## लेडी हार्डिंग मेडिकल कॉलेज एव श्रीमति सुचेता कृपलानी अस्पताल, नई दिल्ली LADY HARDINGE MEDICAL COLLEGE & S.S.K. HOSPITAL, NEW DELHI. [अपर चिकित्सा अधीक्षक कार्यालय] [OFFICE OF ADDITIONAL MEDICAL SUPERINTENDENT]

मिसिल संख्या:अ.चि.अधी/एस.एस.के.एच/25/

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# **Channel of Supervision and Accountability**

Lady Hardinge Medical College (LHMC) and its associated hospitals, including Smt. Sucheta Kriplani Hospital and Kalawati Saran Children's Hospital, operate under a structured framework of supervision and accountability to ensure effective governance and high-quality healthcare delivery.

## **Governance and Administrative Oversight**

- Ministry of Health and Family Welfare (MoHFW), Government of India: LHMC is a central government institution administered by the MoHFW. This ministry oversees policy formulation, funding, and strategic direction for the institution.
- Directorate General of Health Services (DGHS): Functioning under the MoHFW, the DGHS provides administrative control over LHMC and its associated hospitals, ensuring adherence to national health policies and standards.

### **Internal Administrative Structure**

- **Director**: The Director serves as the chief executive officer, responsible for overall leadership, strategic planning, and coordination among various departments and associated hospitals.
- Medical Superintendents: Each associated hospital has a Medical Superintendent who manages daily operations, patient care services, and hospital administration.
- Heads of Departments (HODs): Each medical and academic department is led by an HOD who oversees departmental functions, including education, research, and clinical services.
- Administrative Officers: They handle non-clinical operations such as human resources, procurement, and facility management.

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#### **Committees and Oversight Mechanisms**

LHMC has established various committees to ensure comprehensive oversight and accountability:

Details available on websie:

• <u>lhmc-hosp.gov.in</u>

## Accountability and Performance Monitoring

- **Regular Audits and Inspections**: Internal and external audits are conducted to assess financial integrity, compliance with medical standards, and operational efficiency.
- **Performance Appraisals**: Staff performance is evaluated periodically to ensure accountability and continuous improvement.
- Feedback Mechanisms: Patient and student feedback are systematically collected and analyzed to inform policy and operational decisions.

## **External Affiliations and Accreditation**

- University of Delhi: LHMC is affiliated with the University of Delhi, aligning its academic programs with university standards and regulations.
- National Medical Commission (NMC): The institution adheres to guidelines and standards set by the NMC for medical education and practice.

This multi-tiered structure ensures that LHMC and its associated hospitals maintain high standards of medical education, research, and patient care through effective supervision and accountability mechanisms.

bur Dr. Banarsi

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