

No. Stores/LHMC/19/Network Server
भारत सरकार
Government of India
स्वास्थ्य सेवा महानिदेशालय
Directorate General of Health Services
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Ministry of Health & Family Welfare
लेडी हार्डिंग मेडिकल कॉलेज एवं श्रीमती सुचेता कृपलानी अस्पताल
Lady Hardinge Medical College & Smt. Sucheta Kriplani Hospital
शहीद भगत सिंह मार्ग, नई दिल्ली - ११०००१
Shaheed Bhagat Singh Marg, New Delhi-110001
Dated: 2nd November 2019
भंडार अनुभाग/Stores Section

**Notice Inviting Tender (Open Tender)
& Tender Document**

For

Installation of Network Server at LHMC & Smt. S. K. Hospitals

Please furnish your quotations on the letter head of your company for the supply of the under mentioned items enumerated as per schedule given below in a sealed envelope (Tender for Installation of Network Server at LHMC & Smt. S. K. Hospitals, written over it). Instructions to bidder are also enclosed herewith.

CRITICAL DATES

Sr. No.	Particulars	Date	Time
1.	Published Date	04/11/2019	10:00 AM
2.	Bid Document Download / Sale Start Date	04/11/2019	10:00 AM
3.	Pre-Bid Meeting	11/11/2019	11:00 AM
4.	Bid Document Download / Sale End Date	26/11/2019	10:00 AM
5.	Bid Submission Start Date	28/11/2019	11:00 AM
6.	Bid Submission End Date & Time	29/11/2019	11:00 AM
7.	Bid Opening Date & Time	29/11/2019	11:30 AM

Pre-Bid Meeting Venue: Convocation Hall, Administrative Block, LHMC
Bid Submission Venue: Stores Section, Administrative Block, LHMC
Bid Opening Venue: Convocation Hall, Administrative Block, LHMC

Mithlesh Kumar
Stores Officer
For & On Behalf of Director
Lady Hardinge Medical College & Smt. S. K. Hospital
New Delhi-110001

LIST OF REQUIRMENTS

TECHNICAL SPECIFICATION OF SERVERS (02)

Sr. No.	Description	Quantity
1.	Intel Xeon 2* Xeon Silver 4210 Processor (2.2Hz, 20 Core, 40 Threads, 28MB cache/ 4*32GB 2Rx4 PC4 @ 2666MHz RAM/ 4*1GB Ethernet Adaptor/ Integrated Raid Controller 0,1,5,6,10,50 with Battery Bank/ Dual Hot Swappable RPS/ advance ILO/ 4*480GB Enterprises SATA SSD Drive/ 5 Year (24*7) Support	02
2.	RedHat Enterprises Linux 7.5. Five Year Subscription	02
3.	Postgre SQL Database Software License, Five Year Subscription	02
4.	TOMCAT Software License, Five Year Subscription	02
5.	JDK License, Five Year Subscription	02
6.	27U Floor Mounting Network Rack 600x1000 Fully Loaded	01
7.	18.5-Inhc LED Monitor	01
8.	USB Keyboard & Mouse	01
9.	4 Port USB KVM Switch with Cable Set	01
10.	24 Port Gigabit Smart Managed Network	01
11.	6KVA Online UPS with 2hrs Battery Backup Including Battery & Battery Rack	01
12.	Assembling, Installation & Deployment of both Server Installation of Operating System Red Hat Enterprises Linux on GUI mode and configure web access to https://www.ehosipital.gov.in Installation of PostgreSQL Database Server and Cluster between both Server for database Synchronization Installation of other Utility Software Installation and configuration of KVM Switch and network to connect both server, Onsite support as per requirement.	02
13.	Warranty on all items (including softwares) - 05 years CMC – 5 years after completion of warranty (all items including softwares)	
14.	Renewal of Software licenses will be the responsibility of agency (including the cost)	
15.	Only one agency to be hired for all type of work.	

Instructions to The Bidders

1. Tender is to be submitted in two bid format i.e. technical and price bid. Technical and Price bid are to be put up in separate envelop and both the sealed envelopes are to be put in one big envelop and sealed.
2. The EMD (Earnest Money Deposit) of Rs. 50,000.00 shall be deposited through NTR Portal (Non-Tax Receipt) Government of India i.e. <https://bharatkosh.gov.in> & the Electronically Generated Receipt (dully verified by the Authorized Signatory of the firm) should be submitted along with the Technical Bids, without which the tender will be rejected. The EMD shall be valid for 455 days from Techno – Commercial Tender opening date

Unsuccessful bidders' earnest money will be returned to them without any interest after expiry of the tender validity period. Successful bidder's earnest money will be returned without any interest, after receipt of performance security from that bidder.

Earnest Money is required to protect the purchaser against the risk of the Bidder's conduct, which would warrant the forfeiture of the EMD. Earnest money of a bidder will be forfeited, if the bidder withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender or if it comes to notice that the information/documents furnished in its tender is incorrect, false, misleading or forged without prejudice to other rights of the purchaser. The successful bidder's earnest money will be forfeited without prejudice to other rights of Purchaser if it fails to furnish the required performance security within the specified period.

3. The technical bid must be quoted in the following format;

Sr. No.	Tender Sr. No.	Name of Items	Specification asked by the LHMC	Specification offered by the Vender	Remark or Deviation (If any)

NOTE: the bidders are strictly required to quote technical bid as per the above format otherwise their tender will be disqualified. The bidders also are directed to quote only single offer/rate/bid for one item. If the bidder quoted more than one offer/rate/bid or submitted more than one sample for a particular item the same will be treated as rejected. Henceforth the bidder can't quote more than one rate for a particular item.

4. The selection or rejection of the items quoted by the participating firms will be depend upon the actual assessment of these items, the assessment of the items shall be carried out by the Purchase Committee of the Hospital which will be based on the performance & suitability of these items as per the requirement of the Hospital. The Purchase Committee shall have full discretion to select or reject the samples quoted by the participating firms, and the decision in this regard shall be final and binding on all the supplier. Therefore, firms shall be bound to accept the decision of the Purchase Committee of the Hospital.
5. Company should be at least in its 05 years of operations at the date of Submission of tender.
6. The price bids are to be quoted in both the formats that is for the standard equipments as well as for the CMC rates. The price bids must be quoted in the following format;

Price Bid Format A

Sr. No.	Product Description	Quantity	Price Please Clearly Indicate Tax/ GST
1.	Intel Xeon 2* Xeon Silver 4210 Processor (2.2Hz, 20 Core, 40 Threads, 28MB cache/ 4*32GB 2Rx4 PC4 @ 2666MHz RAM/ 4*1GB Ethernet Adaptor/ Integrated Raid Controller 0,1,5,6,10,50 with Battery Bank/ Dual Hot Swappable RPS/ advance ILO/ 4*480GB Enterprises SATA SSD Drive/ 5 Year (24*7) Support	02	
2.	RedHat Enterprises Linux 7.5 Five Year Subscription	02	
3.	Postgre SQL Database Software License, Five Year Subscription	02	
4.	TOMCAT Software License, Five Year Subscription	02	
5.	JDK License, Five Year Subscription	02	
6.	27U Floor Mounting Network Rack 600x1000 Fully Loaded	01	
7.	18.5-Inch LED Monitor	01	
8.	USB Keyboard & Mouse	01	
9.	4 Port USB KVM Switch with Cable Set	01	
10.	24 Port Gigabit Smart Managed Network	01	
11.	6KVA Online UPS with 2hrs Battery Backup Including Battery & Battery Rack	01	
12.	Assembling, Installation & Deployment of both Server Installation of Operating System Red Hat Enterprises Linux on GUI mode and configure web access to https://www.ehosipital.gov.in Installation of PostgreSQL Database Server and Cluster between both Server for database Synchronization Installation of other Utility Software Installation and configuration of KVM Switch and network to connect both server, Onsite support as per requirement.	02	
		Total (In figures)	
		(In Words)	
Warranty on all items (including softwares) - 05 years			
Renewal of Software licenses will be the responsibility of agency (including the cost)			
Only one agency to be hired for all type of work.			

Price Bid Format B

Sr. No.	Description		Rate of CMC for both the Servers per year	Tax/ GST	Total
1	CMC – 5 years after completion of warranty (all items including softwares)	1 st Year CMC			
		2 nd Year CMC			
		3 rd Year CMC			
		4 th Year CMC			
		5 th Year CMC			
Total (Including Tax/GST)					

NOTE: In case of any discrepancy between Unit Rate (In figures) & Unit Rate (In words), the Unit Rate (In words) shall prevail. In case the supplier fails to indicate the Tax clearly, it will be presumed that the Unit Rate is inclusive of all taxes.

NOTE: the vendors are strictly required to quote price bid as per the above format otherwise their tender will be disqualified.

7. When a rate enquiry run into several pages each page must be signed by the authorized signatory. Against those items for which the firm are not quoting please mark **“Not Quoting”**. Unsigned quotations will be ignored.
8. Demonstration of quoted items may be asked for technical evaluation for any of the equipment in the hospital premises.
9. The Comprehensive warranty (as per the technical specification), from the date of installation (No conditional warranty shall be accepted), the firm must give this certificate along with the forwarding letter that same has been offered (Warranty) with the item quoted for.
10. GSTIN no. is essentially required of the firm participating the tender.
11. Manufacturer Authorization Letter (as per format) is essentially required of the firm participating the tender
12. Undertaking duly signed and stamped on the letter pad of the firm and complete. Validity of the bid must be clearly mentioned. The validity of the tender/offer should not be shorter than 365 days from the date of the opening of the tender. The bid/tender valid for a shorter period shall be rejected by the purchaser as non- responsive.
13. It must be clearly mentioned in the tender against each item, whether the firm is the manufacturer or the authorized agent for the same, if no make or brand name is mentioned or clarified in the tender regarding manufacture(s) own quotation or quoted by the authorized agent. The quotation may be rejected by the purchaser as non-responsive.
14. The prices shall be quoted in Indian rupees only & FOR Destination. Bids, where prices are quoted in any other way shall be treated as non-responsive and rejected.
15. The firm has to submit Latest ITR without which they shall be treated as non-responsive and rejected.
16. In case of goods of foreign origin offered from abroad, customs duties and other similar import duties / taxes, will be payable by the bidder.
17. The comparison of rates shall be made on FOR delivery, installation and commissioning at consignee (LHMC) end.
18. The purchaser reserves the right to accept or reject any bid/tender and to annul the bidding process and reject and or all bids and any time prior to the award of contract without thereby incurring any liability to the affected bidder/tenderer or bidder or any obligations to inform the affected bidder/tenderer of the grounds for the purchaser's action.
19. Within thirty (30) days from date of the issue of Notification of Award/Supply Order by the Purchaser/Consignee, the supplier, may be asked to furnish performance security an amount equal to ten 10% of the total value of the Order, valid up to sixty (60) days beyond the date of completion of all contractual obligations (Warranty) by the supplier, including the warranty obligations. Bank Guarantee shall be valid for a period up to sixty (60) days beyond Warranty.
20. If the supplier having been notified, fails to remedy the defect (s) within a reasonable period, the purchase may proceed to take such remedial action as may be necessary at the suppliers risk and expense and without prejudicial any other rights which the purchase may have against the supplier bidder the contract.
21. Payment for domestic goods and service shall be make in Indian Rupees only, 100 % of the contract /supplier order price shall be paid through the paying authority specified in the supply order on receipt, installation commissioning (wherever installation & commissioning is required) and a performance guarantee for the 10% of the contract / supply order price valid for the period guarantee/warranty.
22. If the supplier fails to deliver any or all the goods or perform the services within the time period (s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the

- contract, deduct from the contract price, as liquidated damages a sum equivalent to 2% percent of the delivered price of the delayed goods unperformed services for each week of delay or part of there of until actual delivery or performance up to a maximum deduction of 10% percent of the delayed goods or services contract price. Once the maximum is reached, the purchaser may consider termination of the contract.
23. Recovery shall be made from the supplier for not meeting the guaranteed performance/ productivity of the equipment during actual testing as detailed in "Technical Specifications". A sum equivalent to one percent of the cost of the equipment for each unit of shortfall in the guaranteed performance productivity where applicable.
 24. If the firm will take back the rejected store from the consignee place replace with fresh stock duly inspected within a reasonable period stipulated in the notice issued to the firm at their own cost upto the consignees for depots upon payment of testing charges etc. The rejected stocks will be handed over by the consignee to the firm upon payment of cost of the rejected stocks by the firm to the consignee. Failure for the firm may amount to the breach of contract on part of the firm and firm shall be liable for recovery of consequent damages besides other remedies and rights available to the purchaser.
 25. Domestic Supplies: A period of 30 days will be provided from placement of supply order for supply of articles from anywhere in India including articles imported from abroad and supplied from ex-stock from India. The date and time of receipt of articles in Central Stores or any other specified Location in the hospital will be taken up as the cut off time for determining the supply of articles. Merely, handing over of articles at any other location will not be taken up as successful supply of articles.
 26. Imported Supplies: A period of 90 days will be provided from placement of supply order for articles imported from abroad.
 27. Foreign or Local supplier shall be entirely responsible for all taxes, custom duties, stamp duties, license fees and other such levies imposed outside India.
 28. The LHMC & Smt. S.K. Hospital will consider the guidelines laid-down by Government of India under Make in India program vide order no. P-4502/2/2017-BE-II dated 15-06-2017 & Latest orders etc.
 29. The tender submitted by me will remain valid for a period of 365 days from the date of opening of technical bid. Validity can be extended by up to 60 days or more on mutual consent on existing terms and conditions of the tender.
 30. This rate-enquiry is for the purpose of executing rate-contract for supply of items in LHMC & Associated Hospital, New Delhi. The rates quoted, approved and accepted by the Director shall be valid for 36 months from the date of opening of price bid & can be further extendable up-to twelve months or more on the existing terms and conditions on mutual consent.
 31. Supply-orders against the contract will have to be accepted as long as these are issued on or before the last date of the contract. Supply- orders received by the firms/suppliers during the closing days should be complied within due course, in accordance with the contract.
 32. No guarantee can be given as to the minimum quantity which will be demanded against this contract, but the supplier will supply such quantity as may be ordered by the Direct Demanding Officer during the tenure of contract.
 33. The Director, LHMC & Associated Hospitals, New Delhi reserves the right to reject any or all tenders including the lowest quotation without assigning any reasons whatsoever. The Director will also have the authority to accept tenders/offers in respect of any one or more of the items for which bidders may have quoted and his decision in this matter shall be final in every respect. The Director, LHMC & Associated Hospitals, New Delhi reserves the right to undergo for a parallel rate contract either by calling a separate tender or by procuring drugs from the rate contract finalized by other hospitals/organization during the validity of tender without any intimation/assigning any reasons.
 34. Quotations shall be strictly according to the required specifications/pack size, along with the connected literature etc. should be furnished. The name of the manufacturer and the brand name should also be stated.

35. If at any time during the execution of the contract, the controlled price becomes lower or the supplier reduces the sale price or sells or offers to sell such stores, as are covered under the contract, to any person / organization including the purchaser or any department of Central / State Government or any department of the National Capital Territory of Delhi at a price lower than the price chargeable under the contract, he shall forthwith notify such reduction or sale or offer of sale to the purchaser and the price payable under the contract for the stores supplied after the date of coming into force of such reduction or sale or offer of sale shall stand correspondingly reduced.

FORWARDING LETTER
(To be filled in by the Tendering Firms in Official Letter Head)

To,
The Director
Lady Hardinge Medical College & Smt. S.K Hospital,
New Delhi - 110001

Subject: Invitation of Quotations for
Tender Enquiry No. & Date:

Date & Time of Opening of Tender:

Sir,

With reference to the above Tender Enquiry I / We are submitting our Tender Documents.

CHECKLIST

Sr. No.	Contents/Information	Information Yes/No	Enclosure Page No.
1	Have you enclosed EMD (deposited through NTR Portal) of required amount for the individual quoted schedule(s)?		
	The Receipt No of EMD (deposited through NTR Portal)		
	Have you kept its validity of 455 days from Techno Commercial Tender Opening date as per clause 19 of GIT?		
2	Name of the bidder*		Not Applicable
3	Address		Not Applicable
4	Email Address		Not Applicable
5	Tel. & Mobile No.		Not Applicable
6	Nature of the concern* (i.e. Sole Proprietor or Partnership Firm etc. (Self-attested copy of concerned document should be enclosed)		
7	GSTIN No. (Self-attested copy of concerned document should be enclosed)		
8	PAN Number (Self-attested copy of concerned document should be enclosed)		
9	Latest ITR (Self-attested copy of concerned document should be enclosed)		
11	Whether each page of NIT and its Annexure have been signed and stamped		Not Applicable
12	Whether Technical Bid in a separate envelop as per the format enclosed ?		Not Applicable
13	Whether Price Bid in a separate envelop as per the format enclosed ?		Not Applicable
14	05 Year experience certificate supported by documents proof		

* - Attach self-attested photocopy in support of claim

I/We further undertake that the information given in this tender are true and correct in all respect and we hold the responsibility for the same.

Date:
Place:

(Signature of bidder with stamp)

UNDERTAKING

1. I/We undertake that I/we have carefully studied all the terms and conditions and understood the parameters of the proposed work of the LHMC & Smt. S. K. Hospital, New Delhi and shall abide by them.
2. I/We also undertake that I/we have understood all the terms and conditions of the tender and shall conduct the work strictly as per these all the terms and conditions.
3. I/We further undertake that the information given in this tender are true and correct in all respect and we hold the responsibility for the same.

Date:
Place:

(Signature of bidder with stamp)

FORMAT OF MANUFACTURER'S AUTHORISATION FORM

To

Director
Lady Harding Medical College & Smt. S.K. Hospital
New Delhi

Dear Sir,

Ref. Your TE document No _____, dated _____

We, _____ who are proven and reputable manufacturers of _____ (*name and description of the goods offered in the tender*) having factories _____ at _____, hereby authorise Messrs _____ (*name and address of the agent*) to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us. We further confirm that no supplier or firm or individual other than Messrs. _____ (*name and address of the above agent*) is authorised to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us. We also hereby extend our full warranty, CMC if any, in the Special Conditions of Contract for the goods and services offered for supply by the above firm against this TE document.

Yours faithfully,

[Signature with date, name and designation]
for and on behalf of Messrs _____

[Name & address of the manufacturers]

Note:

1. This letter of authorisation should be on the letter head of the manufacturing firm and should be signed by a person competent and having the power of attorney to legally bind the manufacturer.
2. Original letter may be sent.

Steps to be followed regarding payment of EMD through NTR (Non-Tax Receipt Portal) in LHMC & Smt. S. K. Hospital, New Delhi, Government of India.

1. Got to “Homepage” <https://bharatkosh.gov.in/NTRPHome/Index>
2. Go to “Non-Registered User”
3. Fill the “Depositor's category”
4. Tab the search icon on Purpose
5. Select “Health and Family Welfare”
6. Tab the “Search” icon
7. Select “Civil Deposit (LHMC)” i.e. 844300103020000-EARNEST MONEY DEPOSITS MADE BY INTENDING TENDERERS OF THE CIVIL DEFENCE DEPARTMENTS AND SECURITY DEPOSITS REALISED BY THE POLICE UNDER MOTOR VEHICLES TAX ACT OR OTHER ACTS.
8. Select Pay & Account Office (PAO): “021721- PAO (LHMC & Hospital), New Delhi”.
9. Select Drawing & Disbursing Office (DDO): “221722 – Principal, L.H.M.C. & Smt. Sucheta Kripalani Hospital, New Delhi-1”.
10. Fill requisite amount of EMD.
11. Tab “Add” icon
12. Tab “Next” icon
13. Fill up the “Depositors Detail” followed by “Confirm Info” and “Payment”.