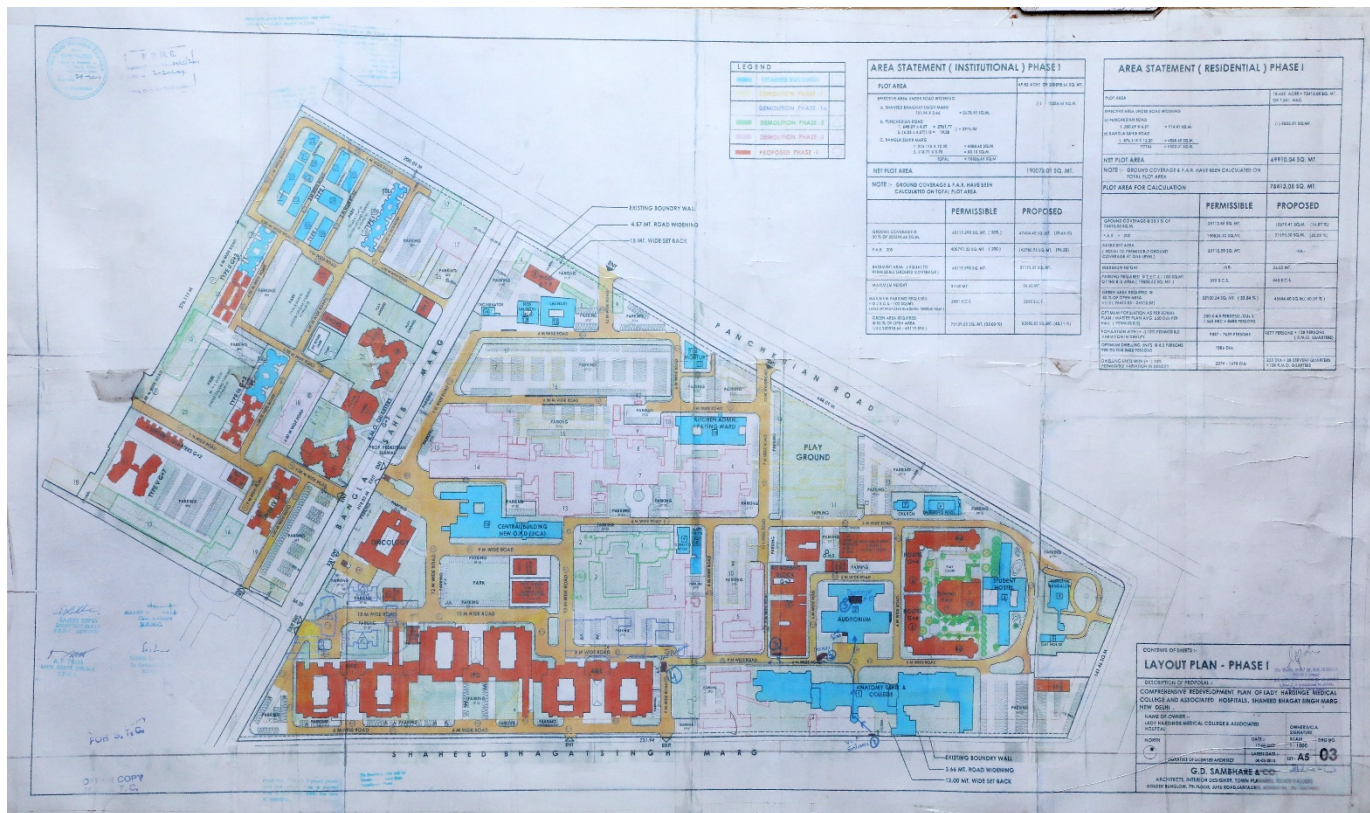
1. Tutor
- 2.
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- 4.
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- 6.

7.	22	03
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Administrative Group 'B' Gazetted posts

1. Admn. Officer	4	0
2. Asstt. Admn. Officer	7	3
3. Sh. Gaurav Agarwal, Asstt. Registrar (Academic)	1	1
4. Hindi Officer	1	0
5. Private Secretary	1	0
6. Sh. Avnish Singh, Store Officer	2	2
7. Sh. Mithlesh Kumar, Store Officer		

Appendix B: Hospital layout map.



Appendix C: Schedule of charges for various services**1. Charges for Radiological investigations:**

S. No.	Name of investigations	Charges for OPD patients	Charges for IPD patients
1.	Ultrasound	Rs. 150.00	Rs. 75.00
2.	Doppler	Rs. 250.00	Rs. 125.00
3.	CT Scan	CT Head- Rs. 1000.00 CT Whole Body(other than Head) Rs. 2000.00	CT Head- Rs. 500.00 CT Whole Body(other than Head) Rs. 1000.00
4.	MRI	Rs. 2000.00	Rs. 1000.00
5.	Special investigations- including barium studies, HSG and others.	Rs. 150.00	Rs. 75.00

Charges for Private Room:**For private room:**

- Single bed per room – Rs. 300/ per day
- Two beds per room- Rs. 150/per day

** Total 22 beds available, exclusively for patients of Obstetrics & Gynaecology department.

Appendix D: Contact information for emergency services.

S. No.	Name/Department	Contact No.
1.	Emergency Control room SSKH (24x7)	1. Mobile: 9911854448 2. Landline: 011-20913108
2.	HOD Emergency SSKH (10:00 am to 5:00 pm)	011-20913122
3.	KSCH Emergency Extension	011-23458246/47
4.	KSCH	011-23344147 / 011-23344150
	KSCH HOD Emergency	011-23458246/47
5.	Gynaecology Emergency	011-23408374
6.	Blood Bank	7982025431
7.	Hospital Enquiry (PBX)	011-23363728 / 011-23408100
8.	Amulance	102
9.	Delhi Police	100
10.	Delhi Fire Service	101
11.	Integrated Emergency services (Medical, police, Fire)	108