



- Applications are invited from goal oriented highly motivated and eligible candidates for 01 position of Manager (IT Infrastructure), 02 positions Executive (Portal & Service Delivery) and 02 position of Executive (Facilities and Data Centre) on purely contract basis for a period of one year which may be extended on certain terms and conditions.
- 2 Emoluments and educational qualifications and experience required

As per Annexure - I.

#### 3. Age Limit:

Up to 40 years for Manager (IT Infrastructure). Up to 35 years for 02 positions Executive (Portal & Service Delivery) and 02 position of Executive (Facilities and Data Centre) as on last date of submitting application i.e.  $10^{th}$  January 2022.

## 4. Other terms & Conditions

- 1. The appointment shall not confer any right or preference for regular appointment.
- No claim for any service benefit like PF, Pension, Gratuity, Medical Allowance, Seniority & Promotion etc. from this contract appointment will be admissible.
- 3. No TA/DA will be admissible for interview or joining
- 4. Candidates on selection shall be allowed to join only when found medically fit.
- Mere possession of minimum educational qualification will not automatically confer the right for appearing in the walk-in-for interview. If the number of application is very large, the competent authority reserves the right to shortlist candidates on the basis of higher qualification/years of experience in the subject.
- 7. Eligible candidates who possess required qualification and experience may send their candidature in the attached proforma duly typed and signed to the Director, LHMC, Shaheed Bhagat Singh Marg, New Delhi-110001 though Speed Post, Registered Post and by Hand latest by 10<sup>th</sup> January 2022 (03.00 PM).

## JURISDICTIN OF ANY DISPUTE:

In case of any legal dispute the jurisdiction of the court will be Delhi/New Delhi.

(Sunil KS Bhadoria)
Deputy Director (Admn.)
For & on behalf of Director, LHMC

Position: Manager (IT Infrastructure) (One Post)

#### **Job Profile**

Overall ownership for all deliverables relating to IT Infrastructure for the Institute including the following:

- Managerial responsibilities for the Data Centre operations managed by the Managed Service provider (MSP). Ensure that SLA for data Centre is maintained;
- Responsible for defining, creating and maintaining network. Interact with network service provider and oversee SLAs;
- Assist the institute in meeting business objectives Enable monitoring of a robust business continuity and disaster recovery process including inspections / surveillance plan / building security plan, certifications and acceptance of Data Centre and network etc.
- Responsible for key Project management knowledge areas like scope, risk, quality, human resource, time, cost and communications.
- Co-ordinate with vendor and OEM that time and equipment dependencies are optimally managed.
- Regular Status reporting on IT Infra operations.
- Ensure proper IT Infrastructure policies and procedures are in place and followed.
- Assist in regular third party audit and ensure closure of audit findings
- Ensure implementation of Inventory/Asset management System for IT Infrastructure
- Ensure SLA Management -Monitoring of SLAs of all Infra service provider
- · Monitoring of incident reporting
- Risk Management and escalation to higher levels for mitigation.
- Manage change requests and ensure change control
- Resource Planning and preparation of RFP and participate in bid evaluation process
- Strong organizational, presentation, and customer service skills.

## **Qualification & Experience**

## **Basic Qualifications:**

- B.E/B. Tech/ M. Tech in Computer Science or Information Technology or equivalent Discipline/ MCA.
- 4-6 years of experience in IT Infrastructure Management.
- 3 years' experience in all aspects of IT Infrastructure Management.

## **Professional Skill Requirements:**

- Any industry project management certification like PMP/PRINCE2 will be preferred
- ITIL certification will be preferred
- Experience in latest technology like Cloud, Big data will be an added plus.
- Must have strong experience in training, mentoring, and leading technology teams to research, design, prototype, and build systems
- strategic technology evaluations and associated PoC
- Experience in building enterprise class infrastructure
- Should demonstrate hands-on experience in managing IT Infra.
- Knowledge of various Networking technologies
- shall be conversant/aware of major IT Infra technologies
- Experience in managing large scale IT Infrastructure

Consolidated monthly or annual remuneration: ₹85,000/- per month or ₹10, 20,000/- per annum including statutory dues under the provisions of Income Tax and other terms as applicable.

# Position: Executive (Portal & Service Delivery) (two posts)

#### **Qualification and Experience Job Profile Basic Qualifications:** IOB OBJECTIVES • Ensure online services to its stakeholder in At least 3 years of experience with a timely and efficient manner minimum 1 years Project Management experience and minimum 1 ROLES & RESPONSIBILITIES: years' experience in Operations Improve the operational systems, processes and Management or 2 years' experience policies related with IT Tools/ applications in management project support of organizations mission -- specifically, tools/process like MS Project, Visio support better management reporting, inforetc mation flow and management, business process B.E./B.Tech. in Electronix or IT or and organizational planning. Computer Science or equivalent Responsible for management of operations and /MCA from a reputed institute process IT Tools/ application to achieve desired goals. Professional Skill Requirements: · Manage and increase the effectiveness and effi- Project Management certification ciency, through improvements as well as coorlike PMP/Prince 2 will be preferred. dination with Application support and devel-• ITSM & ITIL knowledge and releopment service provider for support and busivant certification will be preferred. ness functions. Ability to be flexible and work ana- Play a significant role in long-term planning, lytically in a problem-solving enviincluding an initiative geared toward operaronment. tional excellence. • Excellent communication (written Collaborate with concerned parties and others and oral) and interpersonal skills. for resolving issues · Excellent business acumen and in-• Responsible for key Project management dustry acumen. knowledge areas like Scope, Risk, Quality, Hu- Ability to work with multiple busiman resource, Time, Cost and Communications ness functions/capabilities. • Develop Requests for Proposals (RFP) for external services. Designs and maintain technical and project documentation. Strong organizational, presentation, and cus-

*Consolidated monthly or annual remuneration*: ₹75,000/- per month or ₹9,00,000/- per annum including statutory dues under the provisions of Income Tax and other terms as applicable.

tomer service skills.

#### **Job Profile**

Overall ownership for all deliverables relating to Office IT infrastructure management for the institute including the following:

- Managerial responsibilities for the Office IT Infrastructure managed directly. Ensure that SLA for Office IT infrastructure is maintained;
- Responsible for Office IT Infrastructure sizing which includes WAN, LAN, Desktops, Laptops, Tablet, Wi-Fi etc.
- Responsible for Securing the Office infrastructure through proper deployment of security devices and hardening of Network/devices.
- Assist the institute in meeting business objectives Enable monitoring of a robust business continuity and disaster recovery process including inspections / surveillance plan / building security plan of this institute network etc.
- Responsible for key Project management knowledge areas like Scope, risk, quality, human resource, time, cost and communications
- Co-ordinate with vendor and OEM that time and equipment dependencies are optimally managed.
- Regular Status reporting on office IT operations.
- Ensure proper policies and procedures are in place and followed.
- Assist in regular third-party audit and ensure closure of audit findings.
- Ensure implementation of Inventory/Asset management System for IT Infrastructure.
- Ensure SLA Management -Monitoring of SLAs of facilities service provider.
- Monitoring of incident reporting.
- Risk Management and escalation to higher levels for mitigation.
- Manage change requests and ensure change control
- Resource Planning and preparation of RFP and participate in bid evaluation process
- Responsible for effective resource management & resource planning Design and maintain technical and project documentation.
- Strong organizational, presentation, and customer service skills.

## Qualification & Experience

## **Basic Qualifications:**

- B. Tech in Computer Science or any other Engineering Discipline/ MCA.
- 3 years of experience in Facilities Management and/or Data Centre management.
- 1 years' experience in all aspects of IT Infrastructure Management.
- experience in Networking technologies and latest trend.

## **Professional Skill Requirements:**

- Any industry project management certification like PMP/PRINCE2 will be preferred.
- Any industry Data Centre and /or cloud certification will be preferred
- ITIL certification will be preferred
- Experience in latest Server, storage and networking technologies
- Experience on Cloud and virtualization
- ITIL certification will be preferred
- Experience in latest technologies
- Experience on BYOD (Bring Your Own Device).
- Must have experience in various Networking.
- Must have experience in strategic technology evaluations and associated PoC.
- Experience in building enterprise class infrastructure.
- Should demonstrate hands-on experience in managing IT Infra.
- shall be conversant/aware of major IT Infra technologies.
- Experience in managing large scale IT Infrastructure.

**Consolidated monthly or annual remuneration**: ₹75,000/- per month or ₹9,00,000/- per annum including statutory dues under the provisions of Income Tax and other terms as applicable.

# LADY HARDINGE MEDICAL COLLEGE & ASSOCIATED HOSPITALS

## **NEWDELHI - 110001**

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APPLICATION FOR				Affix passport Size photograph
	Lattons)			Attested by Gazetted officer
1. Name in full (capital	(letters)	:		
2. Date of Birth		:		
3. Category (please tic	k) :	UR	OBC SC	ST PH
4. Nationality		:		
5. Address for commu	nication with Te	le No :		
6. Permanent Address	i .	:		
7. Educational Qualific	cations 10 <sup>th</sup> onwa	ards :		
Name of Examination	Class/Division	Year of Passing	Institute/College attended	University
8. Whether obtained				,
if so, a copy of the cer	tificate to be enc	losed	:	
9. Distinction/Medal	achieved, if any		:	

(Copies of certificate to be enclosed

10. Extra-Curricular activities, if any

(Copies of certificate enclosed)

11. Experience/details of employment in chronological order:

Name of employer	Pay Scale	Nature of duties	Period of stay		Last pay	Reason	for
			From	to	drawn	leaving	
			FIOII				\

12.	Registration	Number	&	Place	of	Registration	
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- 13. Research publications & presentation, if any
- 14. Additional information if any which you would like to mention in support of your suitability

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for the post.

:

15. List of enclosures

: 1.

2.

3.

4.

#### **UNDERTAKING**

I hereby declare that all the statements made in this application are true and completed to the best of my knowledge & belief. I understand that the department can take action against me in case I am declared by them to the guilty of furnishing any wrong information or suppressing any facts.

Signature of Can	didates
Mobi No	

# No Objection Certificate of the Employer

institution/organization). The Institution is being consideration for the candidature is being consideration.	holds a post in thisholds a post in the tution/Organization is having No Objection if his / her or the post.
Place:	Signature
Date:	Name & Designation with stamp